



# Ontology-driven Business Intelligence for Comparative Data Analysis

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# Overview

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1. Introduction: Comparative Data Analysis
2. Multi-Dimensional Ontology
3. Ontology-based Measures and Scores
4. Comparative OLAP
5. BI Analysis Graphs
6. Guidance, Judgment, and Analysis Rules
7. Conclusion



# 1. Introduction

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- Setting: SemCockpit („Semantic Cockpit“)
- Is-reporting vs. is-to-target-comparison vs. *is-to-is-comparison*
- Use case: DM2-Analysis project (of an Austrian Health Insurer)
- Comparative Data Analysis: Aims & Characteristics
- The wish list of analysts – and how to meet it
- The technical „ingredients“: md-ontology, (generic) measures & scores, BI analysis graphs, guidance/judgment/analysis rules
- Steps to run a comparative analysis project („The SemCockpit process“)
- Underlying DWH schema (MDO-base)



# Setting: The SemCockpit Project

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An

- ontology-driven
- interactive
- Business Intelligence tool
- for comparative data analysis

Partners:

Solvistas (BI solutions developer and provider)

Johannes Kepler University of Linz

OÖGKK, DAK (Austrian and German Health Insurers)

Funded by: Austrian Ministry of Transport, Innovation & Industry



# OLAP (Online Analytical Processing) in BI

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- *Is*-reporting: business monitoring
- *Is-to-target* comparison: performance management
- *Is-to-Is* comparison: *comparative data analysis*



## Example: DM2-Analysis Project (ÖOGKK)



Our insurance organisation pays a high amount for insurants with Diabetes Mellitus of Type 2 (DM2).

Could costs be reduced?

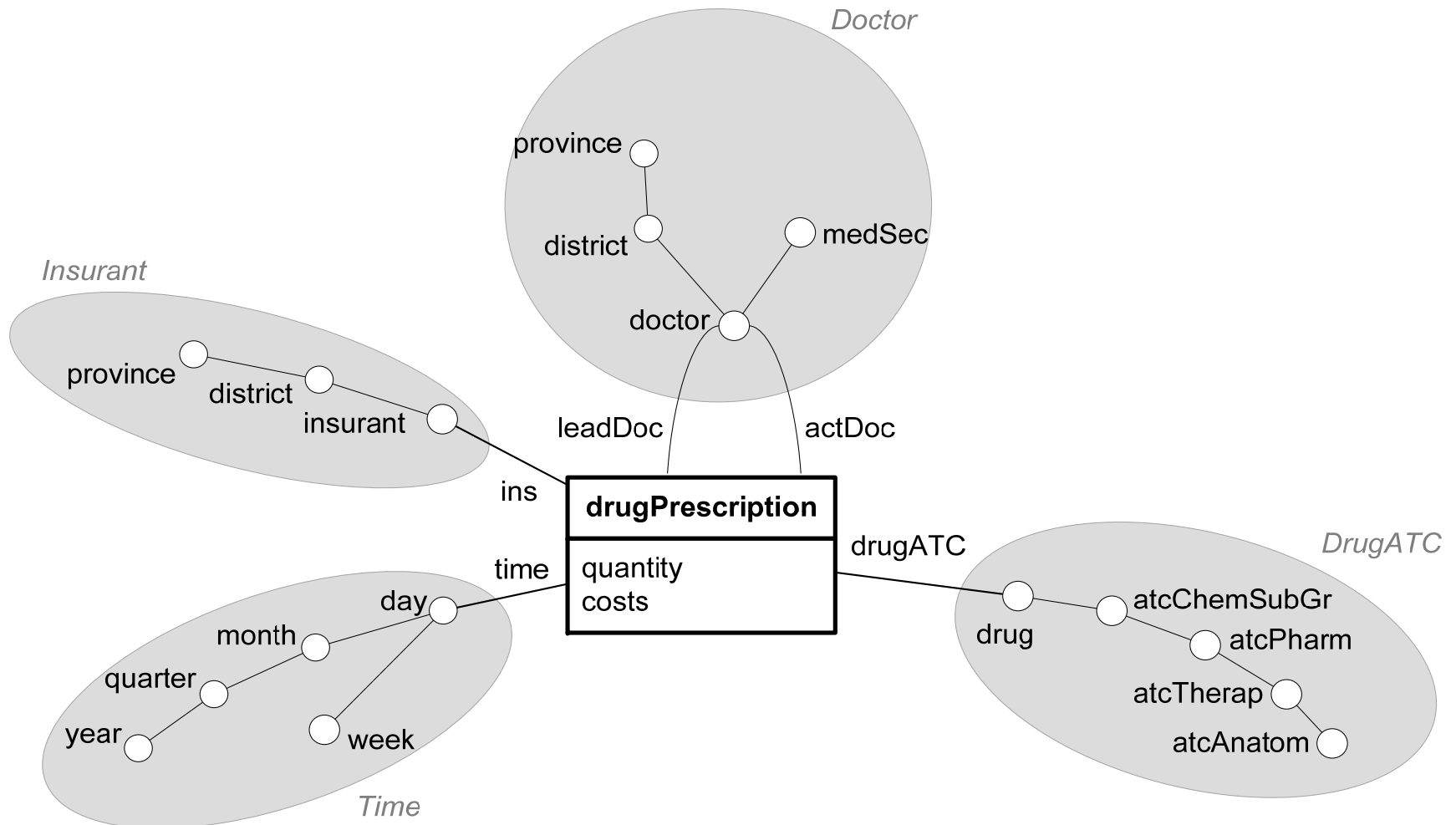
*What can we learn by comparison? What should we compare with what?*

What specific questions to ask statisticians or data miners?





# Example: DM2-Analysis (ÖOGKK, simplified)





# Data Warehouse (simple, nothing new)

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## ■ Schema

- Dimension: Levels, rolls-up relation between levels (lattice)
- Fact class: Dimension roles, Measures

## ■ Extension:

- Fact: Multi-dimensional point (of dimension nodes) + measures
- Dimension node: Each node belongs to one level
- Rolls-up relation  $rollsUp(sub, sup)$ ; transitive, reflexive:  $rollsUp^*$

## ■ Analysis:

- Roll-up facts and cubes with “derived” measures
- Granularity: Levels of nodes of fact, denoted by  $[L1, \dots, Ln]$





## Example: Search for meaningful comparisons



Any striking differences in comparing costs for DM2 patients?

Avg drug cost per patient,  
Drug costs prescribed by GPs for regular patients



What are meaningful comparison groups?  
Patients of different insurers  
Patients of different provinces  
Patients of rural vs. urban areas



What drugs to consider?  
... oral antidiabetic drugs, insulin,  
metformin, ...





## Example: Relevant concepts ... meaning?

What is a  
country doctor?

What is an  
urban district?

What is a  
rural district?

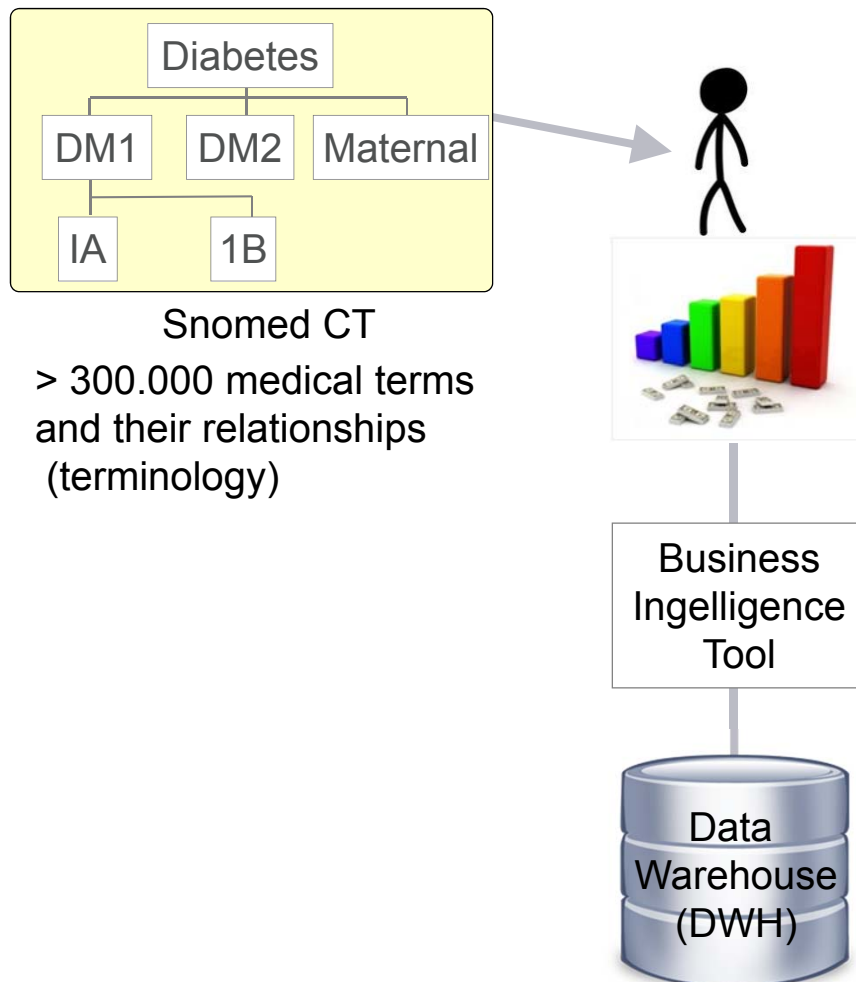
What are "cheap"  
oral antidiabetic  
drugs?



What is a  
regular patient  
of a doctor?

What are  
DM2-Patients?

# SemCockpit – An Ontology-Driven, Interactive Business Intelligence Tool for Comparative Data Analysis



## *Common BI-Tool*

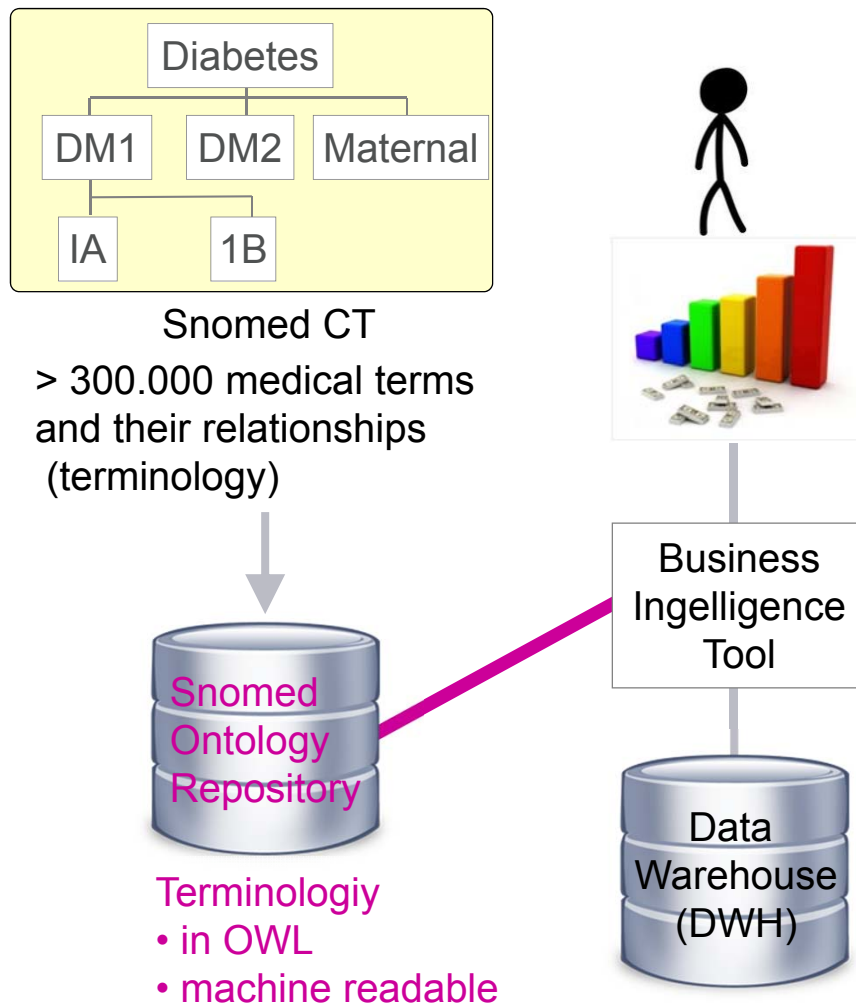
- „Diagnoses Codes“ in DWH,  
associated medical terminology  
not available in BI tool



## *Comparative Data Analysis*

- ✗ targeted
- ✗ in business terminology

# SemCockpit – An Ontology-Driven, Interactive Business Intelligence Tool for Comparative Data Analysis



## *SemCockpit*

- Meaning (semantics) of „Diagnosis Codes“ available in BI tool via ontology



## *Comparative Data Analysis*

- ✓ targeted
- ✓ in business terminology
- + simpler, more efficient



# Comparative Data Analysis in BI: *Aims*

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- Understand your business
- Know where to investigate further
- Detect striking differences between comparable groups of entities/facts
- Suggest plausible explanations
- Conjecture or refute possible cause-effect relationships through further comparisons
- Pre-cursor to data mining



# Comparative Data Analysis: *Characteristics*

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- Initially vague analysis question
- What are relevant measures and comparison groups?
- Specific analysis questions crystallise over time
- Interactive, exploratory, iterative
- Applications of OLAP-operations (on two groups in parallel)
- Repetitive: once questions clear, comparative analysis process re-applied for similar comparison situations (e.g. one year later)
- Two phases:
  1. Search for relevant measures and comparison groups
  2. Proper comparative analysis (repeated)



## Example: From vague to more specific

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- Specific analysis questions crystallise over time
  - Compare the prescription costs for oral anti-diabetic drugs (OAD) of DM2 patients who are treated by doctors in rural areas with ones of urban areas.
- Interactive, exploratory, iterative
  - Compare patients in Upper Austria with patients in Austria → compare patients in urban districts of Upper Austria with patients in urban districts of Austria → ...
  - *Hundreds of light variations of simple measures (>300 pages list)*
- Applications of OLAP-operations (on two groups in parallel)
  - Compare costs of Upper Austria with Austria per year → compare costs of Upper Austria with Austria per month







## Example: Two Phases

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1. Search for relevant measures and comparison groups
  - Which patients to include when comparing groups of doctors?
    - regular patients only (e.g., minimum of 4 contacts per year)
    - but: regular is different for GPs (6 contacts) and oculists (2 contacts)
  - Analyst recognizes that it is meaningful to compare prescription costs of oral anti-diabetic drugs of patients in urban versus patients in rural areas
2. Proper comparative analysis (repeated)
  - Once questions clear: comparative analysis process re-applied for similar comparison situations (e.g. one year later)
  - Compare drug prescription costs of urban and rural patients: apply same comparisons in other years or for other diseases



# The *wish list* of business analysts

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1. “*Business terms*” as first-class citizens in BI tool
2. Support in definition and organisation of business terms
3. Use business terms in defining
  - a) measures
  - b) comparison groups
  - c) analysis steps and analysis paths
4. Reuse of existing terminologies of the domain
5. “*Comparison*” (between a group of interest and group of comparison) as first-class modelling primitive



## The *wish list* of business analysts (ctd.)

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6. Comparison explicitly captured and not left to the “human eye” through visual comparison by diagram inspection
7. Intelligent “*guidance*” on how to proceed in analysis
8. Capture and exploit “*judgement knowledge*”, i.e., knowledge about striking differences between compared groups
9. *Context-sensitive support* on which business terms, measures, comparison groups, or analysis steps are applicable in a given (i.e., already partially specified) analysis situation
10. Automatic mapping of high-level analysis to data warehouse



## What current BI tools provide

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“Surf and save” BI tools, e.g., Tableau

- + perfect for is-reporting, multi-granular, multi-perspective
- no support for business terms
- no direct support for comparison
- no guidance

Data Warehouse Products of mega vendors

- + perfect for complex analysis tasks
- no direct support for comparison (but workarounds)
- low IT-skilled analysts complain about complex use and rely on IT-department “programming” cycles



# What SemCockpit provides

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*Modelling and reasoning support to meet the analysts wish list*

1. *Multi-dimensional ontology* (MDO) to capture “business terms” in data warehouse context
2. MDO-concepts are *organised* in subsumption hierarchies along levels, dimension hierarchies, and dimension spaces through reasoning; concepts may be defined for some context and be “overridden” in a subcontext
3. Use of MDO-concepts to define measures and comparison groups
4. Re-use of existing domain ontology as “*semantic dimension*”



## What SemCockpit provides (ctd.)

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5. *Comparative analysis situations* to express the comparison of a group of interest against a group of comparison
6. *Scores* (complementing measures) to explicitly capture comparison results
7. Guidance through *analysis graphs* and associated *guidance rules*
8. *Judgment rules* capture judgment knowledge
9. Reasoning support to determine concepts, measures, and comparisons applicable in a current analysis situation
10. Automatic mapping of high-level analysis to SQL.



