



# NUANCE

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## Speech Technologies on Automotive Embedded Platforms

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## Speech Technologies on Automotive Embedded Platforms

- Nuance
  - The company
  - The division
- Speech technologies
  - General concepts
  - TTS (principles, challenges)
  - ASR (principles, challenges)
- Automotive market
  - Why speech?
  - Applications
  - Platforms
  - Technological challenges
  - Future trends



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## The Speaker

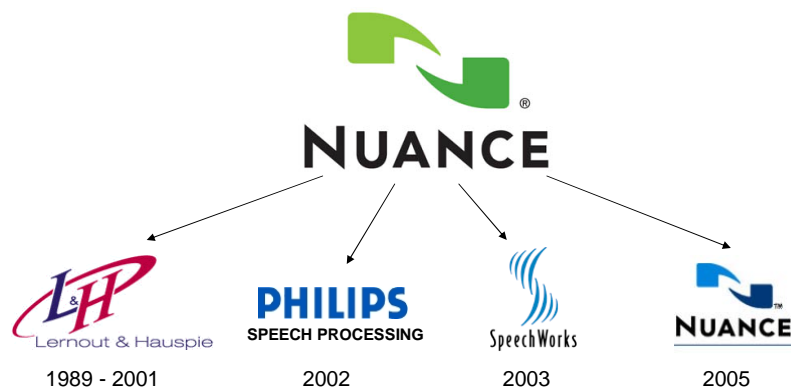
- Alfred Wiesen
  - Civil Engineer ULB 1993
  - End of studies thesis on speech synthesis
  - Lernout & Hauspie (1993 – 2001):
    - Speech compression (CELP, subband coding, ...)
    - ASR and TTS SDKs
  - Ubicall Communications (2001 – 2007)
    - Automated attendant systems for hospitals
  - Nuance Communications (2007 – ...)
    - Professional Services group in Automotive division
    - String focus on navigation and ASR (voice destination entry, point of interest search, multilinguality, etc...)



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## Nuance: the company

- “Leader in speech and imaging products for businesses and consumers”



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## Nuance: offices



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## Nuance: the divisions

<p><b>Imaging Solutions</b></p> <p>See All Nuance Imaging Solutions</p> <p><b>Featured Imaging Solutions:</b></p> <ul style="list-style-type: none"> <li>eCopy Solutions</li> <li>OmniPage OCR Software</li> <li>PaperPort Document Scanning Solutions</li> <li>PDF Converter Software</li> <li>PDF Reader <b>NEW!</b></li> <li>Multi-functional Devices</li> <li>Omnipage Capture SDK</li> <li>Sign-up for Product Demos</li> <li>PDF Converter 6 Try &amp; Buy</li> <li>Windows 7 Support</li> </ul>	<p><b>Dragon NaturallySpeaking Solutions</b></p> <p>See All Dragon NaturallySpeaking Solutions</p> <p><b>Featured Solutions:</b></p> <ul style="list-style-type: none"> <li>Dragon NaturallySpeaking</li> <li>Dragon AudioMining</li> <li>Dragon SDK</li> <li>Newsletter Sign-up</li> <li>I Speak Dragon Contest</li> <li>Dragon Blog!</li> <li>Windows 7 Support</li> </ul>	<p><b>Healthcare Solutions</b></p> <p>See All Nuance Healthcare Solutions</p> <p><b>Featured Solutions:</b></p> <ul style="list-style-type: none"> <li>Dictaphone Enterprise Speech System</li> <li>Dragon Medical</li> <li>Dragon Medical Mobile Apps <b>NEW!</b></li> <li>eScription</li> <li>Focus Infomatics</li> <li>Managed Speech Solution</li> <li>PowerScribe</li> <li>RadCube</li> <li>RadPort</li> <li>RadWhere</li> <li>SpeechMagic</li> <li>Veriphy</li> </ul>	<p><b>Nuance Speech / Text Solutions</b></p> <p>See All Nuance Speech and Text Solutions</p> <p><b>Featured Solutions:</b></p> <ul style="list-style-type: none"> <li>Authentication</li> <li>Automotive</li> <li>Customer Care</li> <li>Directory Services</li> <li>Dragon Mobile Apps <b>NEW!</b></li> <li>Employee Productivity</li> <li>Mobile Care</li> <li>Mobile Devices</li> <li>Mobile Text (T9)</li> <li>On Demand Services</li> </ul>
		<p><b>Network</b></p> <ul style="list-style-type: none"> <li>Customer Care</li> <li>Telecom</li> <li>Directory Services</li> <li>Healthcare</li> </ul>	<p><b>Embedded</b></p> <ul style="list-style-type: none"> <li>Automotive</li> <li>Mobile Devices</li> <li>Games</li> </ul>