# Complementary Work (Selection)

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- Ontology-based Data Warehouse Design
  - Multi-dimensional design from ontologies (Oscar Romero et.al.)
  - Concept-based design of data warehouses (Jarke et. al.)
- Ontology-based Integration
  - Ontology-based information extraction (e.g. Saggion, et.al.)
  - Ontology-based querying (of multiple sources) (e.g. Spahn, et.al.)
- Extracting semantic web data into a multi-dimensional data warehouse
  - Multi-dimensional Integrated Ontologies: Designing Semantic Data Warehouses (e.g., Nebot/Berlanga/Perez/Aramburu/Pederson)
- SemCockpit
  - *a-posterior enrichment* of given DWH
  - specific support for comparative data analysis



# Comparison: Comparative Facts & Scores

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## Fact

- md-point
  - Point of interest
- Measure
  - describes a md-point
  - `<ins:Vienna,time:2010>.totalCosts`

## Comparative Fact

- 2 md-points
  - Point of interest
  - Point of comparison
- Score
  - describes relationship between 2 md-points
  - (`<ins:Tyrol,time:2011>`, `<ins:Austria,time:2011>`).  
`MeanPercentilRkOfCosts-PerPatient`



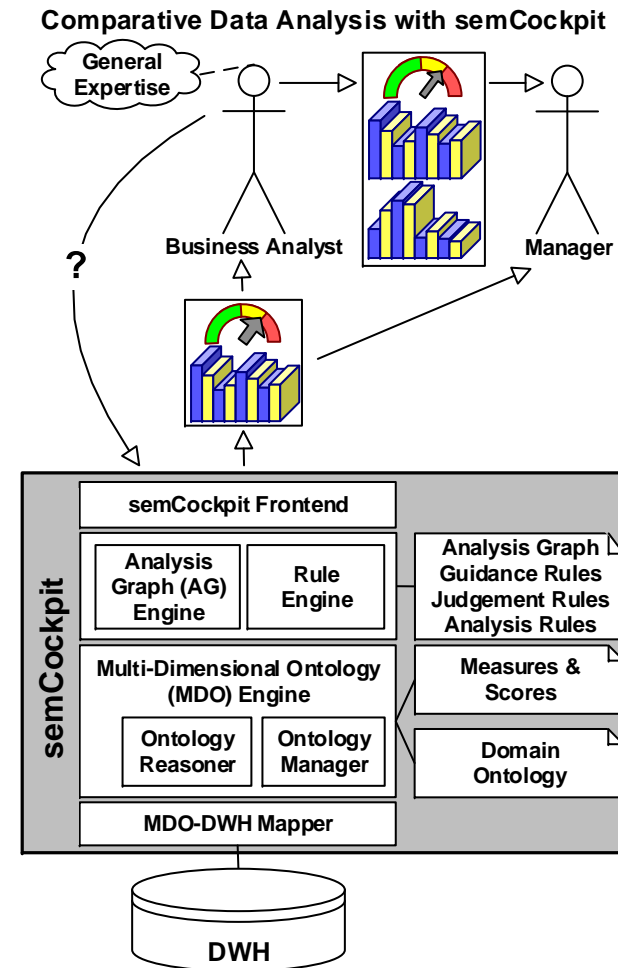
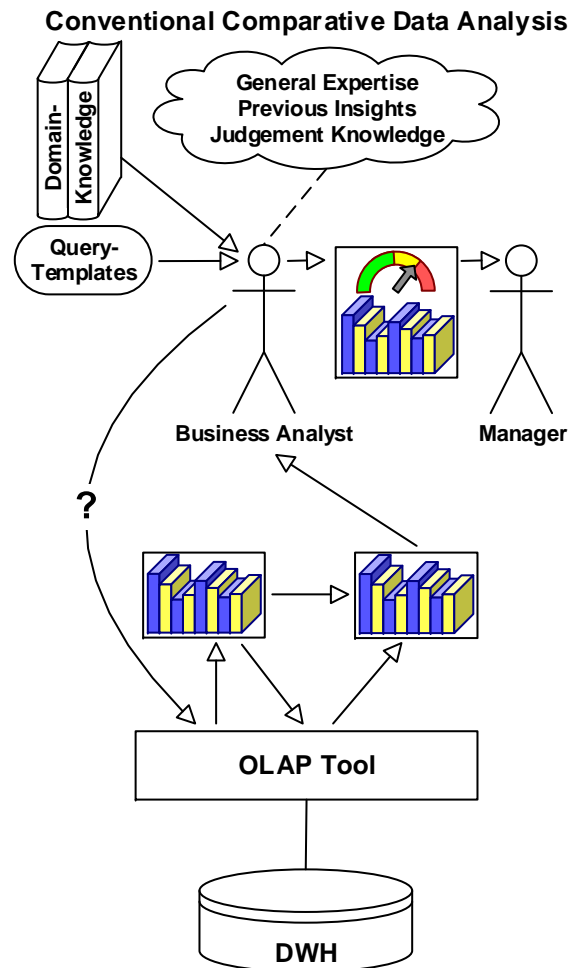


# Kinds of Comparisons

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- Group of Interest (GoI) and Group of Comparison (GoC):
  - Identified by point of interest & comparison (or more, see later)
  - Members: Facts
- Groups involved:
  - Group vs. Peer Group
  - Group vs. Super Group
- Scores: Typically based on comparing measure of 2 groups by
  - Simple arithmetic: Ratio or percentage difference
  - Median/Mean PercentileRank (typically for group vs. super group)
    - of median/average “member” of group of interest
    - considered as “member” of group of comparison

# BI: Conventional vs. SemCockpit



# SemCockpit: Stack



**Context-Sensitive  
Semantic Guidance**

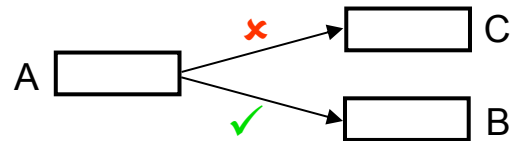
Analysis Graphs &  
Judgement Rules

Judgement Rule:

FOR „comp. of (Internist,DM2-Pat; GP, DM2-Pat)“

IF ratioDrugCosts > 1.4

DO Explanation: Internists better trained for DM2



## Measure & Score Application

<ins:Austria,time:2010>.avgDrugCosts(Rural)

←-- (≤ins:Austria,time:2010,<ins:Austria,time:2010>).

r(Rural,Urban)

↻ multi-layered(stratified, 1st level, 2nd level)

## Measures & Scores

avgDrugCostsRuralDM2-P

avgDrugCostsUrbanDM2-P

ratioDrugCosts

Rural-vs-urban

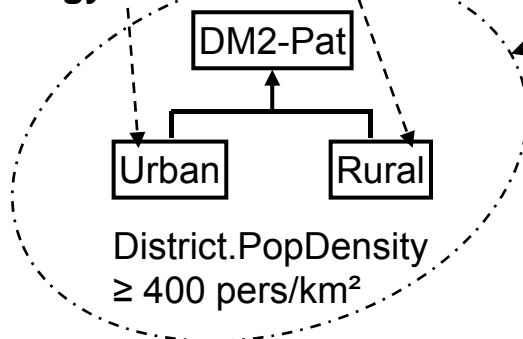
DM2-P

## Generic Measures & Scores

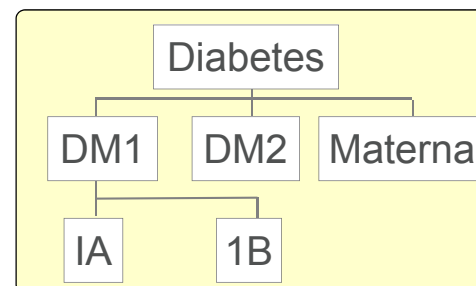
avgDrugCosts(%q)

←----- ratioDrugCosts(%q1,%q2)

## MD-Ontology

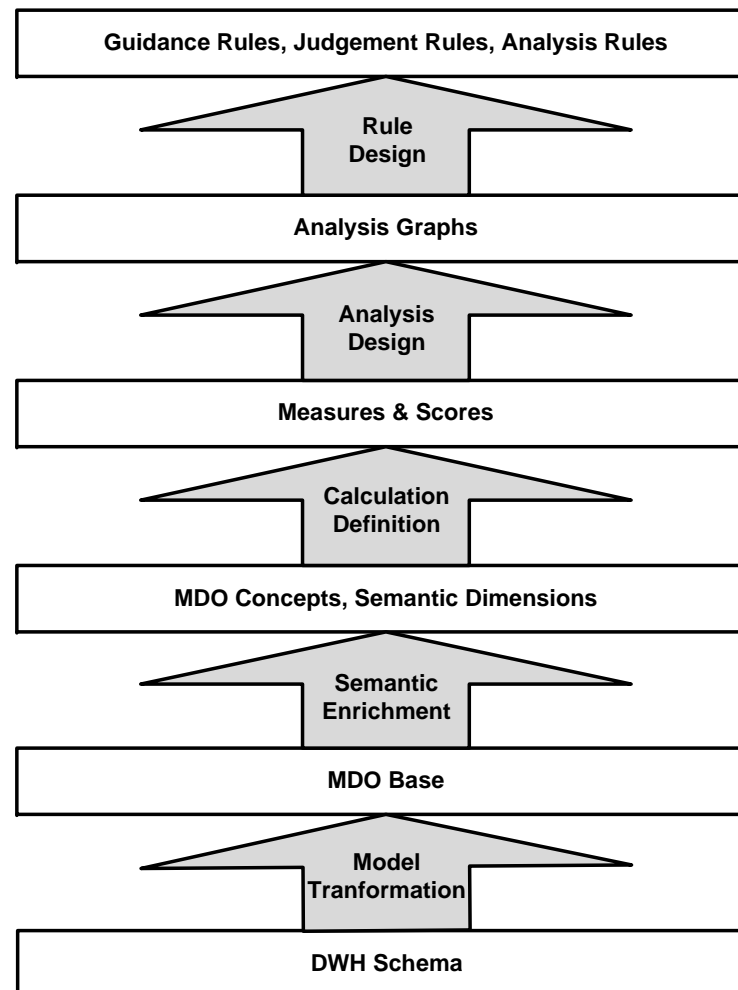


## External Ontology (Semantic Dimension)





# The SemCockpit Process





## Development strategy for tool support

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- Focus on primary analysis needs of business partners
- Provide support for most frequent analysis tasks
- Keep it simple (for users and to make reasoning tractable)
- Possibly ignore specific, complicated cases (seldom anyway!)
- Provide extension hooks such that complicated concepts, measures, scores, and analysis queries can, if needed, still be defined by IT-department and be provided as “built ins”
- “Built-ins” should be usable like non-built-ins (but can be excluded from certain reasoning tasks)
- Initially basic, e.g., no ragged hierarchies, etc.



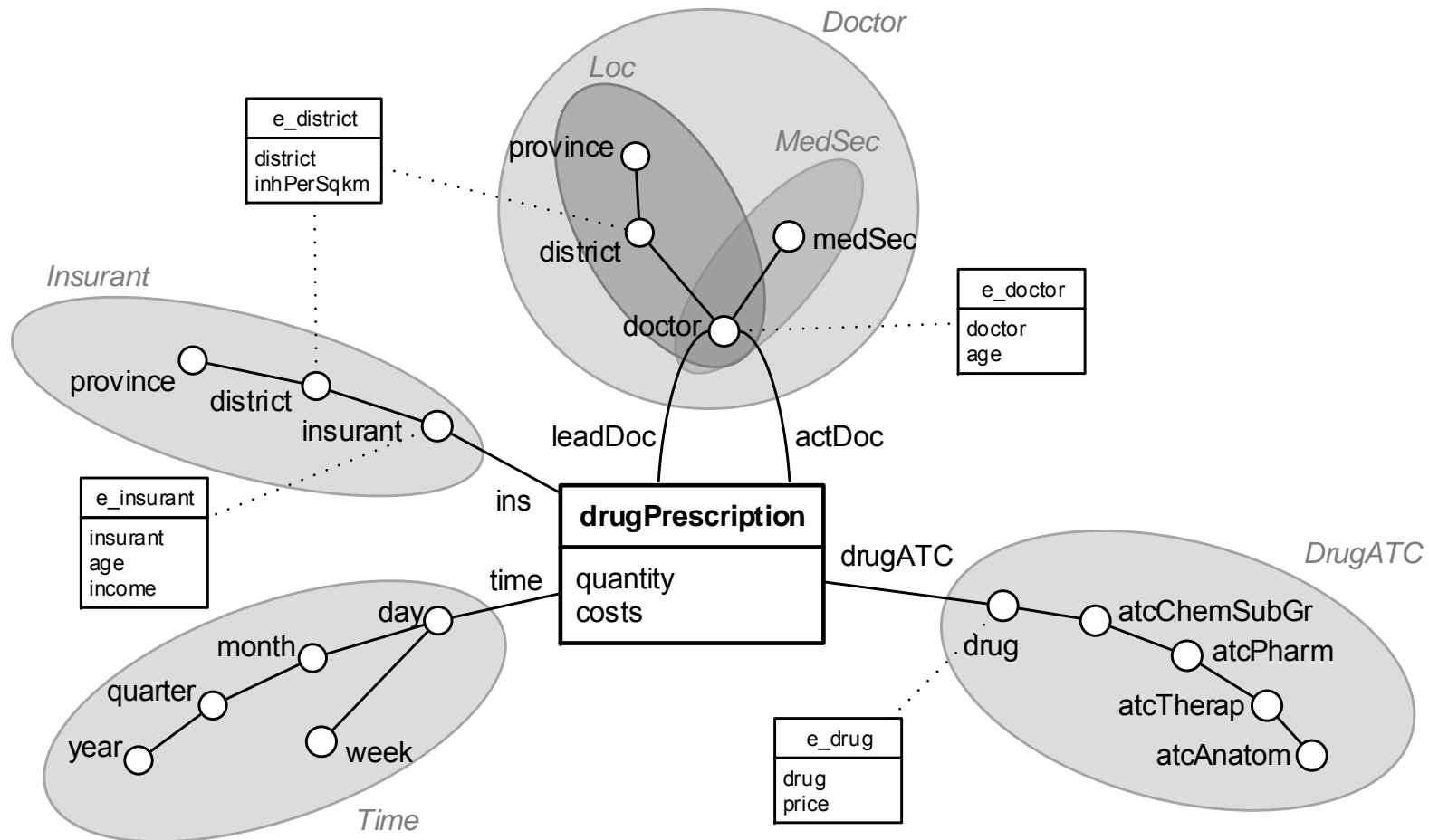
# MDO-Base: Canonical Model for DWH

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- Background: *Data Cube*
  - Comprises all „roll-up“ points + derived measures
  - Analyst selects points (of some granularity) + measure
  - Point: exactly *one* node for *each* dimension role of data cube, (Motivation: avoid „nested structures“ in dimension columns)
- MDO-Base: Like Dimensional-Fact-Model, but
  - Non-dimensional attributes extracted into „entity classes“ (for re-use and for later definition of entity concepts)
  - Unique role assumption for dimension roles to facilitate „drill across“, and (explained later) concept definition and use
  - Named hierarchies and hierarchy-specific dimension roles
  - Dimension space: set of dimension roles + granularity/range



# DWH schema (MDO-Base)





# Model Transformation: DWH -> MDO-Base

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## ■ Transformation steps

1. If the intended analysis within a dimension is „multi-dimensional“ (e.g., doctor location, doctor medical-section), use hierarchies
2. Extract non-dimensional attributes of a level into *entity classes* (for sharing across dimensions and for later definition of entity concepts)
3. Define a *universal dimension space* consisting of the dimension roles (of dimensions) used to define fact classes and data cubes
4. Define *dimension spaces*, each consisting of a set of dimension roles and a granularity (or granularity range), that are used to define the domain of fact classes (or cubes), concepts, ...





## 2. Multi-dimensional Ontology (md-ontology)

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- Enriches given dimensional model from underlying data warehouse with “business terms” in analysis context
- Concepts defined over entities, nodes, points, pairs of points
- Flat vs. hierarchical concepts
- Context-specific and contextualized concepts
- Semantic dimensions (incorporating domain ontology)
- Mapping into OWL: for concept organization
- Mapping into SQL: for execution of OLAP in DWH



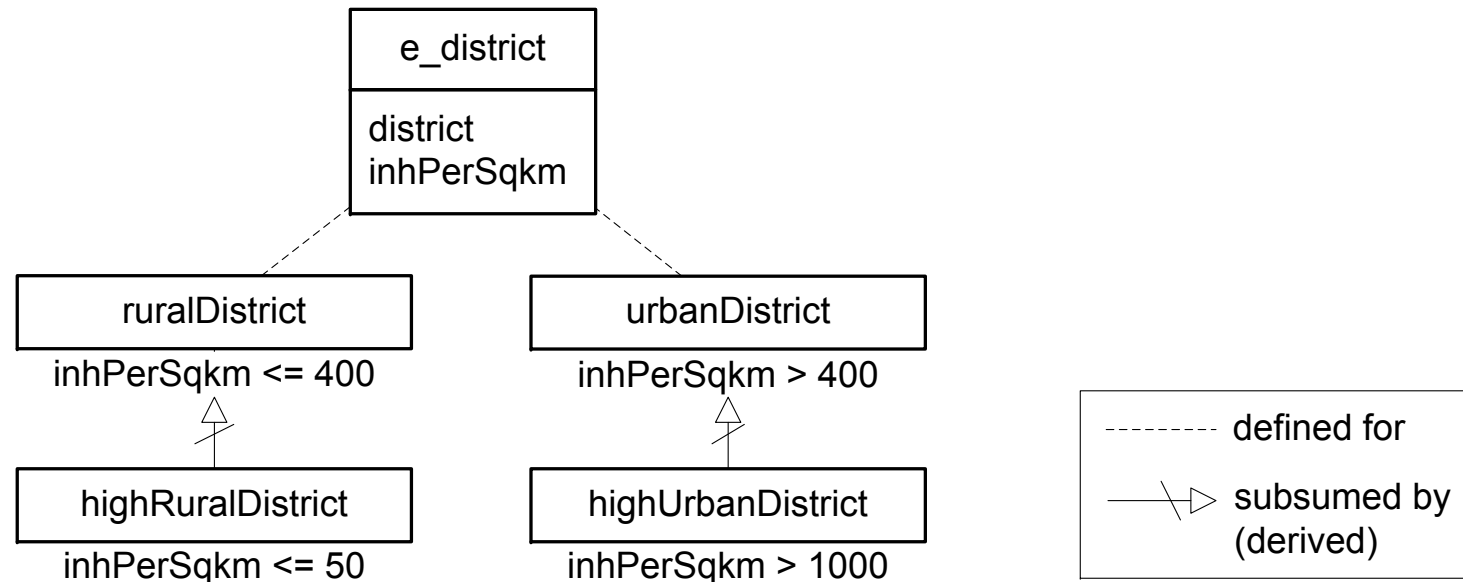
# MDO Concepts

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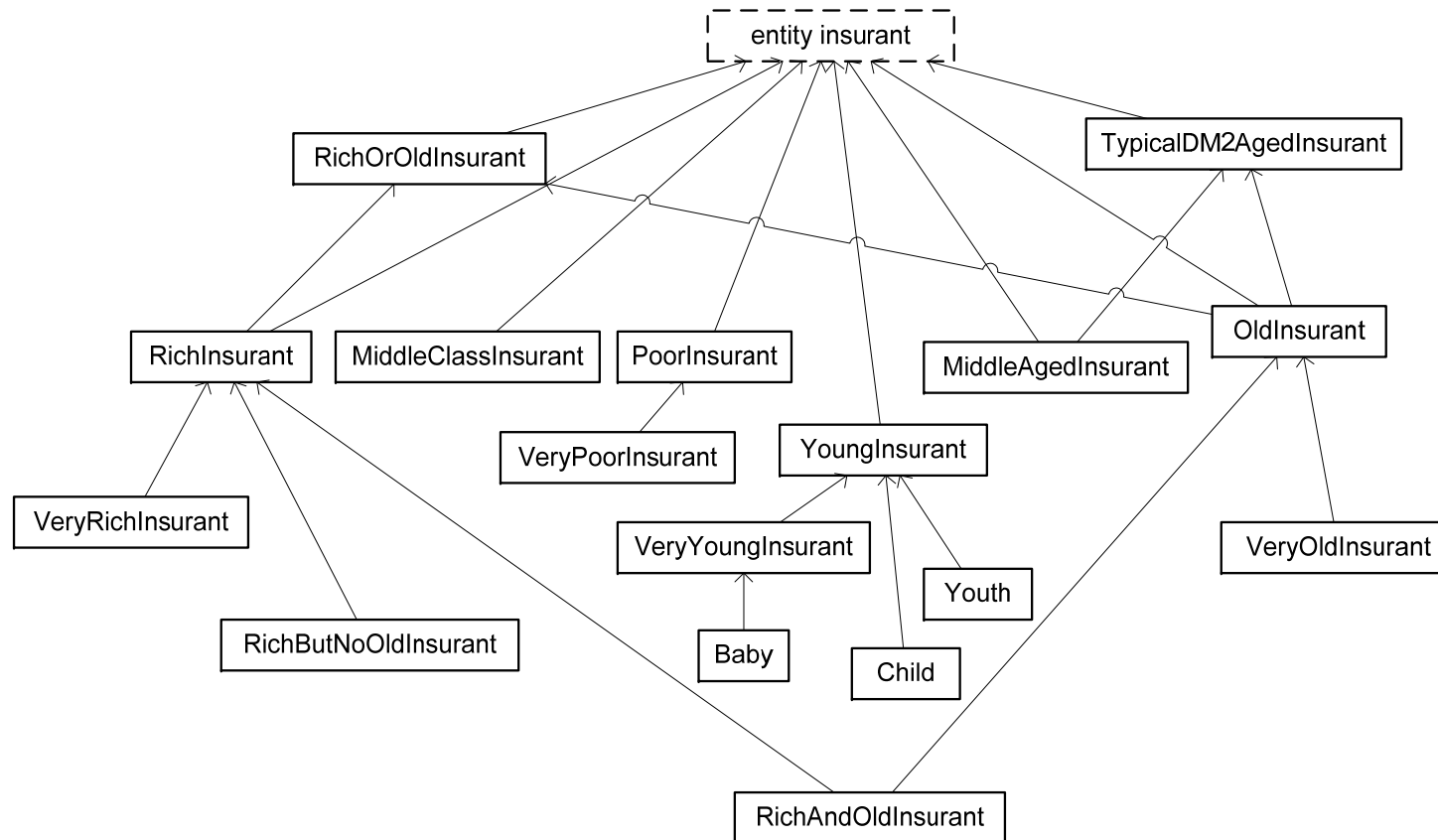
- Defined by: Signature + concept expression
- Signature: Set of individuals for which concept is defined
- Concept expression: Boolean expressions over “properties” of
  1. Entities (entity concept)
  2. Nodes of a dimension (dimensional concept)
  3. Points of a dimension space (md-concept)
  4. Pairs of points (comparative md-concept)
- For later use in
  - Definitions of measures and scores
  - Specifications of groups of interest & comparison (via parameters, explained later) in measure & score applications



## Example: Entity Concepts of e\_district



# Example. Entity Concepts of e\_insurant





# Dimensional Concepts

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## ■ Signature

- Dimension
- Level (flat concept) or level range (hierarchical concept)  
Naming convention: flat with small initial, hierarchical with big or 'In'

## ■ Concept Expression

- entity concept reference
- hierarchical expansion
- level or level-range restriction
- union, intersection, complement (Prerequisite: same level ranges)
- <node> concept [levelOrLevelRange] – expression
- SQL built-in



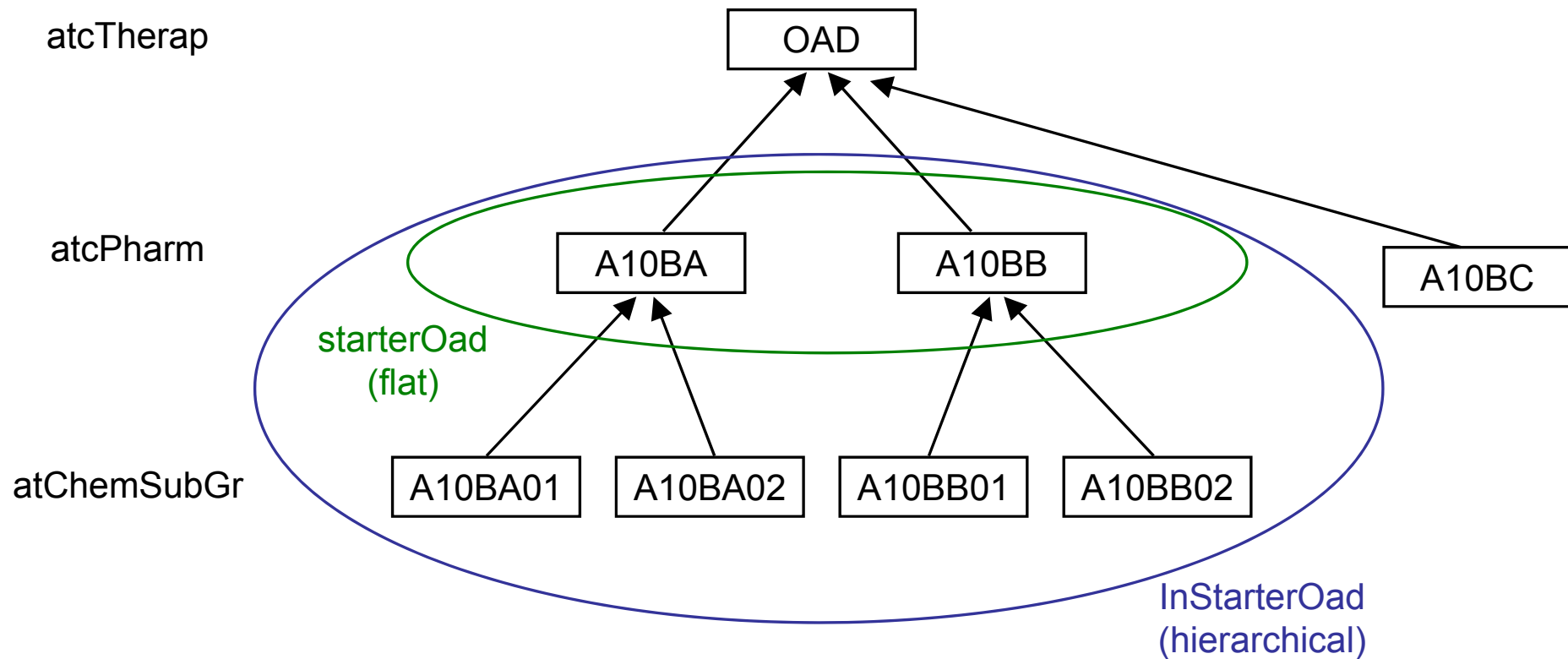
# Hierarchical Concept

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- Motivation:
  - Make concepts available for multiple levels / granularities
  - Avoid need for roll-ups of nodes or points in use of concepts
- The general principle of hierarchical concepts
  - Individuals organized in a hierarchy (semi-lattice)
  - *Hierarchy property*: If an individual is in the interpretation of a hierarchical concept, all descendants are in the interpretation as well.
- Definition:
  - By hierarchical expansion: \*

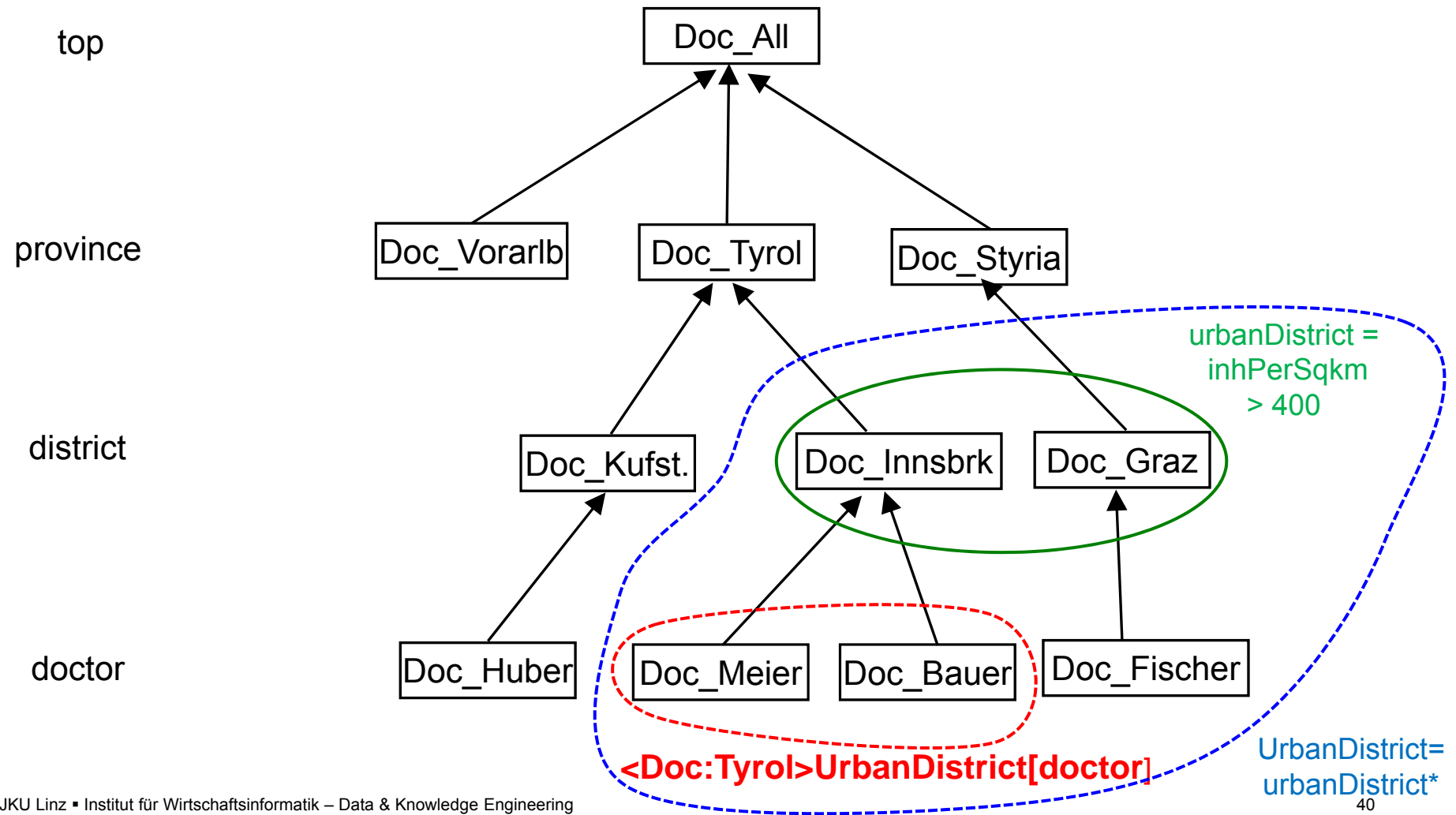


# Example: Flat vs. Hierarchical Concept



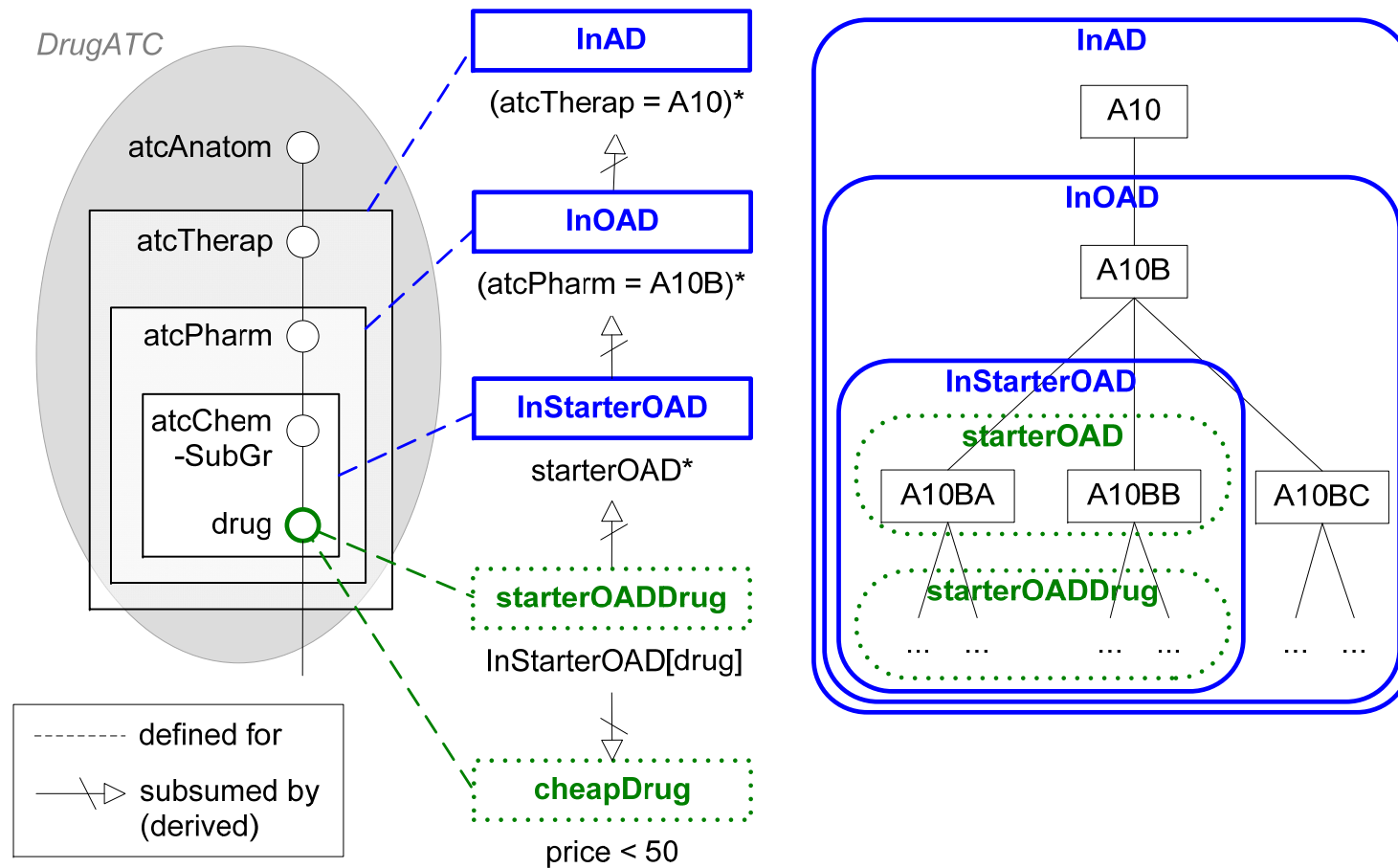


## Example: Node & Level Restriction





# Example: Dimensional Concepts



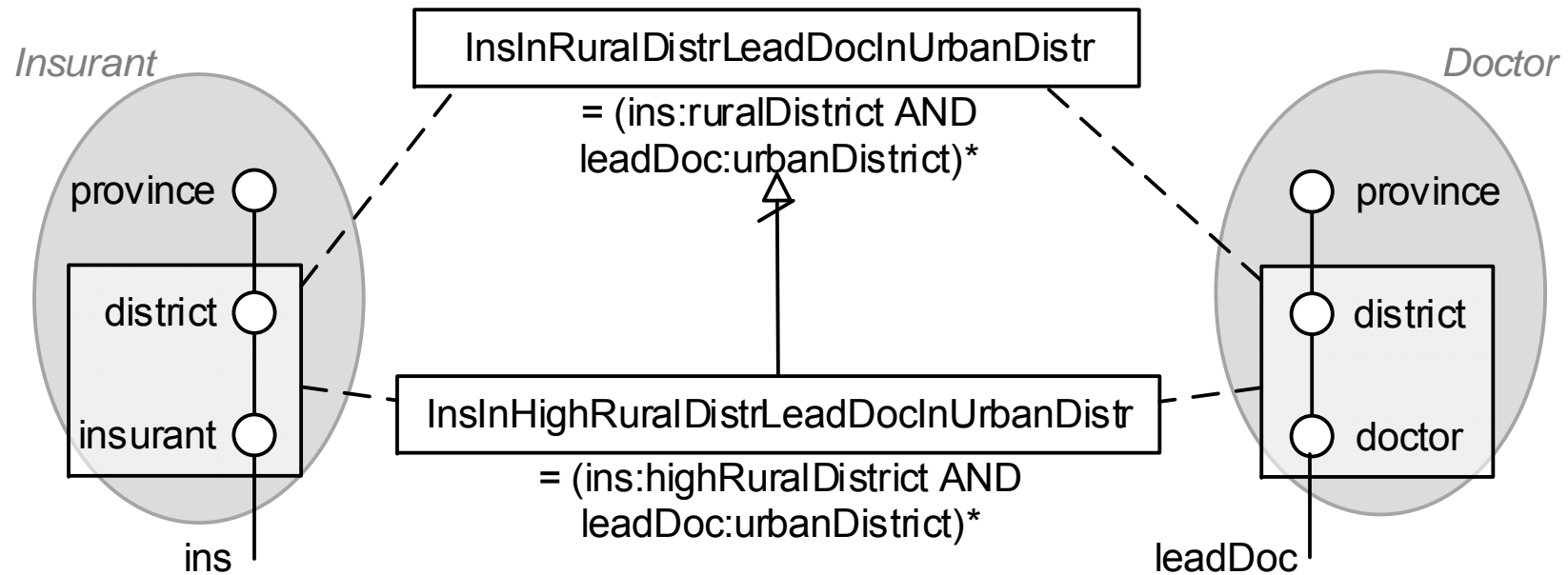


# Multi-Dimensional Concepts (md-Concepts)

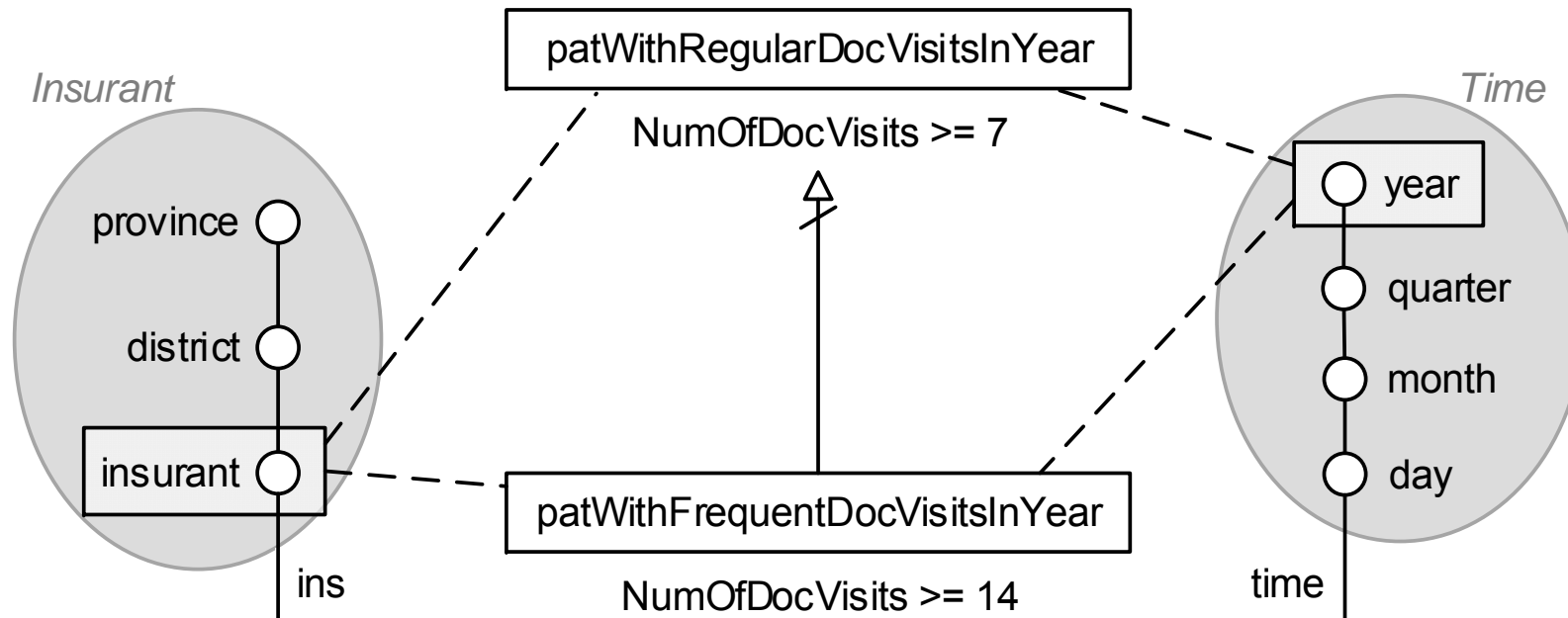
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- Signature (or „domain“ of concept)
  - Dimension space (set of dimension roles + granularity/range)
- Concept Expression
  - dimensional concept reference
  - hierarchical expansion
  - granularity or granularity-range restriction
  - union, intersection, complement (Prereq.: same granularity/range)
  - <point> concept [granularityOrRange] – expression
  - fact-based
  - SQL-built-in