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## Speech Technologies

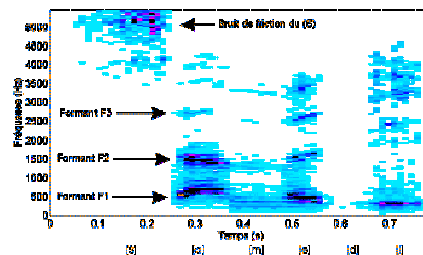
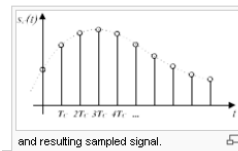
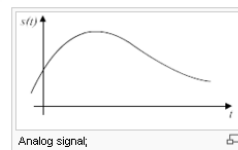
- Text To Speech (TTS)
- Automatic Speech Recognition (ASR)
- Speaker Verification (SV)
- Dictation



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## Speech Technologies : Basic concepts

- Signal processing concepts
  - Sampling rate  
(typically 8 kHz for telephony,  
16 kHz / 22 kHz for automotive)
  - Frequency spectrum  
(FFT = Fast Fourier  
transform)



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## Speech Technologies : Basic concepts

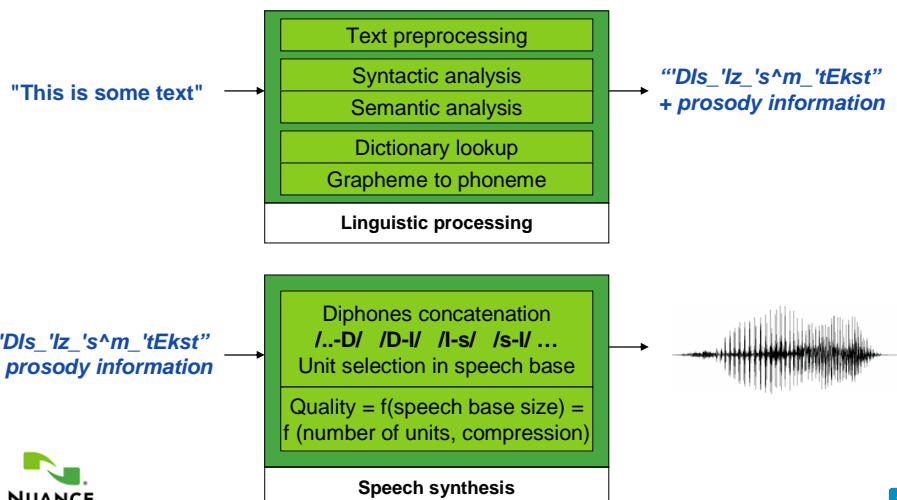
- Linguistic concepts
  - Phoneme : smallest segmental unit of sound employed to form meaningful contrasts between utterances in a given language  
Example of a phoneme is the /k/ sound in the words *kit* and *skill*.



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## Speech Technologies: TTS

- Aim: generate artificial speech from text



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## Speech Technologies: TTS

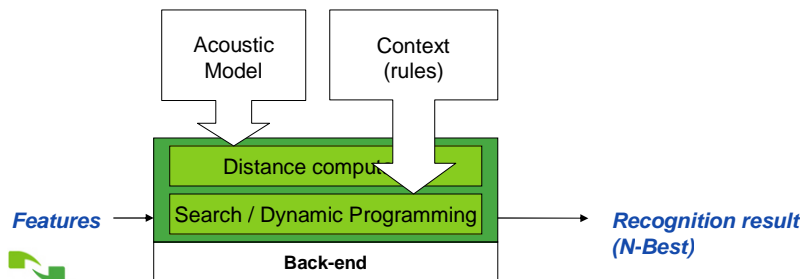
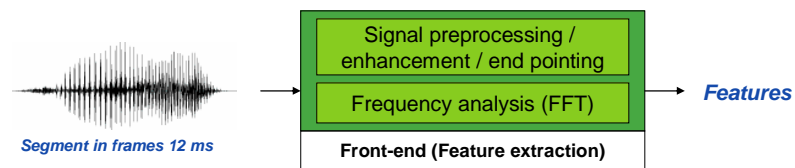
- Typical speech base sizes:
  - **Telephony** 8 kHz:  
Speech base: no compression, all units  
70 → 250 MB for speech base, 8 MB code + dictionaries
  - **Automotive** 22 kHz:  
Speech base: compression (RELPC, ADPCM), reduced unit sets  
Standard: 16 MB for speech base, 4 MB code + dictionaries  
Premium light: 64 MB for speech base
- Challenges:
  - Preprocessors and syntactic analysis
  - Multilinguality (foreign words, mixed languages, ...)  
« Vous écoutez "Please don't leave me" par Pink »  
« Tournez à droite dans la Bahnhofstraße »
  - Rhythm and prosody