## Example: Multi-Dimensional Concepts



# Example: Fact-Based md-Concepts





## Corner-stone concept expression: $\langle d \rangle (c) [g]$

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- $\langle \text{dice-point} \rangle (\text{external-slice-cond}) [\text{roll-up-granularity/range}]$
- A point  $p$  is in the interpretation iff
  - $p$  rolls-up to the dice-point  $d$  (if specified)
  - $p$  satisfies the external slice condition  $c$  (if specified)
  - $p$  is at the indicated granularity  $g$  or within the indicated granularity range  $g$
- Used later to
  - Define cube space (i.e., points of a cube)
  - To define or query a cube
- Analogous for comparison (see later)



## Ex.: <p>(c)[g]-expression

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- <actDoc:GP, time:2012>(ins:Youth)[time:month]
- <actDoc:GP, time:2012,leadDoc:all,ins:all,drugAtc:all>  
(ins:Youth)  
[time:month,leadDoc:medSection,ins:top,drugAtc:top]

*Note: For simplicity, shorthand notation used with missing dimension roles – relative to considered dimension space – in point assumed to be “all”; missing dimension roles in granularity assumed to be at level of point in <p>(c)[g]-expression (supporting tool completes missing info by default at frontend)*



# Context-Specific Concepts

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- Problem:
  - Concepts have different definitions for different nodes / points
  - Ex.: Who is regarded to be a regular patient of a doctor in some year? (Motivation: only those should be considered in analysis)
- Context-specific concepts
  - Signature is extended by a “context specification” (indicating a subset of nodes of a dimension or points of a dimension space)
  - Context is specified by a concept, typically in form of a  $\langle p \rangle (c) [g]$ -expression



## Example: Context-Specific Concept

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- Context-specific concept: *regularPatient* (Who counts as regular patient of an acting GP in a rural district in a year?)
- Signature
  - Dimension Space: [ins:insurant, actDoc:doctor, time: year]
  - Context: @<actDoc: GP>(actDoc:RuralDistrict)[actDoc:doctor]
- Concept Expression:
  - noOfvisits  $\geq 3$





# Contextualized Concepts

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- Aims and issues
  - Polymorphic use of a concept signature (like methods in object-oriented systems)
  - Inheritance and overriding along concept hierarchies
  - Consistency checking: unique definition
- Approach:
  - Contextualized concepts defines a signature (without concept expression)
  - Several context-specific concepts of the same name provide different concept expressions for different nodes / points in the domain of the contextualized concept



## Example: Contextualized Concept

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- Contextualized concept: *regularPatient* (Who counts as regular patient of a doctor in a year?)
- Signature:  
[patLoc:insurant,actDoc:doctor,time:year]
- Context-specific concepts.
  - $\text{regularPatient}@<\text{actDoc:GP}>(\text{actDoc:RuralDistrict})[\text{actDoc:doctor}] := \text{noOfvisits} \geq 3$
  - $\text{regularPatient}@<\text{actDoc:Oculist}>[\text{actDoc:doctor}] := \text{noOfvisits} \geq 2$



# Context-Specific Contexts: Unique Definition

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- Problem
  - Identify relevant “context concept” for concept evaluation
- General approach (like for “cooperation contracts”)
  - Use most specific “context concept”
  - Inconsistency: If more than one most specific contexts exists
- Check for global unique definition of concept
  1. Consider subsumption hierarchy of “context concepts”
  2. Apply “abstract super class rule” from oo-modelling:  
For each inner context concept  $A$  with sub contexts  $A_1$  to  $A_n$  add  
a context concept  $A_0 = A \setminus (A_1 \cup \dots \cup A_n)$
  3. Check if no two leaf nodes “overlap”, i.e., concepts are disjoint



# Context-Specific Concepts: Evaluation

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## ■ Aim

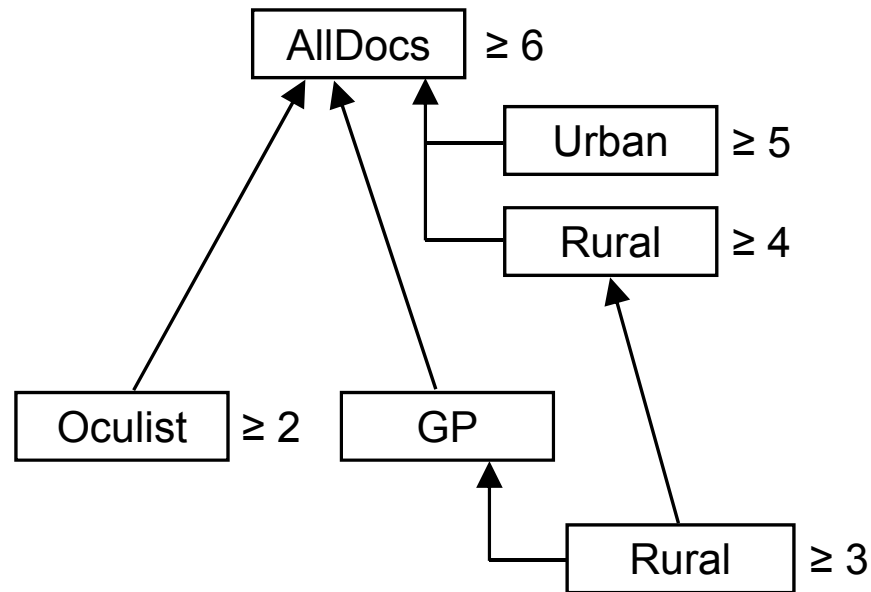
- Polymorphic use: 1 concept name
- Evaluate concept by a single predicate (or SQL view as built-in)

## ■ Approach

1. Ensure unique definition
2. For each inner context concept A change  $c@A$  to  $c@A0$
3. Let X be the set of contexts for which c is defined:  
Define c as union over x in X:  $c@x$ .



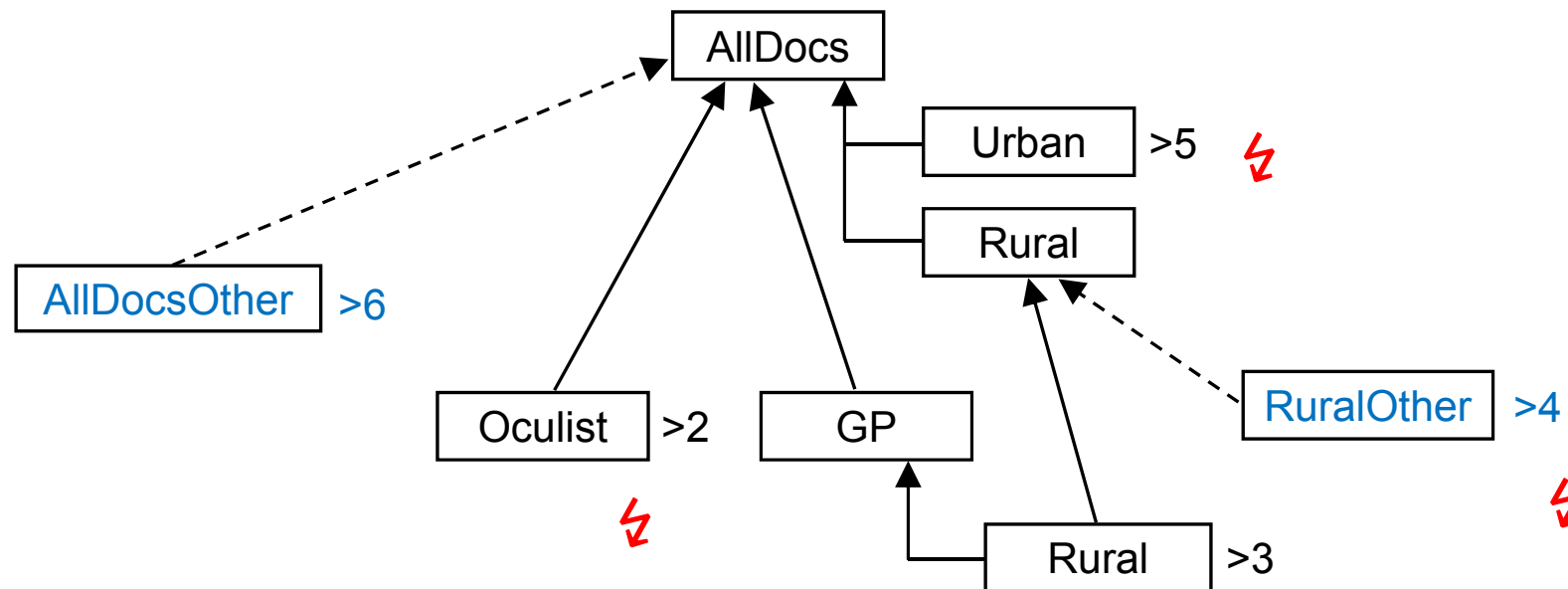
# Example: Context-Specific Concepts



Number of contacts to count as regular patient of a doctor in a year



## Example: Context-Specific Concepts





# Comparative Concepts

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- Signature: Comparative dimension space (2 dimension spaces)
  - group-of-interest (GoI) dimension space
  - group-of-comparison (GoC) dimension space
- Concept expression:
  - Basic form of expression:
    - md-concept for GoI, md-concept for GoC
    - join-condition: relating points of GoI and GoC by some comparison function (e.g., equality, next, previous)
  - Optionally fact-based: Boolean expression of score-value comparisons
  - Plus operators known for md-concepts, such as union, ..., built-in



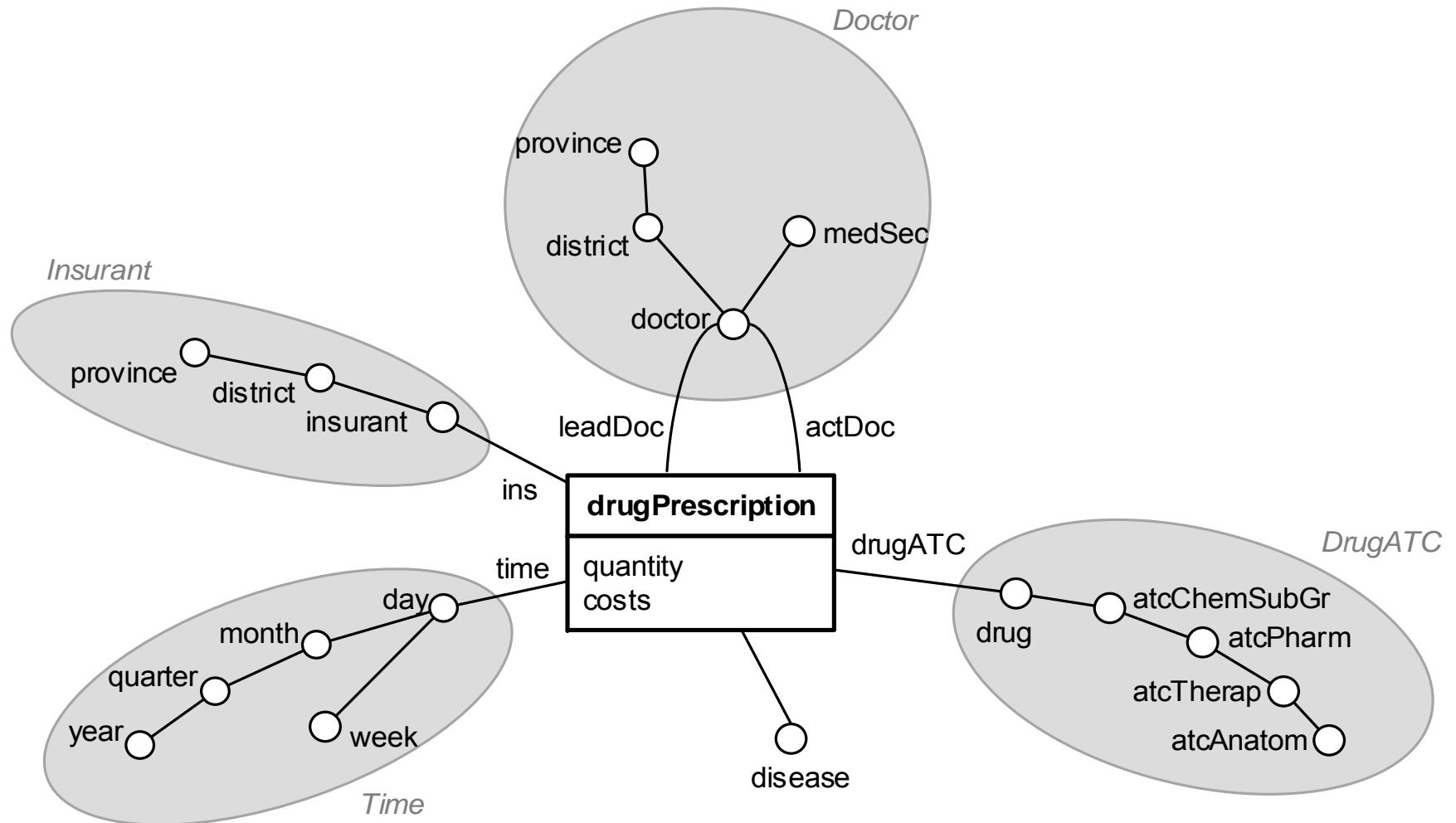
# Semantic Dimensions

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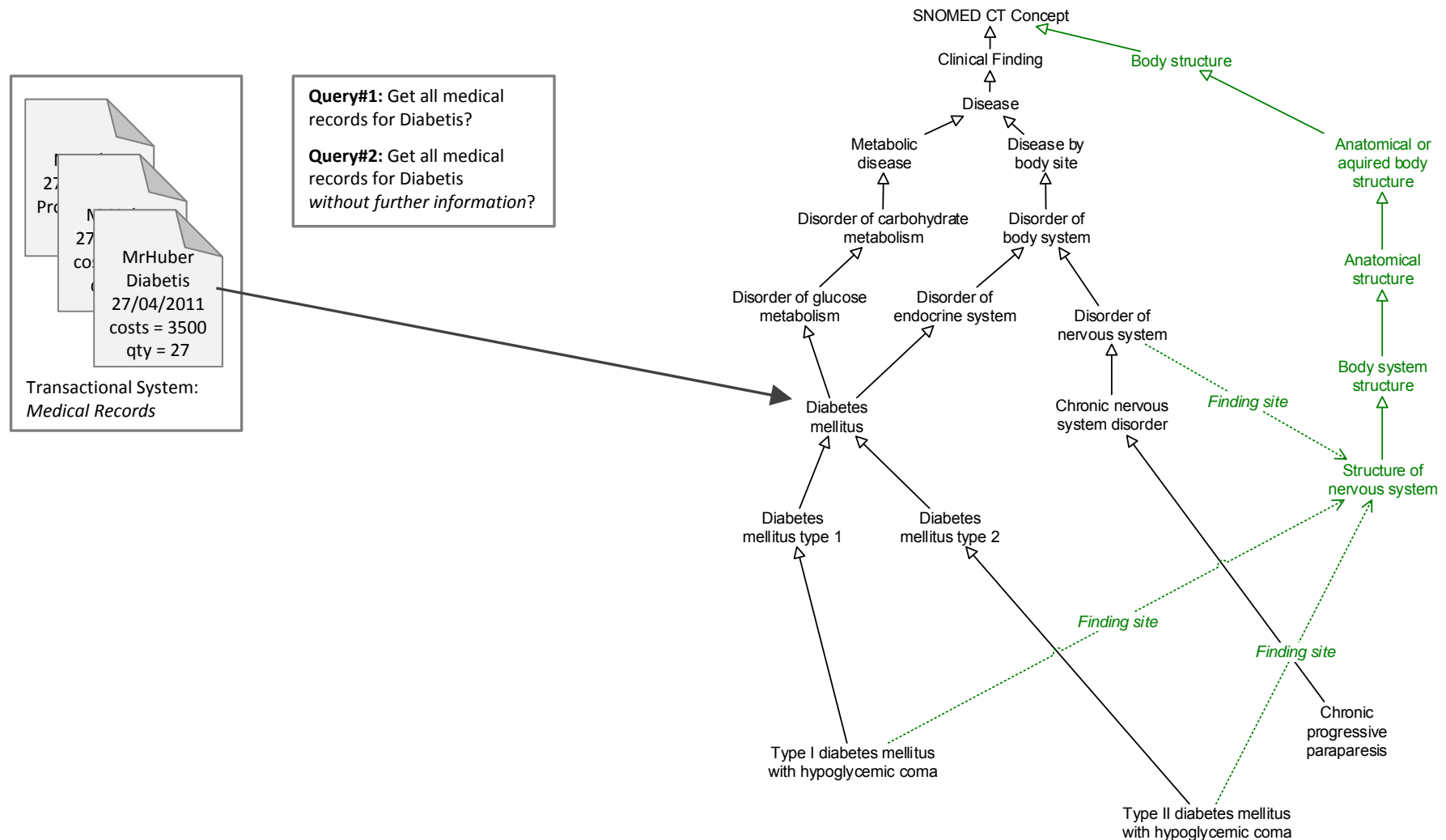
- Reuse existing terminologies of domain, e.g, SNOMED
  - Terminology: subsumption hierarchy of concepts (OWL)
  - Facts refer to these concepts in “semantic dimension”
  - Meaning “c only” if non-leaf concept c is referred to
- Use of semantic dimension [ER2012]
  - existing concepts are considered nodes of dimension hierarchy
  - subsumption hierarchy is interpreted as “rollsUp”
  - new concepts may be defined upon existing ones (post-coordination)
  - levels may be introduced “locally” (summarizability checked)
  - pre-coordinated concepts can be used like “nodes”
  - post-coordinated concepts can be used like “mdo-concepts”



# Example: DM2-Analysis (ÖOGKK, simplified)



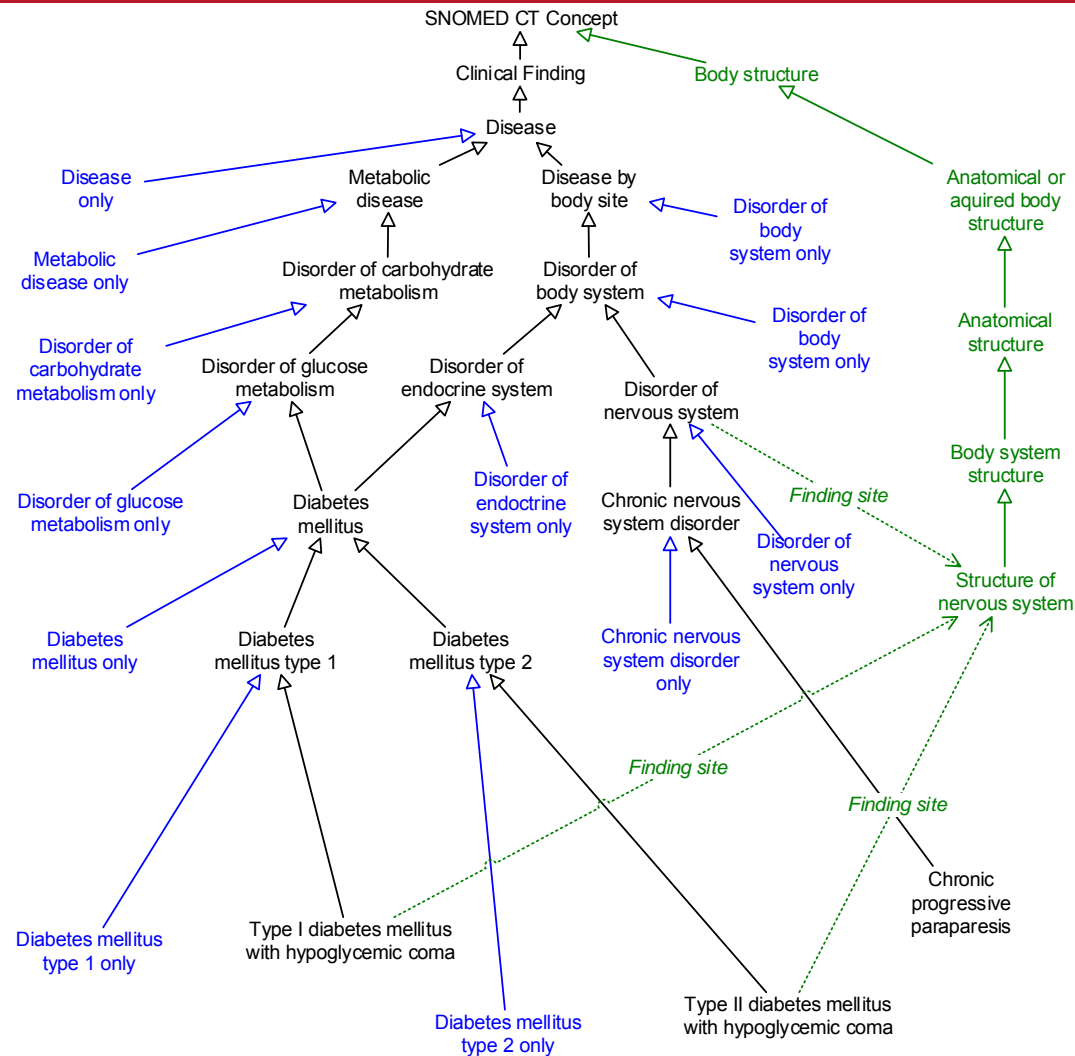
# Example: Semantic Attribute





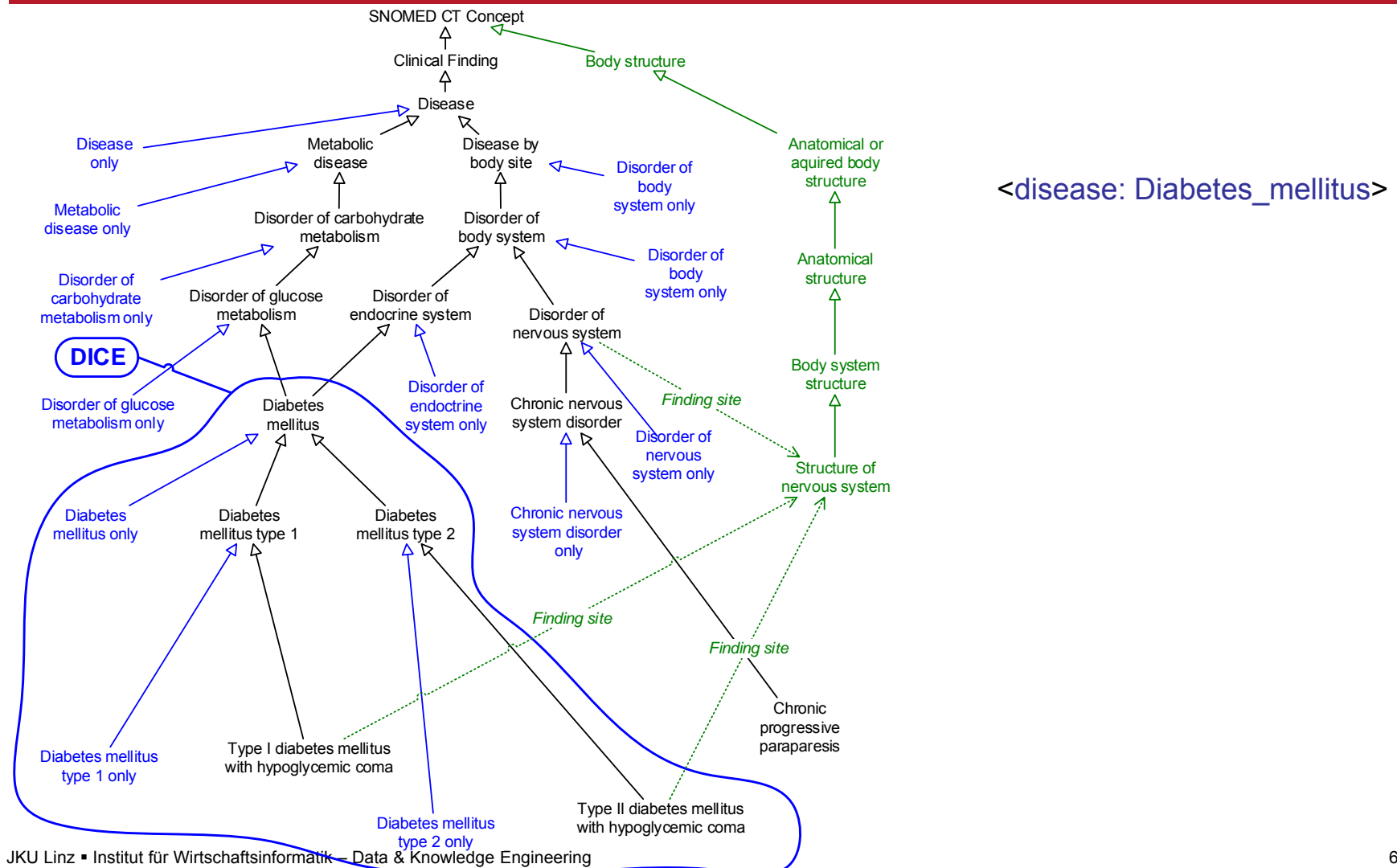


## Ex.: Semantic Dimension augmented by “-only”-nodes



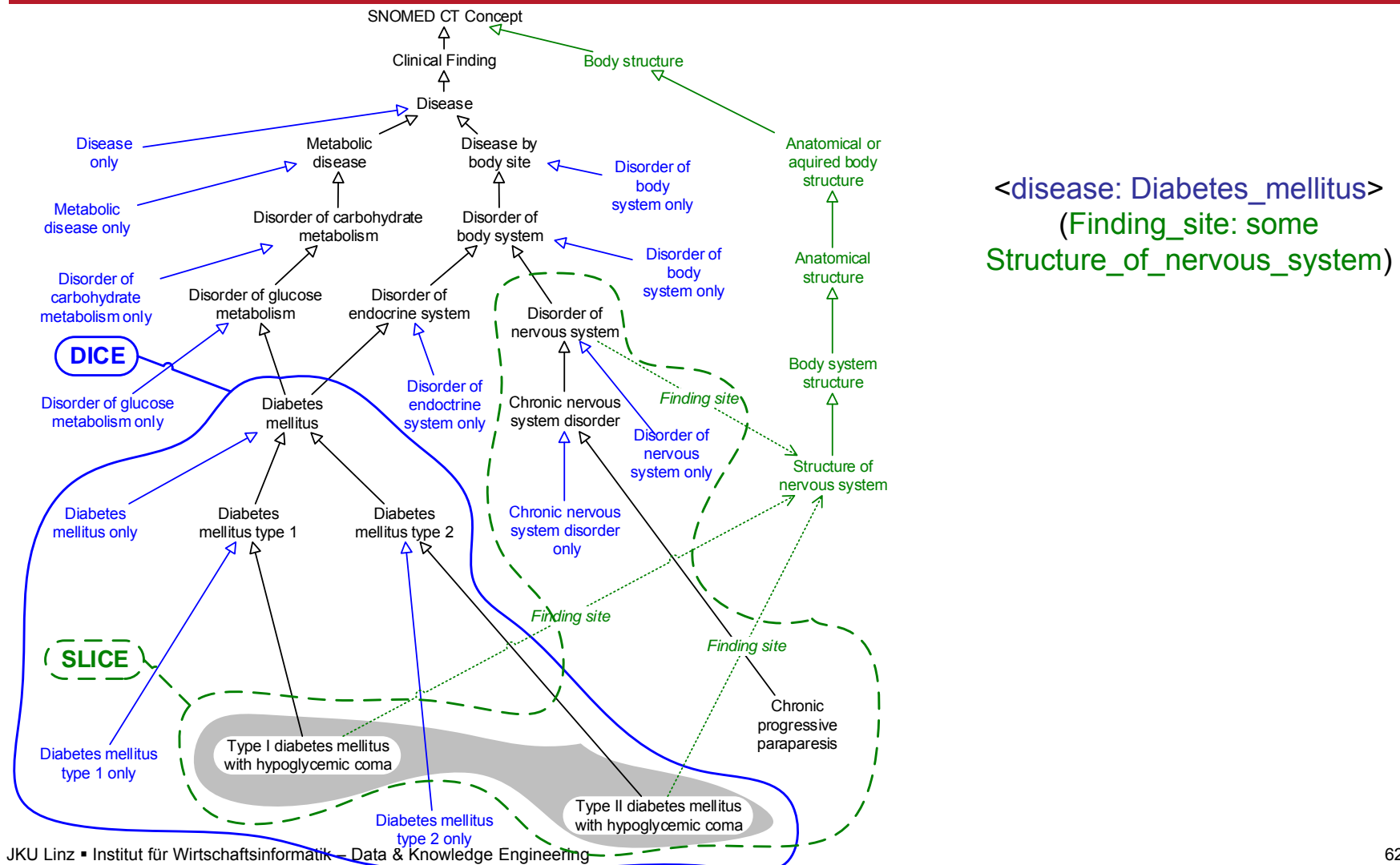


## Ex.: DM



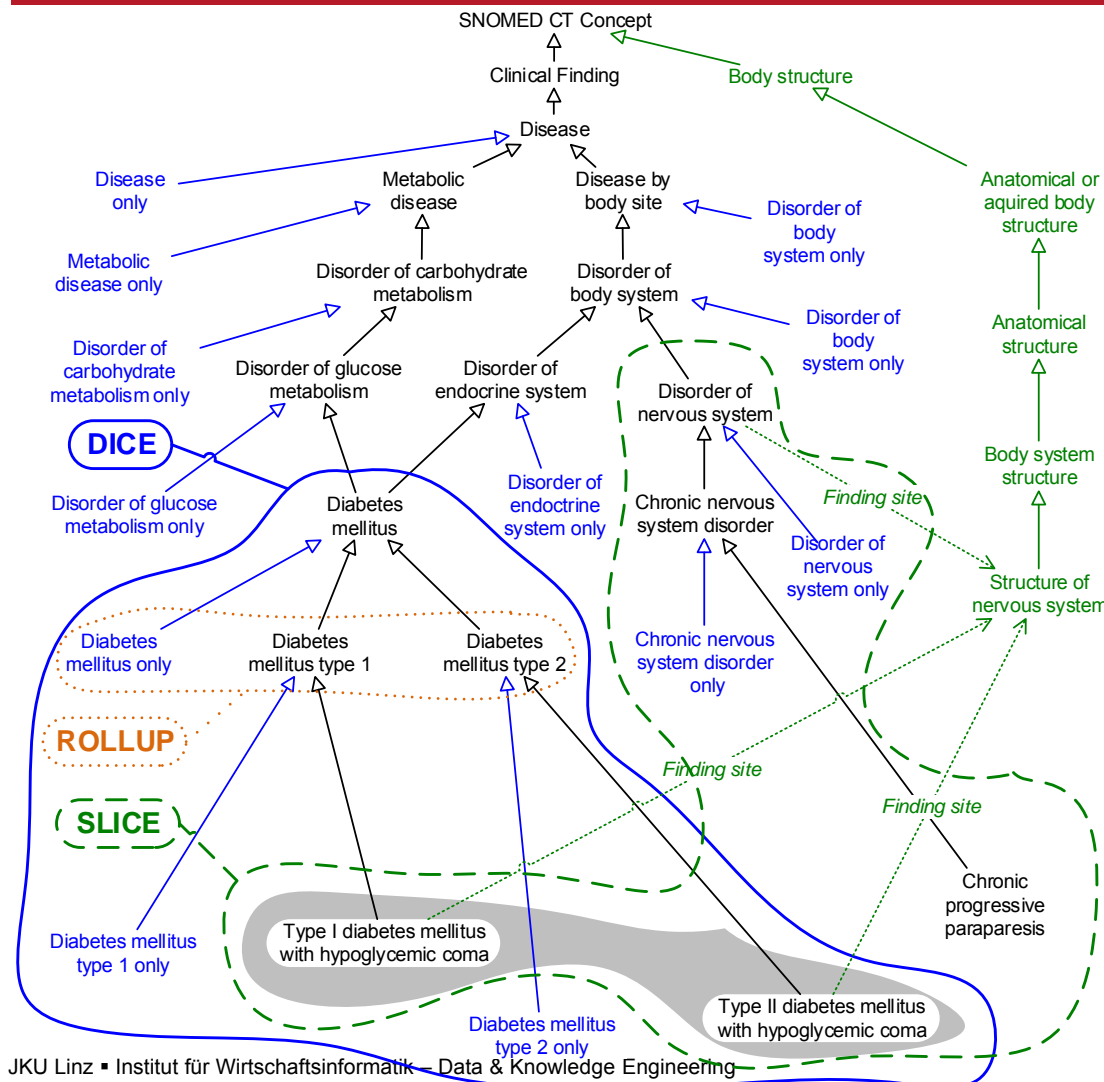


## Ex.: DM found in „nervous system“





## Ex.: DM found in „nervous system“, by DM1 and DM2



<disease: Diabetes\_mellitus>  
 (Finding\_site: some  
 Structure\_of\_nervous\_system)  
 [disease: {Diabetes\_mellitus\_only,  
 Diabetes\_mellitus\_type\_1,  
 Diabetes\_mellitus\_type\_2}]

Summarizability: Disjointness and completeness (with respect to dice point) of listed concepts used as “roll-up level instances” checked by reasoner



# Unifying Native & Semantic Dimensions

---

## ■ Nodes:

- Native nodes: correspond to „entity“
- Concept nodes: correspond to „entity concept“ (domain concept)

## ■ Levels:

- Native level: consists of native nodes (from given dimensional-fact model)
- Concept level: consists of concept nodes

## ■ Overall picture:

- Native level relates to entity class (maybe an external ontology)
- May add concept levels (for concepts of the same entity class) above, and local to some other concept node
- Which entity concepts (domain concepts) are included as concept nodes is a design decision; nodes are potential entries in „data cube“





# Subsumption Hierarchies and Reasoning

---

- Aim: Subsumption hierarchy ( $\sqsubseteq$ ) of concepts
  - Guide users in narrowing analysis along concept hierarchies
- Mapping to OWL: open world reasoning, md-concepts + individuals (used in concept definitions) + domain concepts
  - Fact-based concepts and built-ins considered as “primitive”
  - Limited expressiveness: *rollsUpTo\** cannot be “functional”
  - Workaround: redundant “rollsUpToLevel\*\_X”
- Mapping to SQL: Closed world reasoning for selected dimensions (time, drugAtc); “subset checking”, built-ins considered



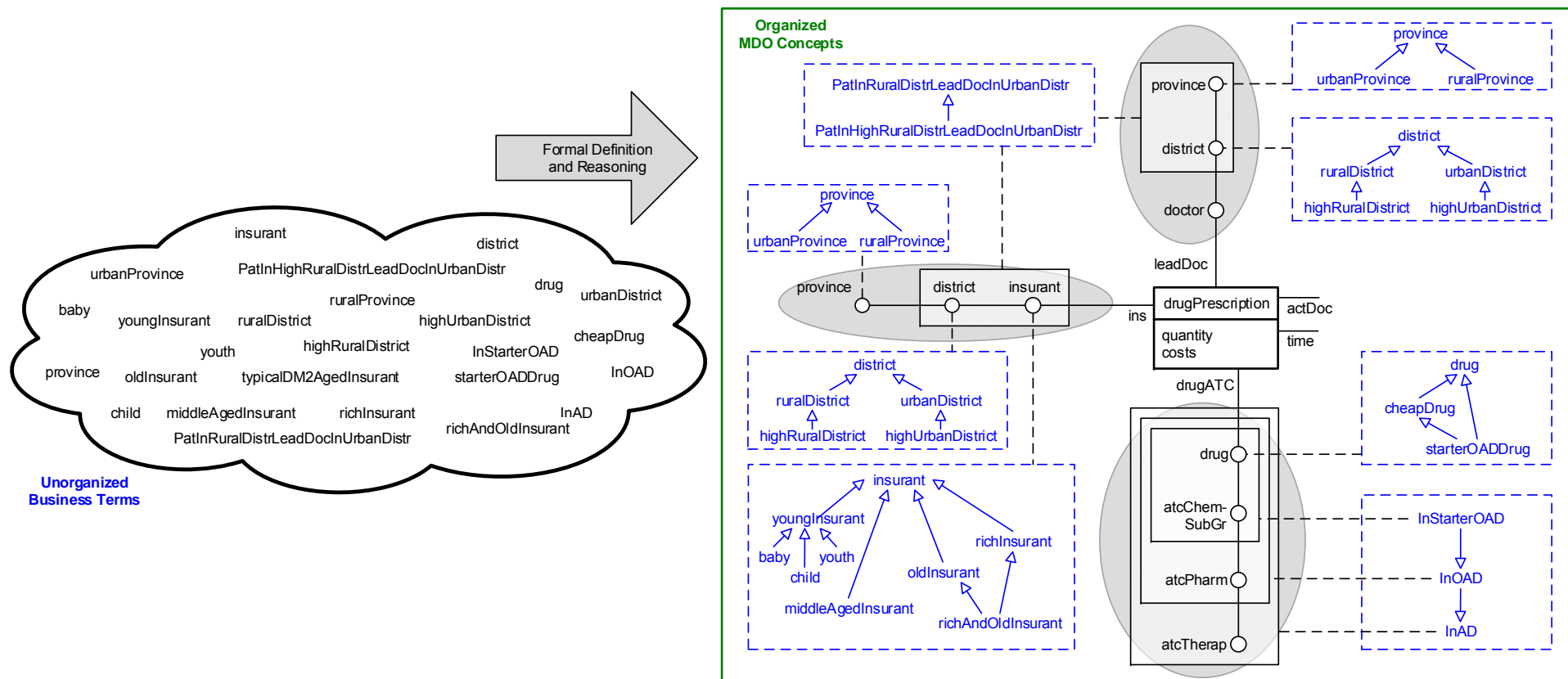
## Example: MDO concept in OWL

---

- MDO: `InsInRuralDistrictLeadDocInUrbanDistr[leadDoc:doctor]`  
(see above).
- OWL:  $\exists \text{ins} . \exists \text{rollsUpTo\_district} . \exists \text{entity} . \text{ruralDistrict} \sqcap \exists \text{leadDoc} . (\exists \text{atLevel} . \{\text{doctor}\} \sqcap \exists \text{rollsUpTo\_district} . \exists \text{entity} . \text{urbanDistrict})$