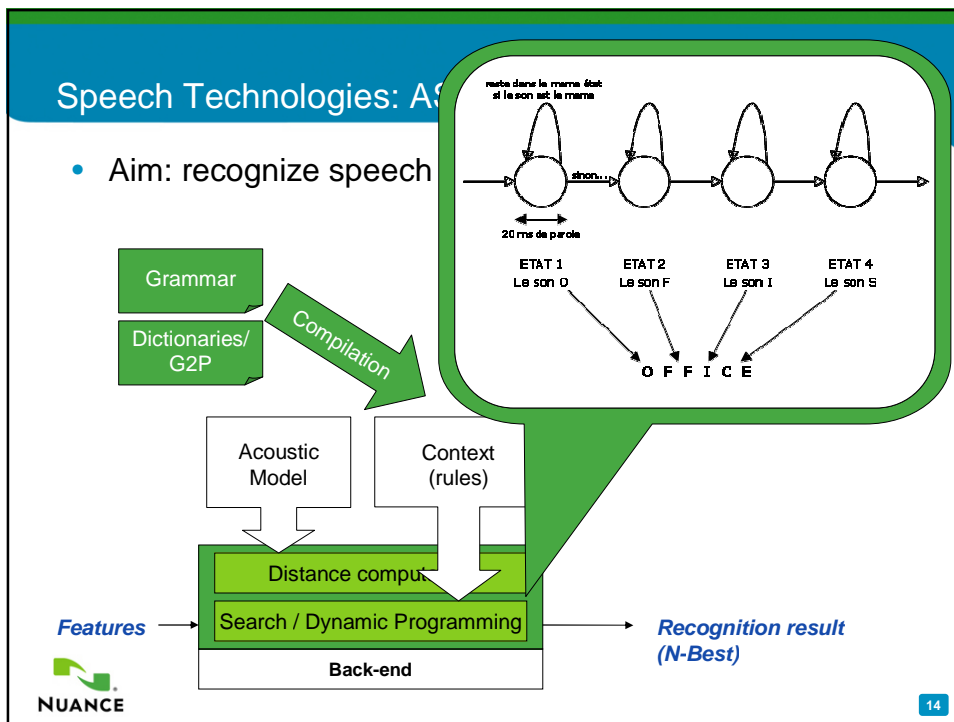
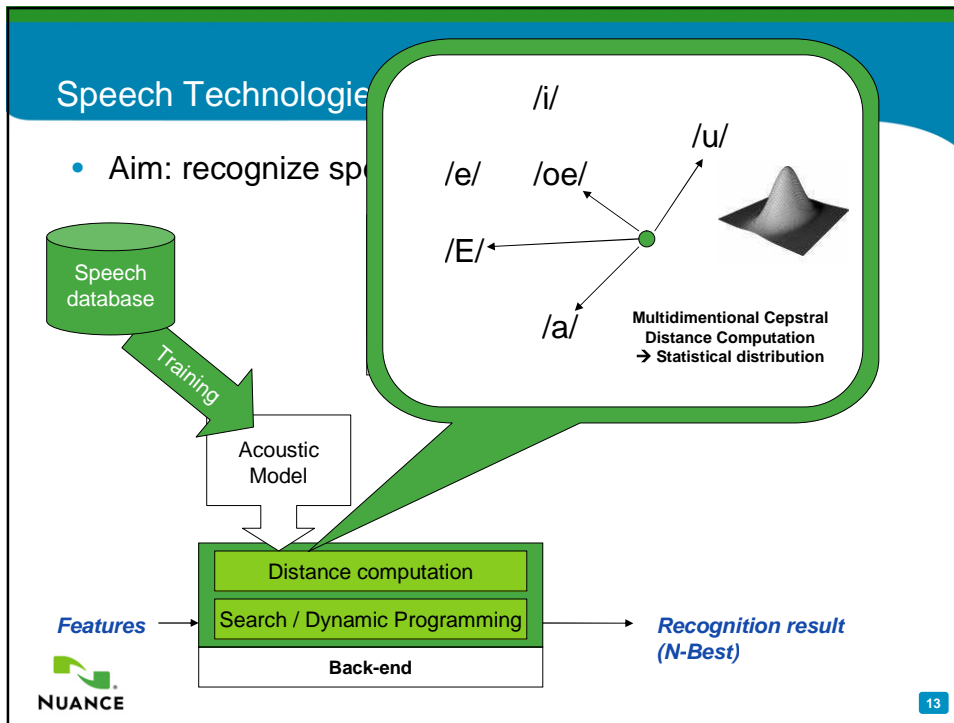
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## Speech Technologies: ASR

- Aim: recognize speech into text / action

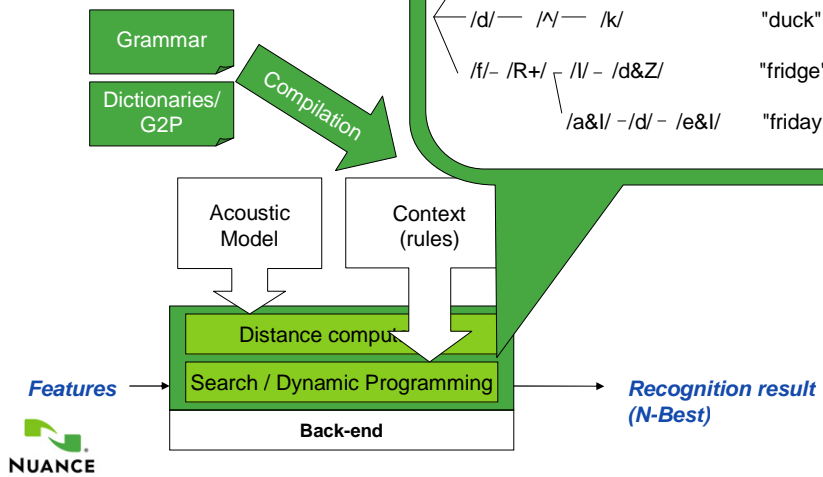


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## Speech Technologies: ASR

- Aim: recognize speech



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## Speech Technologies: ASR

- Typical data sizes:
  - **Automotive** 16 kHz:  
Acoustic models: from 760 kB to 2.5 MB  
Contexts:
    - Digits, commands : a few kB
    - Navigation (voice destination entry): a few MB for small contexts, 50 MB for full European country, >200 MB full USA
  - **Network** 8 kHz, dictation → hundreds of MB (server based)
- Typical challenges:
  - Audio quality (background noise, etc)
  - Data sizes! RAM and CPU constraints!
  - Accented speech (acoustic model trained for native speakers)
  - Multilinguality (foreign words, mixed languages, ...)  
« Ecouter "Think" par Aretha Franklin »  
« Aller à la Bahnhofstraße de München »



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## Automotive Market

- Why speech?
  - Hands free
  - Driver distraction
  - Fast
- Applications:
  - Command and control (ASR) of all car appliances
  - Communication
    - Hands free dialing (ASR), Caller announcement (TTS)
    - SMS reading (TTS)
  - Navigation
    - Voice destination entry, Point of Interest search (ASR)
    - Reading out street names, traffic messages (TTS)
  - Entertainment
    - Radio station selection, music search (ASR)



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## Automotive Market

- Platforms:

- Car-kits



Parrot



- PNDs = Portable Navigation Devices



- Built-in Units

- Car manufacturers



- Tier-1 suppliers



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## Automotive Market Technological Challenges

- Embedded platforms → strict constraints

- CPU power: ARM9 core, ARM11 core, SH4, PowerPC, MIPS core  
clocked around 300-800 MHz

→ ASR not always real-time

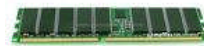
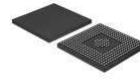
→ Limit latency to a few seconds

- RAM: depends on platforms

- Car kits, low-cost PNDs: 32 MB
- Mid-range PNDs: 64 MB
- High-end PNDs and in-car units: 128 MB

NOT ALL RAM AVAILABLE (max 10 – 20 MB for speech)

→ Limit RAM needs at runtime (use techniques like "On demand loading" if storage is fast enough)



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## Automotive Market Technological Challenges

- Embedded platforms → strict constraints

- Storage limited as well (Flash)

- Car kits: < 64 MB
- PNDs: 1 to 4 GB for all data (including maps)
- In-car units: more space, sometimes even hard disks

On competitive markets (PNDs cost only 100 €), spending 2 € for more Flash is not acceptable.