# Example: Concept Organisation





# MDO concept in SQL: Relational View

---

- Predefined views over DWH:
  - `dimRoleXrollUp(dimRoleX,dimRoleXSup)` *Note:transitive,reflexiv rollUp*
  - `dimRoleXatLevel(dimRoleX,level)`
  - `dimSpaceXRollUp(dimRole1,dimRole1Sup,.. dimRolek,dimRolekSup)`
  - ....
- MDO-concepts as “concept views”, naming conventions
  - `entity-concept(entityClassName)`
  - `dimConceptName(dimName)`
  - `mdConceptName(dimRole1Name,...,dimRolekName)`
  - `compConcName(GoI_dimRole1Name,..., GoI_dimRolekName, GoC_dimRole1Name,...GoC_dimRolekName)`
- MDO-concepts as SQL-built-in:
  - Use predefined-views and concept views to define new concept view



## Example: MDO to SQL (1)

---

- Mapping rule for *INTERSECTION OF*:
  - MDO: INTERSECTION OF (C1, C2)
  - SQL: SELECT \* FROM C1 NJ C2
  
- *Example*:
  - MDO:  
INTERSECTION OF (insRuralDistrict, leadDocUrbanDistrict)
  - SQL:  
SELECT \* FROM insRuralDistrict NJ leadDocUrbanDistrict

*NJ ... NATURAL JOIN*



## Example: $\langle p \rangle(c)[g]$ in SQL (2)

---

- $\langle \text{dim1: } n1, \dots \text{ dimk: } nk \rangle(\text{concept})[\text{dim1:l1}, \dots \text{ dimk:lk}]$ 
  - SQL-Interpretation:  
SELECT \* FROM  
    (SELECT dim1,...,dimk  
    FROM dim1RollUp NJ .... dimnRollUp  
    WHERE dim1Sup='n1' AND ... dimkSup='nk') NJ  
    concept NJ  
  
    (SELECT dim1,..., dimk  
    FROM dim1RollUp NJ dim1AtLevel ... NJ dimkAtLevel  
    WHERE dim1AtLevel.level='l1' AND .... ='lk')



## 3. Ontology-based Measures & Scores

---

- Md-concepts used
  - to select the data to be included in the calculation of derived measures & scores
  - to define the context of context-specific measures & scores
- Generic measures & scores
  - to avoid repeated definitions of similar measures & scores
  - „generic parameters“ for md-concepts
- Templates for measure & score definitions, and SQL-builtIns
- Applied to point or set of points (defined by md-concepts)
  - `<point>.measure` or `<point>(concept)[granularity]..measure`
  - `(PntGol,PntGoC).score, ...`
- Measure and scores represented by measure and score views



# Measure & Score Definitions

---

## Measure

### ■ Signature

- Set of points for which measure is defined
- Indicated by (granularity-restricted) dimension space

### ■ Instructions

- Function: point to value
- Pre-defined templates
- Built-in (by SQL view)

## Score

### ■ Signature

- Set of pairs of points for which score is defined
- Indicated by (granularity-restricted) comparative dimension space

### ■ Instructions

- Function: 2 points to value
- Pre-defined templates
- Built-in (by SQL view)





# Measure and score application

---

## ■ *md-concept.measure*

- SQL-interpretation:  
SELECT measure  
FROM concept NATURAL  
JOIN measure\_view

## ■ *concept..measure*

- SQL-Interpretation:  
SELECT \*  
FROM concept NATURAL  
JOIN measure\_view

measure\_view (data cube):

contains each point for which  
measure value exists +  
measure value

## ■ *comparativeConcept.score*

- SQL-interpretation:  
SELECT score  
FROM comparativeConcept  
NATURAL JOIN score\_view

## ■ *compConcept..score*

- SQL-interpretation  
SELECT \*  
FROM comparativeConcept  
NATURAL JOIN score\_view

score\_view (data cube):

contains each point-pair  
(flattened) for which score  
value exists + score value



## Ex.: Sample Measure / Score Applications

---

- `<ins:Tyrol,time:2011>.drugCostsOfRurallns`
- `<ins:Austria,time:2011>[ins:province].drugCostsOfRurallns`
- `(<actDoc:Vienna,ins:NÖ,time:2010>(drugAtc:InOAD)[time:month]  
(GoI.time=GoC.time)  
<actDoc:NÖ,ins:Vienna,time:2010>(drugAtc:InOAD)[time:month]  
..ratioOfTotalDrugCosts`

*Note: For simplicity, shorthand notation used with missing dimension roles – with respect to signature of measure/score – in point assumed to be “all”; missing dimension roles in granularity assumed to be at level of point in `<p>(c)[g]`-expression (supporting tool completes missing info by default at frontend)*



# Measure & Score Instructions: Templates

---

## Measures

- Simple Arithmetic
  - +, -, (,), \*, / over md-point
- Aggregation
  - Base measure  $m$
  - Qualifier  $q$  (a concept)
  - Aggregation function  $f$
- 2-Step Aggregation
  - Roll-up granularity  $g$
  - First level aggr. measure  $m$

## Scores

- Ratio,  
MeanPercentileRank
  - GoI base measure  $m_i$
  - GoC base measure  $m_c$
- 2 Step: Aggregation +  
Score
  - Roll-up granularity  $g$
  - GoI aggr. measure  $m_i$
  - GoC aggr. measure  $m_c$



## Example : Aggregation Measure

---

<b>Aggregation Measure:</b>	<b>drugCostsOfRuralIns</b>
<i>Signature:</i>	drugPrescriptionSpace
<i>Measure:</i>	drugPrescriptionCosts
<i>Qualifier:</i>	ins:RuralDistrict
<i>Aggregation function:</i>	sum

MDO Notation:

sum(<self>(ins:RuralDistrict).. drugPrescriptionCosts)

SQL-Interpretation (measure view)

```
SELECT dimRole1Sup,...dimRoleKSup, sum(drugPrescriptionCosts)
FROM drugPrescriptionCosts_view NJ "ins:RuralDistrict"
NJ drugPrescriptionSpaceRollUp
GROUP BY dimRole1Sup,..., dimRolekSup
```



## Example: 2-Step Aggregation Measure

**2-Step-Aggregation:** avgDrugCostsPerRurallns

*Signature:* DrugPrescriptionSpace[ins:insurant..top]

*Roll-up granularity:* (ins:insurant,leadDoc:doctor,time:month,drugAtc:drug)

*Measure:* drugCostsOfRurallns

*Aggregation function:* avg

- MDO notation:

avg(<self>DrugPrescriptionSpace[ins:insurant, leadDoc:doctor, time:month, drugAtc:drug]..drugCostsOfRurallns)

- Sample application:

<ins:Austria,leadDoc:GP,time:2012,drugAtc:all>..avgDrugCostsPerRurallns

*Note: Granularity indications omitted, if not restricted*



## Example Score: Ratio

<b>Ratio:</b>	<b>costRatioOfInsurantsMigration</b>
<i>Signature:</i>	DrugPrescriptionCompSpace
<i>GoI measure:</i>	drugCostsOfRuralIns
<i>GoC measure:</i>	drugCostsPrescByRuralDoctor

- MDO notation:
  - $\text{RATIO}(\langle \text{GoI.self} \rangle.\text{drugCostsOfRuralIns}, \langle \text{GoC.self} \rangle.\text{drugCostsPrescByRuralDoctor})$
- Sample application:
  - $(\langle \text{actDoc:Vienna,time:2010} \rangle, \langle \text{ins:Vienna,time:2010} \rangle).r$
  - $\text{Rslt:} = (\langle \text{actDoc:Vienna,time:2010} \rangle.\text{drugCostsOfRuralIns} / \langle \text{ins:Vienna,time:2010} \rangle.\text{drugCostsPrescByRuralDoctor})$



# Generic Measures & Scores

---

- Aims
  - Avoid repeated definitions of same calculations
  - Provide for flexibility in measure & score use
  - Enable reasoning by providing common structures
- Parameters for measures & scores
  - Set on “instantiating” generic measure
- Generic measure
  - Qualifier as generic parameter
- Generic score
  - Parameter for qualifier of generic measure of GoI
  - Parameter for qualifier of generic measure of GoC



## Example: Generic Aggregation Measure

---

<b>Aggregation Measure:</b>	<b>totalCosts( %q)</b>
<i>Signature:</i>	DrugPrescriptionCompSpace
<i>Measure:</i>	drugPrescriptionCosts
<i>Qualifier:</i>	%q
<i>Aggregation function:</i>	sum

- MDO notation:
  - `sum(<self>(%q)..drugPrescriptionCosts)`
- Sample application and interpretation:
  - `<ins: Tyrol,actDoc: GP,time: 2012>.totalCosts(ins:RuralDistrict)`
  - `totalCosts(ins:RuralDistrict) == drugCostsOfRuralIns` (*see before*)





## Example: Aggregation-AvgPercentileRank

**AggregationAvgPercentileRank: MnPctLRkCostsPerIns(%qi,%qt) s**

*Signature:* DrugPrescriptionCompSpace[ins:insurant ...  
top]

*Roll-up granularity:* ins:insurant

*Goal measure:* totalCosts(%qi) tc

*GoC measure:* totalCosts(%qc) tc

Sample application and interpretation:

- (<actDoc:Tyrol,time:2011>,<actDoc:Austria,time:2011>.  
s(%qi=(ins:RuralDistrict,%qc=(actDoc:UrbanDistrict))
- percentileRank ( avg  
(<actDoc:Tyrol,time:2011>[ins:insurant]..tc(actDoc:RuralDistrict),  
<actDoc:Austria,time:2011>[ins:insurant]..tc(actDoc:UrbanDistrict).



# Measure & Score Drivers Hierarchy

---

- Change of value of one score may change value of other score
  - Known from definition of measures and scores
  - Background knowledge (e.g., relationships of base measures)
- “Influence hierarchy” captured explicitly
  - drives(measure1,measure2)  
Eg.: drives(ambulantTreatmentCosts,overallCosts)
  - drives(measure, score)
  - drives(score1,score2)
- Knowledge used later to guide analysis process



# SemCockpit: Built-in Measures & Scores

---

## ■ Principles

- Function defined as view table with columns for each dimension role of md-point + measure-value
- For scores: view table with 2 points + score-value
- Based on dynamic SQL
- Point, qualifier, and possible other parameters are %placeholders
- Cubes, levels, dimension nodes , rollsUp\* , mdo-concepts (column names are dimensions) assumed to exist as tables/views (naming conventions: e.g., 'dimRole:dimConceptName')

## ■ Use of built-in measures & scores

- The same way as non-built-ins



## 4. Comparative OLAP

---

- Build *cubes* for selected roll-up facts, using mdo-concepts to define points of cubes and to instantiate generic measures
- Build likewise *comparative cubes* for comparative facts
- Define (comparative) *analysis situations* with some elements of a (comparative cube) such as node of a point, level of a granularity, or qualifier, fixed and some elements variable
- *Explorative analysis* („try and see“) by varying variables of (comparative) analysis situations



# Cubes and Facts

---

- Cube defined by “MDO-query”:
  - Cube space:  $\langle \text{point} \rangle (\text{concept}) [\text{granularityOrRange}]$
  - List of measures  $m_1(q_1), \dots, m_n(q_n)$ , whose measure domains subsume cube space, with  $q_i$  instantiated ( $i=1..n$ )
  - Optionally:  $m(q)/v$  to indicate that a NULL-value is to be substituted by  $v$
  - Cube contains all facts for which one measure is not NULL
- Fact:  $(\langle x_1, \dots, x_n \rangle, v_1.. v_n)$
- Comparative cubes and comparative facts:
  - Cube: 2 cube spaces (GoI, GoC) + join condition + score
  - Join condition:  $\text{GoC}.D_i = \text{GoI}.D_j$  in general: any predefined comparison function / comparative concept



## Example: Cube and comparative cube

---

```
(<time:2012, ins:UpperAustria>,  
<time:2011, ins:UpperAustria>)  
..RatioOfDrugCosts(InOAD,InOAD)
```

```
(<time:2012, ins:UpperAustria>[ins:district],  
GoI:ins:district = GoC:ins:district,  
<time:2011, ins:UpperAustria>[ins:district])  
..RatioOfDrugCosts(InOAD.InOAD)
```



# Comparative Analysis Situation

## *Groups of Interest (Gol)*

Point (pntGol)

Condition (conceptGol)

Granularity (granGol)

Join Condition (joinCond)

Qualifier (qGol)

Score (%qGol, %qGoC)

## *Groups of Comparison (GoC)*

Point (pntGoC)

Condition (conceptGoC)

Granularity (granGoC)

Qualifier (qGoC)

One comparison per (pntGol,pntGoC)-pair according to Join Condition.

E.g:

```
(<actDoc:GP,time: 2012>[actDoc:medSection,time:month], Gol.time=GoC.time  
<actDoc:Oculist,time:2012>[actDoc:medSection,time:month])  
.ratioAvgDrugCostsPerIns(InOAD,InOAD)
```



# Variation along “semantic relationships”

---

## Correlated Change

- Coordinates of points
  - Move down, up, aside, ...
- Granularities
  - Drill down, roll up, ...
- Qualifiers
  - Narrow, broaden, aside
- Score
  - Refocus
- Dimension
  - Split, merge

## Change of Gol or GoC

- Coordinates of points
- Granularities
- Qualifiers

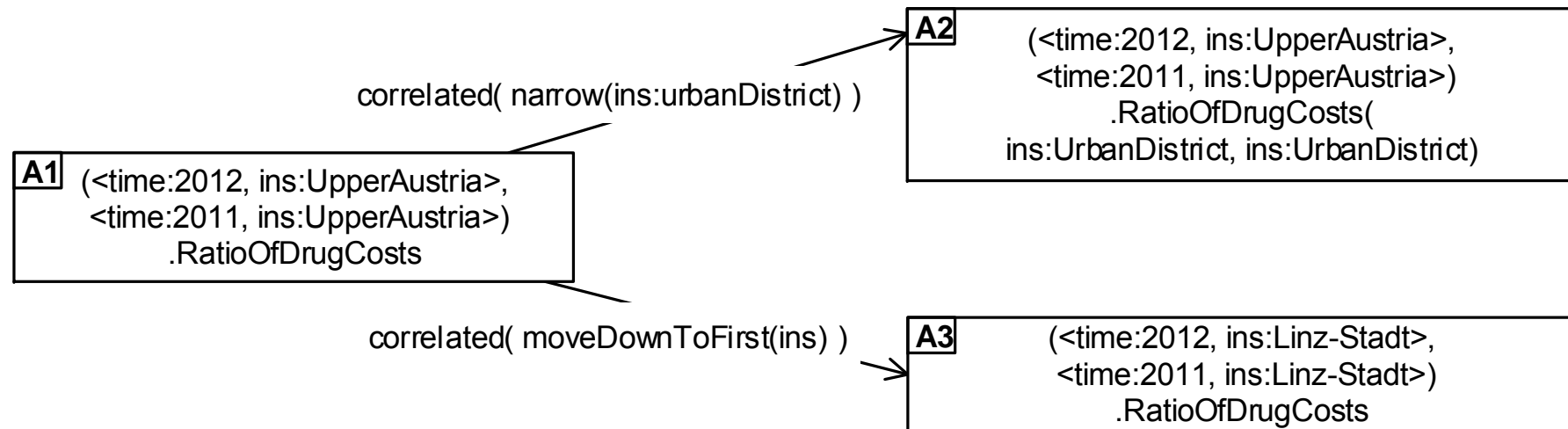
## Change Gol-GoC pairing

- Join conditions
  - Shrink, expand, re-join
- External slice
  - Filter, extend, shift





# Example: Explorative Analysis





# Composite Analysis Situation

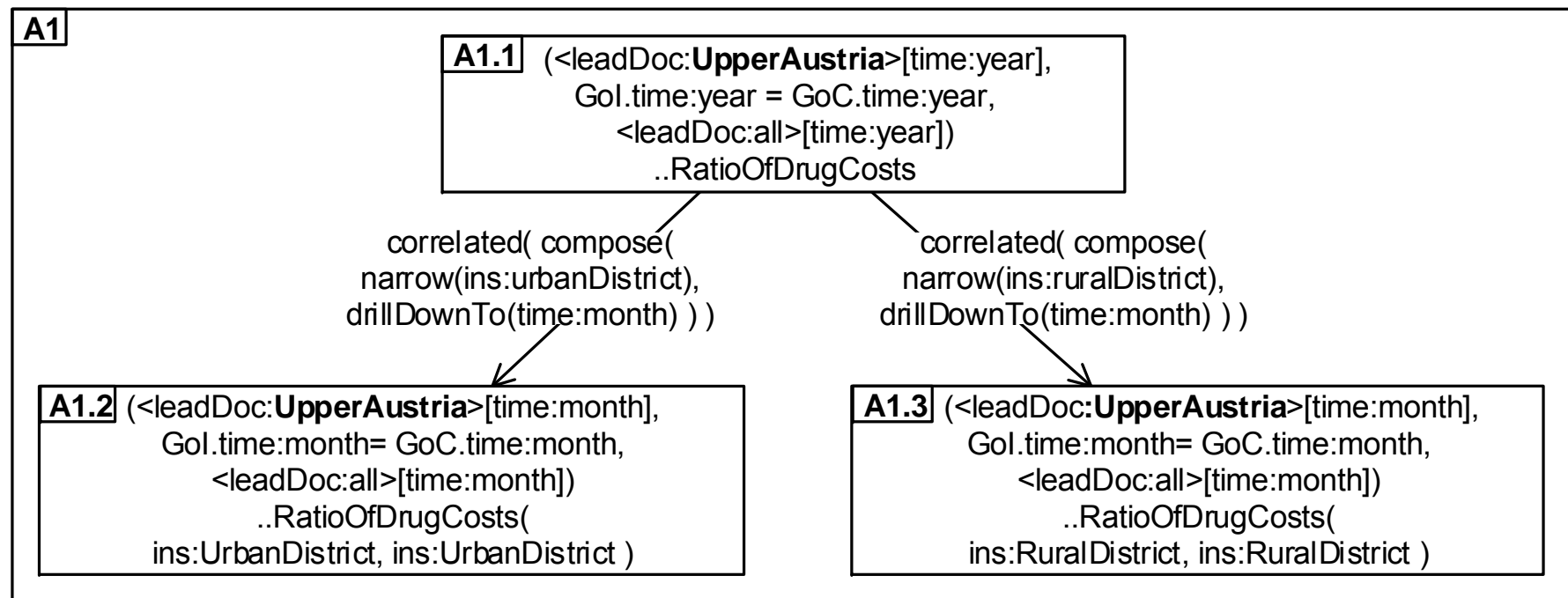
---

- Consists of multiple analysis and comparative analysis situations (e.g., show scores, drill down to raw measures)
- Linked by semantic relationships (e.g, drill-down to city)
- Relationships form a tree; successors depend on predecessors
- Analysis situations are parameterized
- Changes in parameters propagated down along relationships
- Composite analysis situation may be depicted in one diagram or in multiple dependent diagrams
- Global “picture” of aggregation & details; coherent change

Used in analysis phase (1): Search for measures and groups.