→ Limit and compress data as much as possible (e.g. techniques to reuse large context and activate only subparts of it)



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## Automotive Market Technological Challenges

- Operating systems
  - WinCE, Linux, QNX, Nokia Symbian, Android, Mac OSX / iPhoneOS
- Embedded platforms
  - porting
    - No assembly
    - Highly portable fixed point C
      - Portable → no dependency on OS, only pure standard C
      - Fixed point → all floating point computation simulated and optimized for speed!



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## Automotive Market Technological Challenges

- Research challenges on engines:
  - Front-end: better in noise performance, accents (speaker adaptation), ...
  - Back-end: faster and more RAM efficient to be able to handle larger data sets
- Typical data sets:
  - Navigation:
    - France = 75 k cities (113 k phonetics)
      - 814 k unique streets (1 M phonetics)
      - 2 M one-shot entries (4 M phonetics)
    - USA = 46 k cities (73 k phonetics)
      - 27 M one-shot entries (65 M phonetics)
  - Music:
    - 10 k MP3s → artist, song by artist, album by artist, etc
    - 10 k's combinations



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## Automotive Market Technological Challenges

- Data processing
  - Cultural habits
    - Order of fields
    - Optional items
      - « [N] Rodeo [Dr] »
      - « Avenue du Général Charles de Gaulle »
  - Multilinguality in navigation
    - German driver in France
    - Multilingual countries



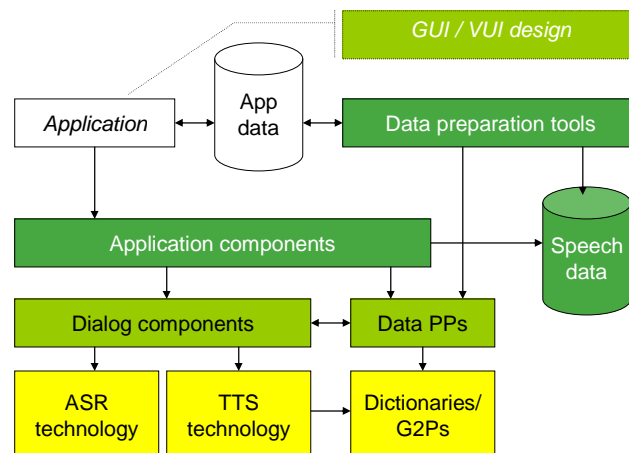
**Heavy data preprocessing not strictly linked to technology**



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## Automotive Market Future Trends

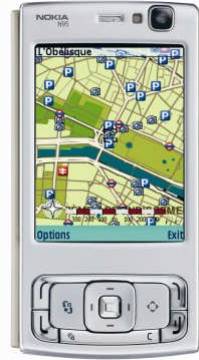
- Need for integrated solutions



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## Automotive Market Future Trends

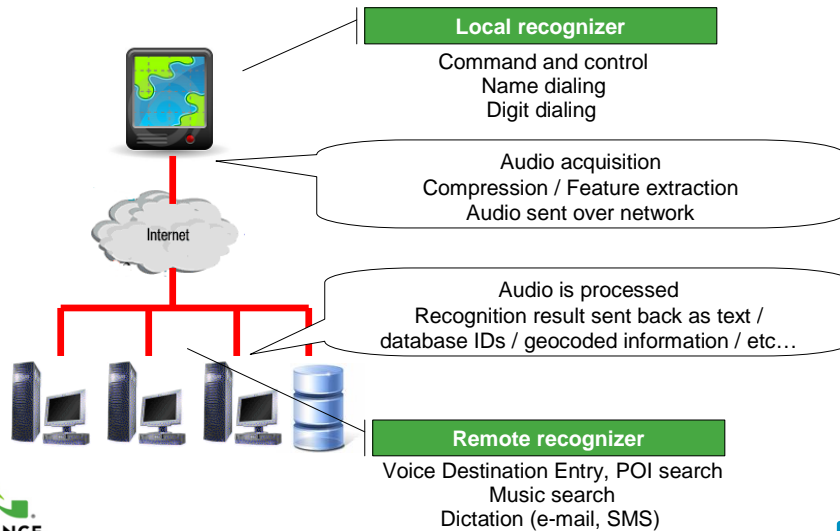
- Navigation services – **Convergence with Mobile**



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## Automotive Market Future Trends

- Connected services – **Convergence with Network**



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## Automotive Market Future Trends

- Consequences of these trends
  - Need for more understanding on:
    - Data sets, data preparation
    - GUI work and design
    - Application design
  - Higher level modules introduce OS dependencies
    - TCP/IP and networking
    - Threading, synchronization, ...



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## Questions?



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