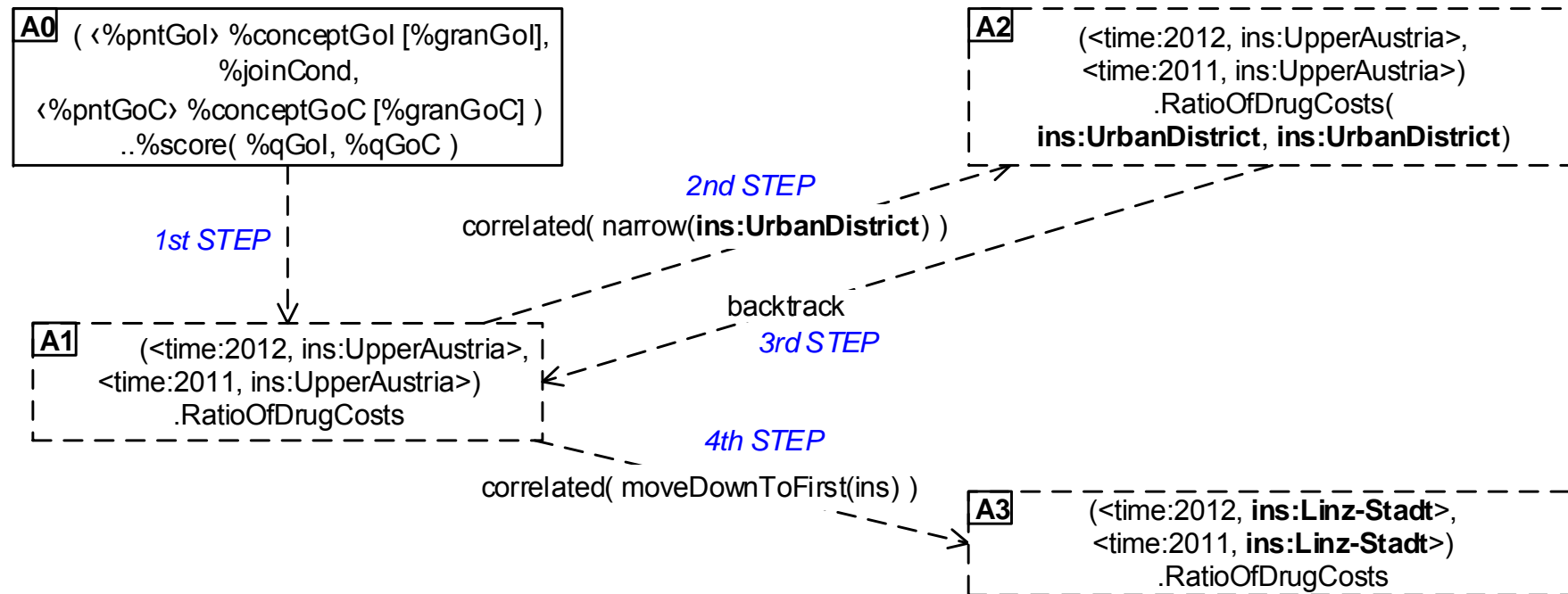


## Example: Composite Analysis Situation





# Example: Analysis History





## 5. BI Analysis Graphs

---

- Represent promising analysis paths (sequence of OLAP-steps, variations of controls on initial comparative analysis situation)
- Nodes
  - Analysis situations or comparative analysis situations
  - Parameterized
  - Simple or composite analysis situations
- Directed Arcs:
  - OLAP navigation between source and target analysis situation
  - Express how parameters of source and target analysis situation relate in terms of “semantic relationships” (roll-up, subsumption, but also “sibling”, “next”, ...)
  - Optionally parameterized



# Analysis Graphs: Inspired by WebML [Ceri,et.al.]

---

## WebML

- Content Model
  - Classes & attributes
- Navigation Model: Unit
  - Associated to class
  - Contains object(s) of class
  - Parameterized SQL query over class
- Navigation Model: Links
  - Navigation between units
  - Transport information, navigate relationships

## Analysis Graphs (AGs)

- Content Model
  - Cubes & measures
- AGs: Analysis Situation
  - Associated to cube
  - Contains (rollUp) facts
  - Parameterized MDO-query over cube
- AGs: Arcs
  - Navigation between ASs
  - Transport information, navigate “relationships”



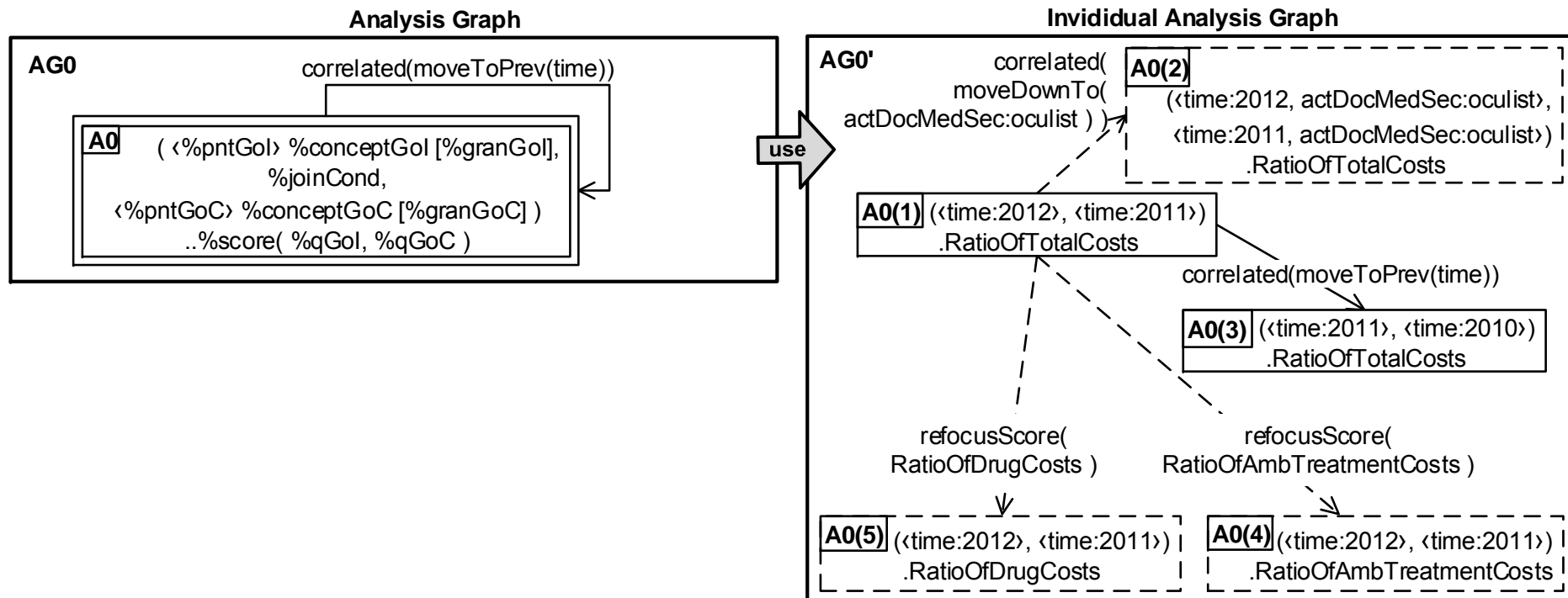
# Analysis Graphs: Design

---

- Typical analysis session is characterised by
  1. Determining an initial comparative analysis situation
  2. Visually inspect the result
  3. Modify parameters (usually based on semantic relationships) to move to a new individual analysis situation
  4. Inspect result: (a) stop if satisfied, or (b) continue with (3), or (c) backtrack to previous analysis situation, or (d) explore new steps
- Analysis graphs capture this “analyses process knowledge” for later analysis to provide guidance
  - Design graph incrementally, capturing each promising path
  - Generalize/restrict variable domains, if variation is helpful or not



# Example: BI Analysis Session







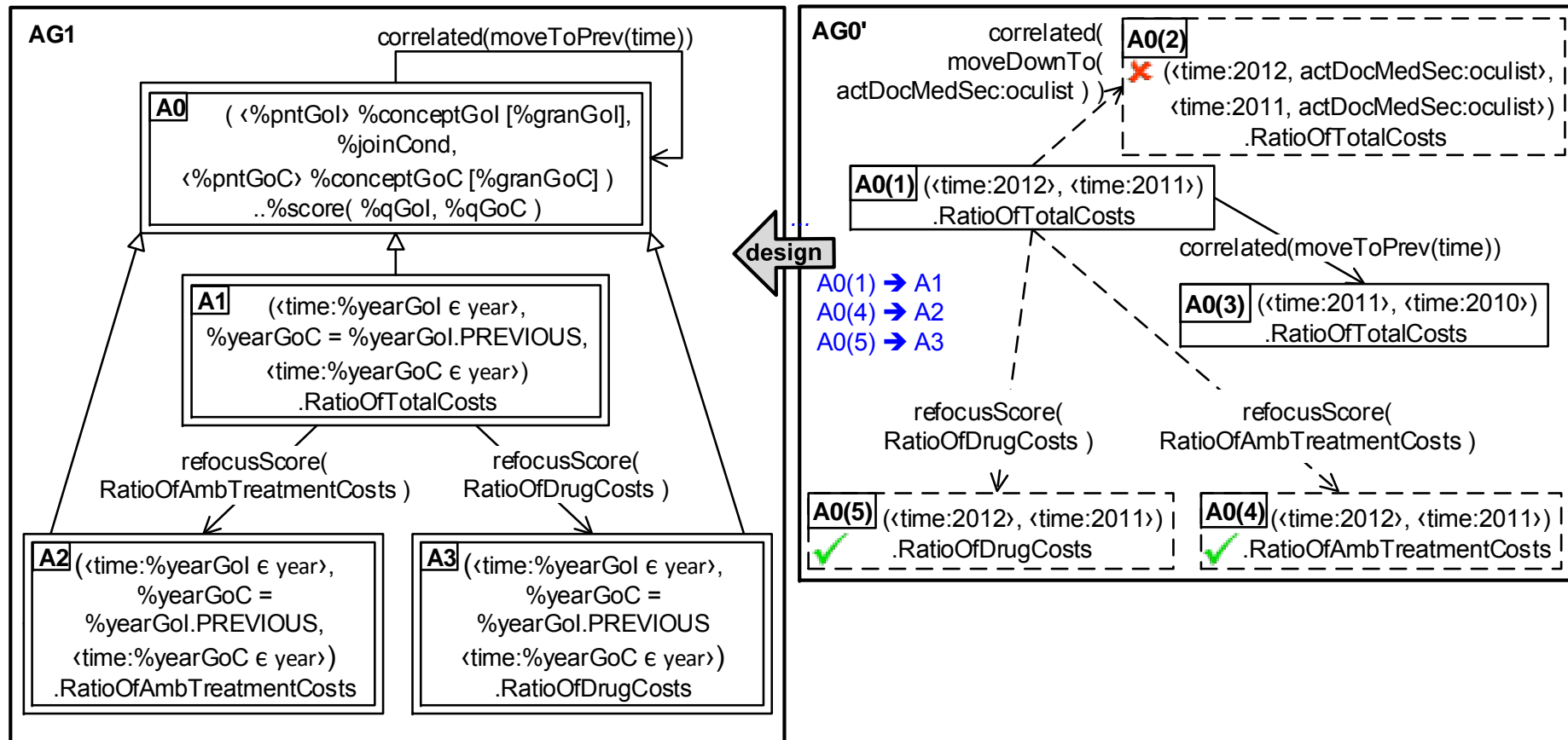
# Specialization of Analysis Situations

---

- Based on variable domains of analysis situations:
  - Point-variables (pntGol, pntGoC): md-concept
  - Concept-variables (conceptGol, conceptGoC, qGol, qGoC): set of concepts, ANY, ^ concept
  - Level-variables (granGol, granGoC): level or range
  - Join-condition: set of join-conditions (comparative concepts)
  - Score variable: set of scores, ANY, ^ score
- An analysis situation *specializes* another analysis situation, if each variable domain is the same or more restrictive
- Individual analysis situation: all variables bound



# Example: BI Analysis Graph (Design)



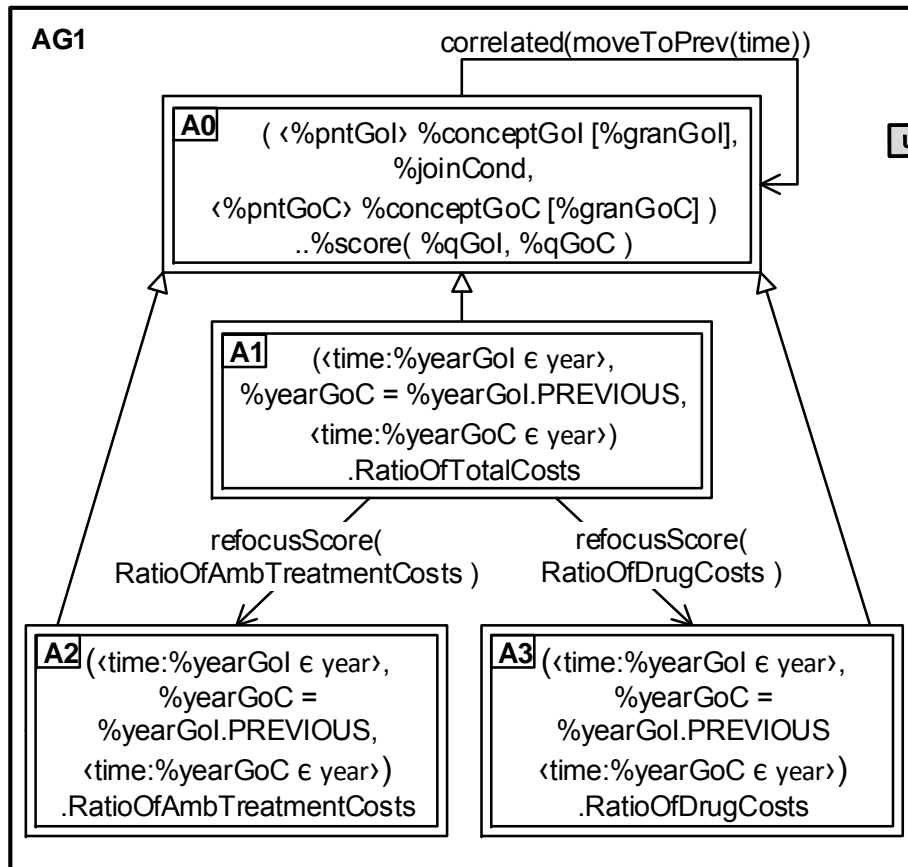


# Analysis Graphs: Use

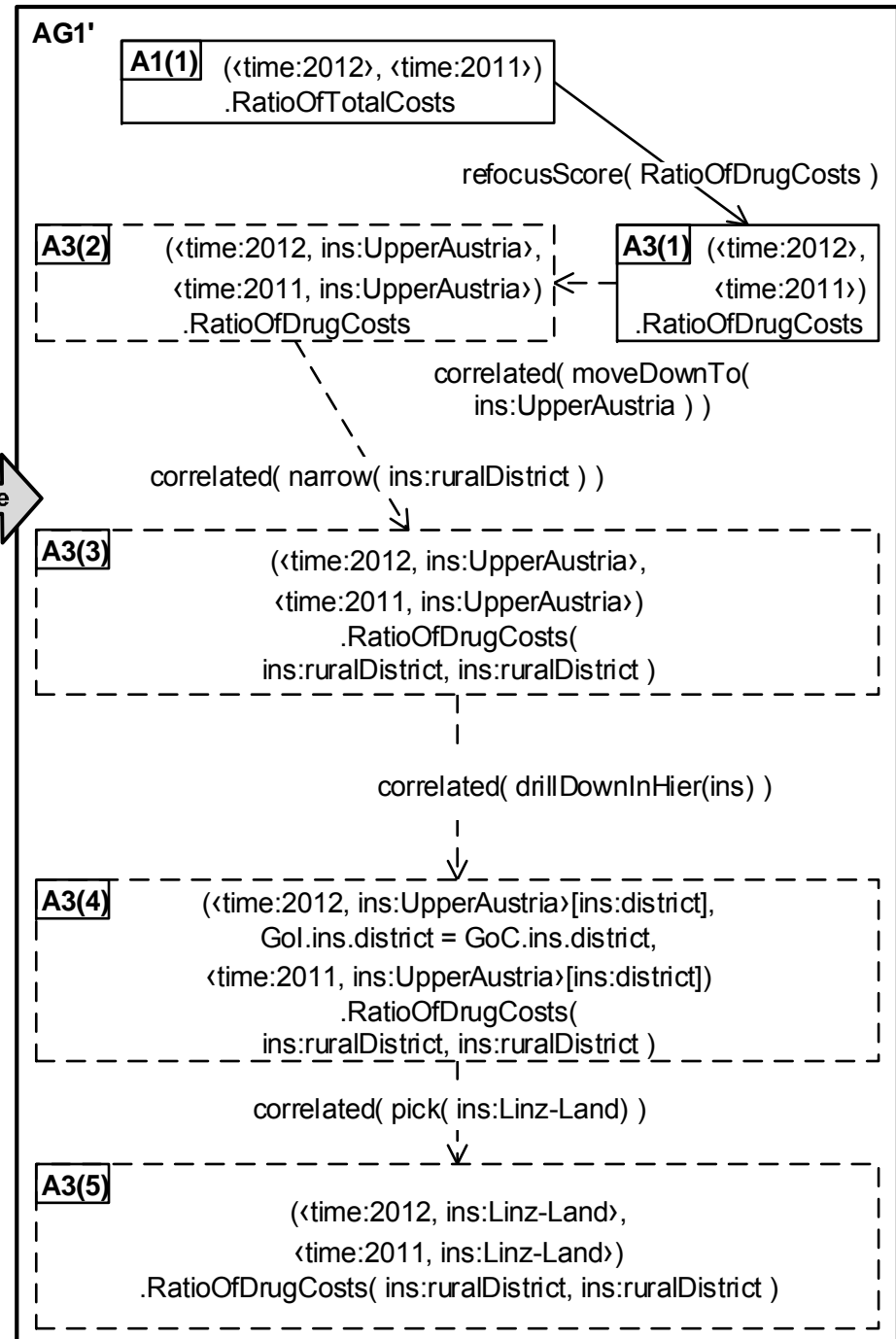
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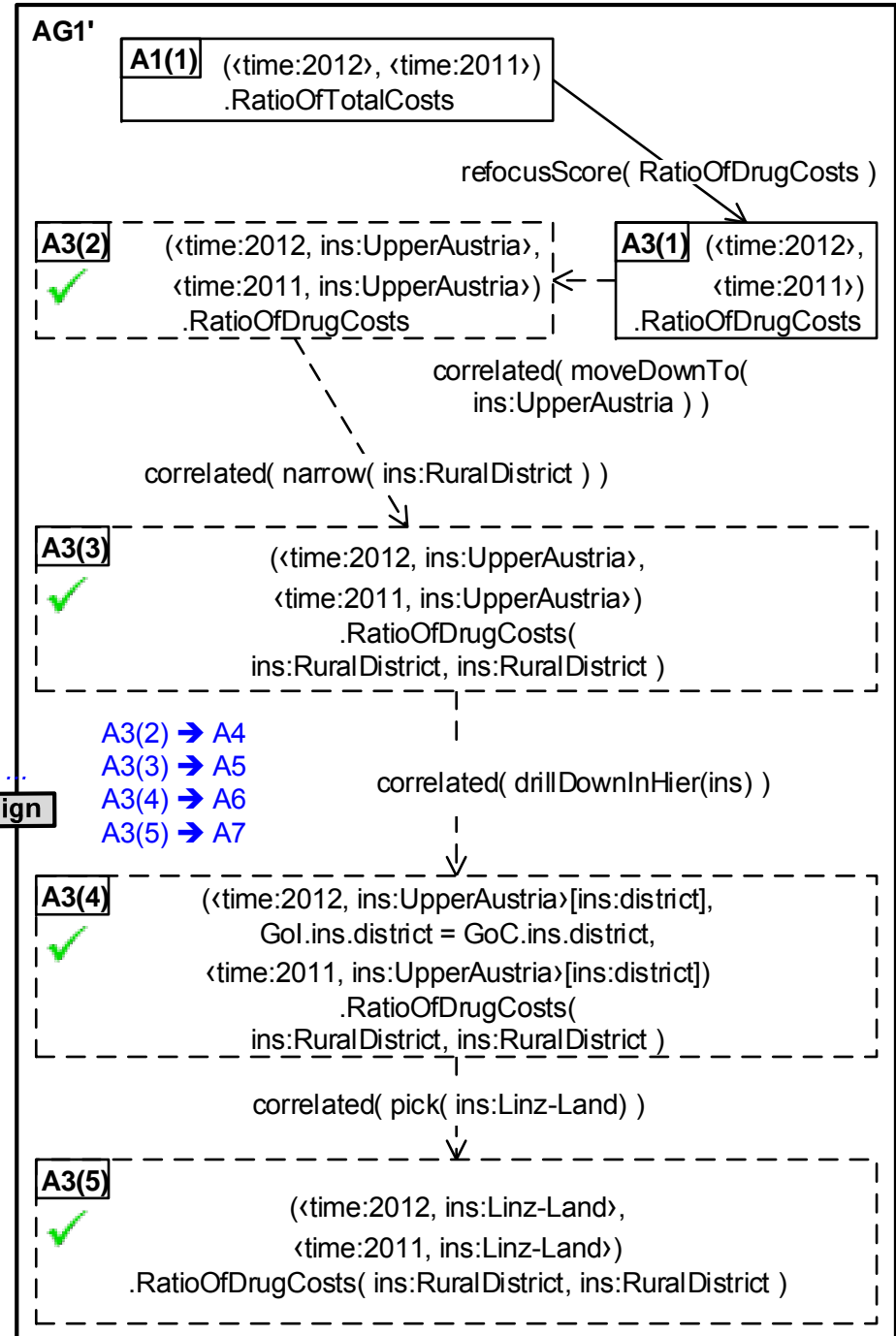
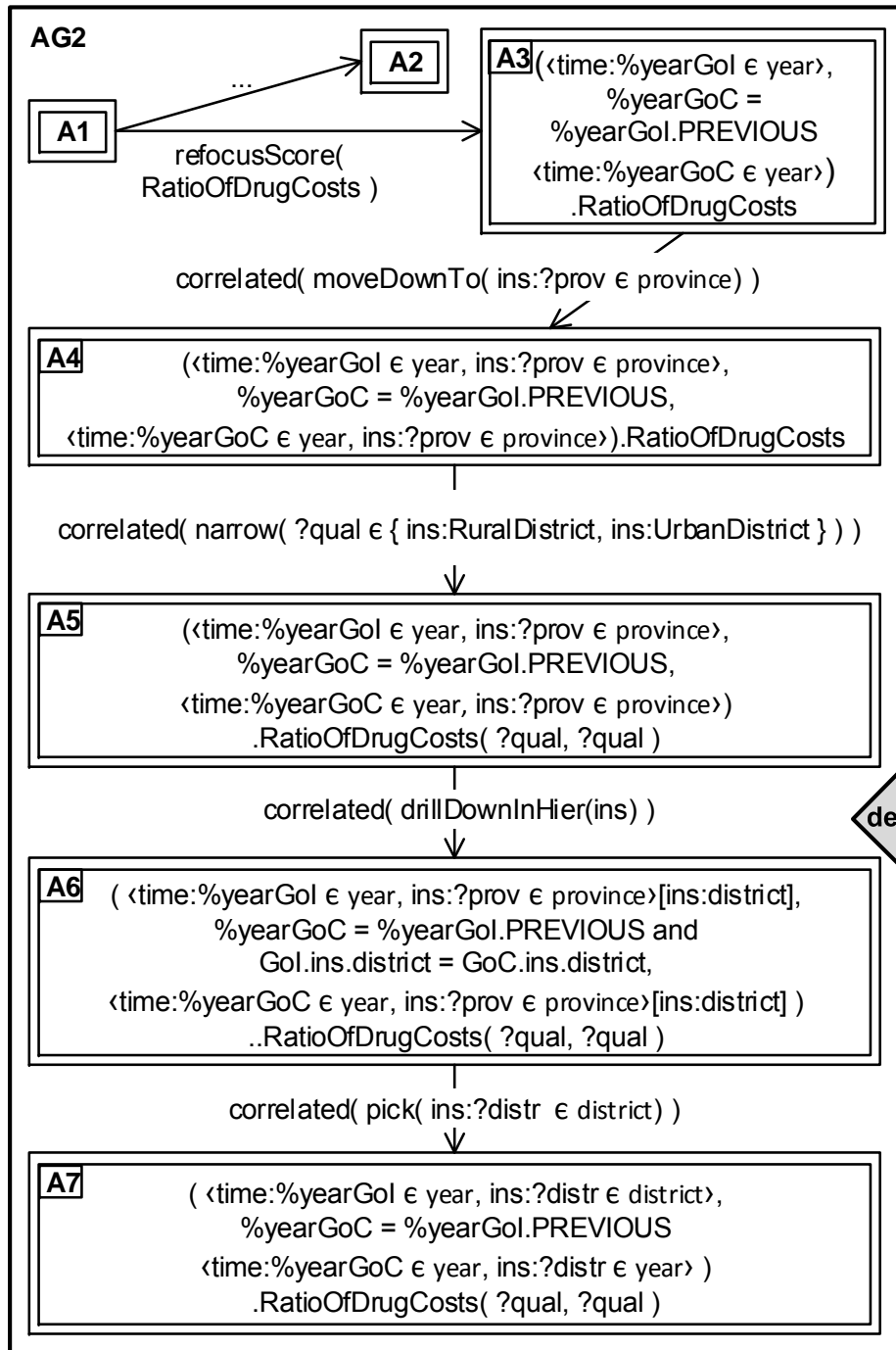
- Typical use in analysis phase (2): proper analysis (repeated)
  1. Jump to predefined initial analysis situation or any other one
  2. Set open parameters for this analysis situation
  3. Evaluate the analysis situation and inspect the result
  4. Choose an outgoing arc to move to another analysis situation
  5. Set open parameter of the arc, if any
  6. Evaluate & inspect the result; stop if satisfied or continue with 4.
- SemCockpit support
  - Reasoning to check for specialisation of analysis situations and to determine possible values for parameters
  - Guidance rules to open/close paths and choose parameters

# Example: BI Analysis Graph (Use)

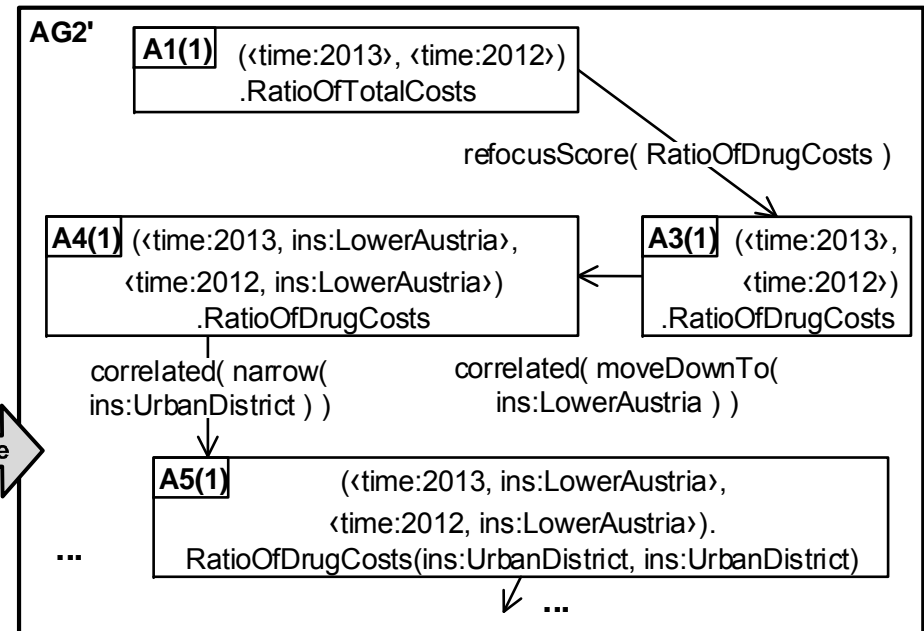
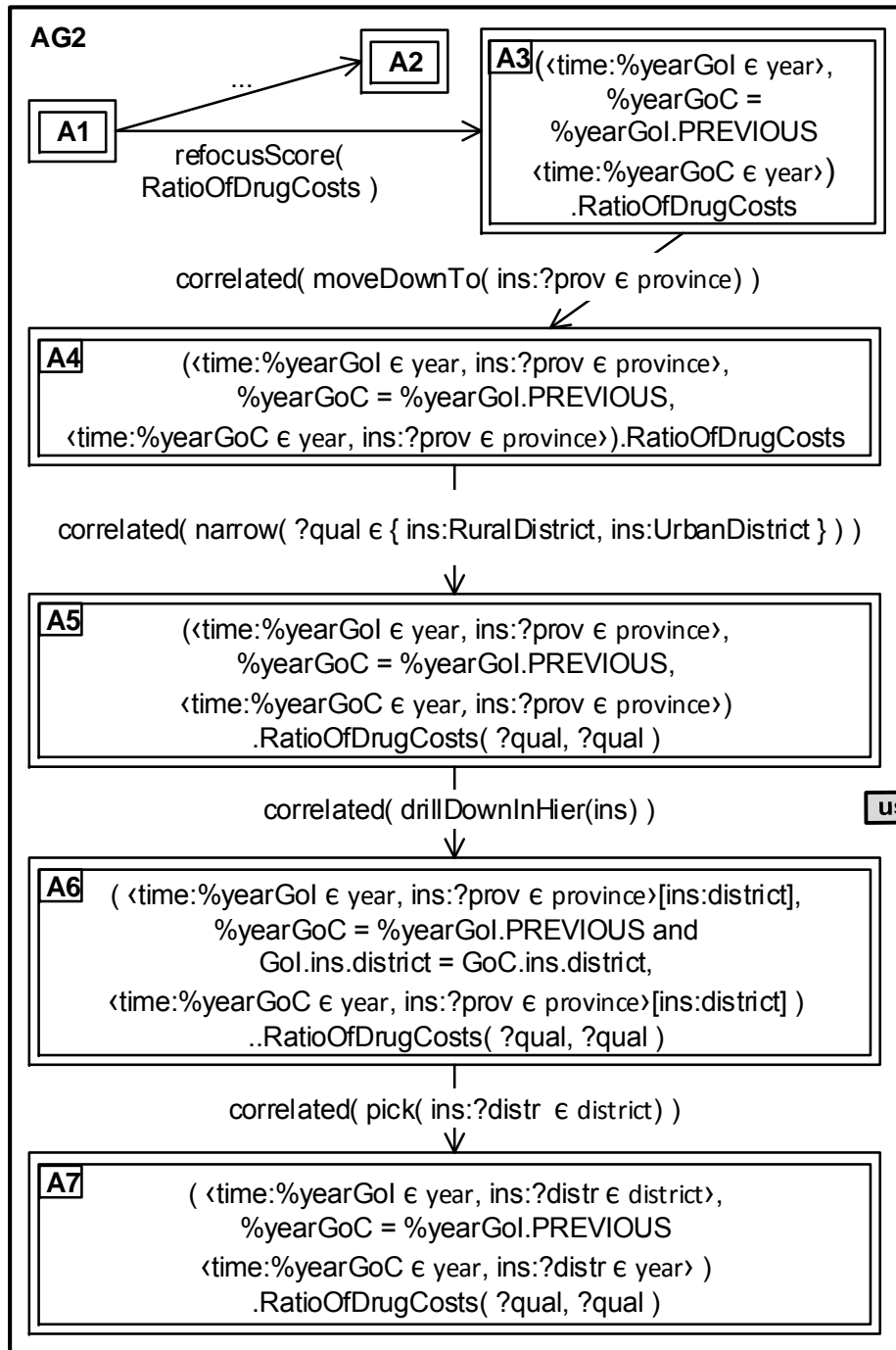


use





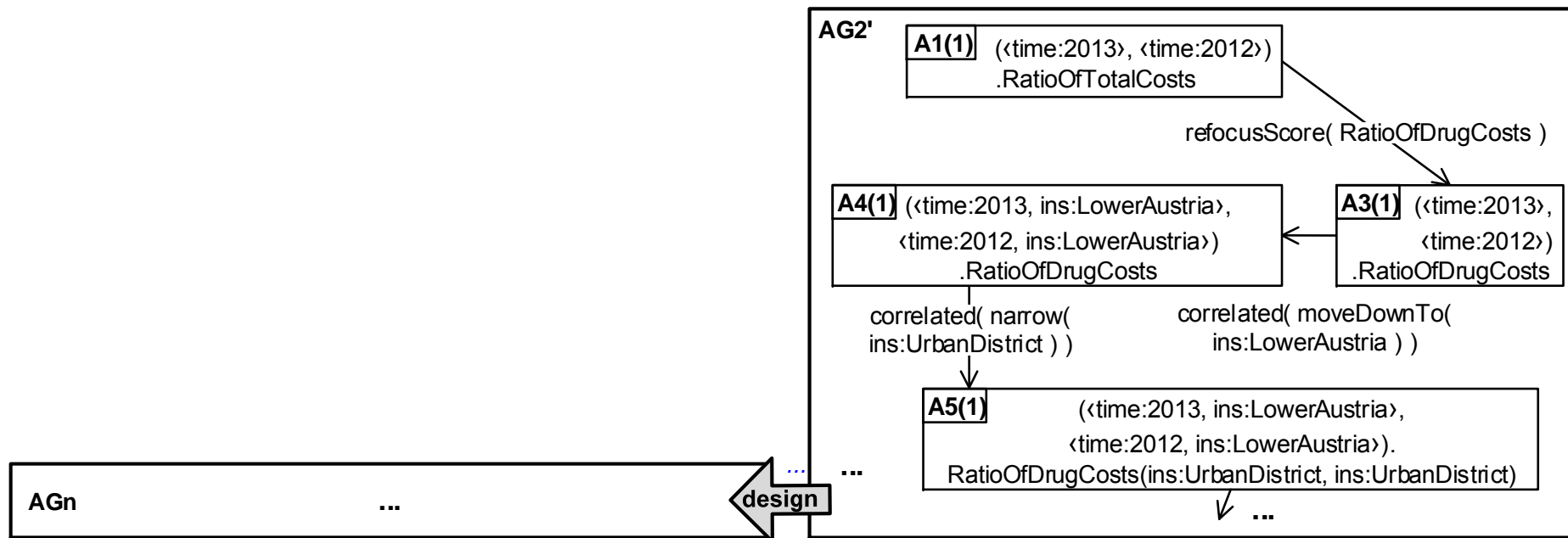
design



use



# Example: BI Analysis Graph (Design)





## 6. Guidance, Judgment, and Analysis Rules

---

- Representation of former tacit knowledge of analyst
  - Process-oriented: Guidance in use of BI analysis graph (*guidance rules*)
  - Static: Possible explanations of striking score values (*judgment rules*)
  - Analysis: Analyse selected comparative facts (*analysis rules*) and report (reporting rules) interesting facts or initiate some action (action rules), e.g., start an analysis in some BI analysis graph
- Defined upon analysis situations or comparative cubes
- Inheritance and overriding along „specialization“ hierarchies of analysis situations and comparative cubes
- „Multi-granular“ evaluation along roll-up hierarchies of points





# Guidance, Judgement and Analysis Rules

---

## ■ Guidance rule

- Process-oriented knowledge on how to best proceed in analysis
- Tied to generic analysis situation
- Action: recommendation where to look next

## ■ Judgement rule

- Static knowledge about comparative fact, process-independent
- Applies to all facts of indicated cube, “semantic attachment”
- Action: judgement why a score may be low/high, recommendation

## ■ Analysis rule

- Evaluated for part of DWH, e.g. for data loaded in last ETL-cycle
- Action: “Management Summary”, or “Action invocation”



# Definition & Evaluation of Guidance Rules

---

- A guidance rule is *defined* by
  - a name
  - a *domain*, given by a generic analysis situation
  - an *action*, given by a navigation operator (plus variable binding or domain restriction)
  - a *condition* over a comparative fact (*fact-oriented rule*) or over all facts of an analysis situation (*set-oriented rule*)
- A guidance rule is *evaluated*
  - when an individual analysis situation in the rule's domain is met
  - for each fact / once for the set of facts
  - and the action is recommended, if the condition is met



## Example: Guidance Rule

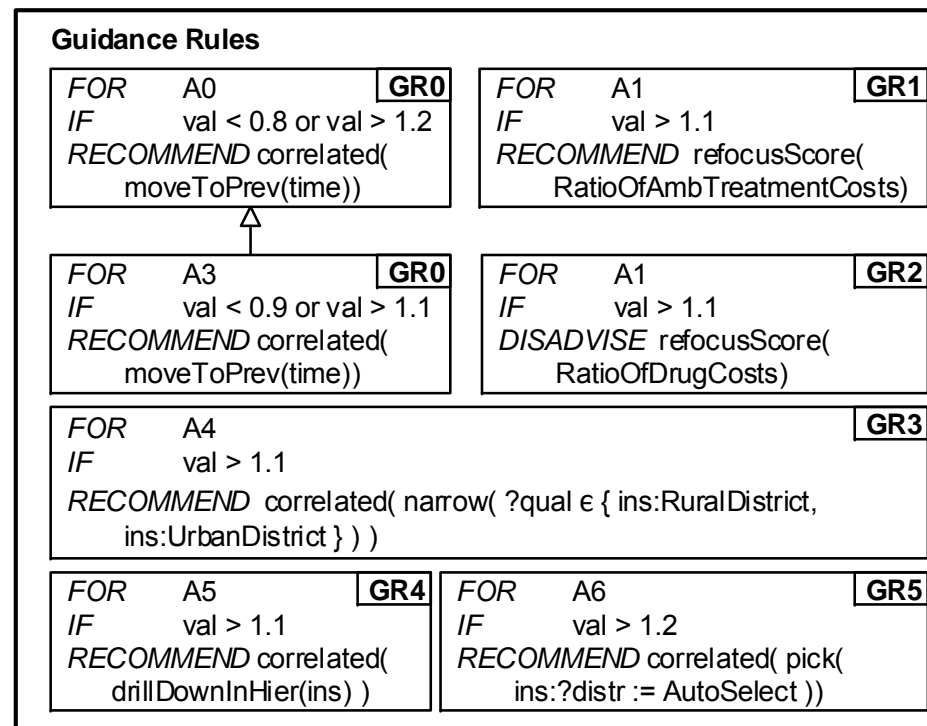
<b>GuidanceRule:</b>	<b>AvgCostRatioPerRuralInsInAustria</b>
<i>Point of Interest:</i>	$\in (\text{ins: Austria, actDoc: GP})^*$
<i>Point of Comparison:</i>	$\in (\text{ins: Austria, actDoc: GP})^*$
<i>GoI Qualifier:</i>	$\wedge (\text{ins:RuralDistrict})$
<i>GoC Qualifier:</i>	$\wedge (\text{ins:RuralDistrict})$
<i>Join condition:</i>	Gol.time=Gol.time
<i>Score:</i>	avgCostRatioPerInsurant s
<i>Rule Condition:</i>	$> 1.3$
<i>Rule Action:</i>	Recommend correlated narrow “actDoc:RuralDistrict”

Rule applies to:

$(\langle \text{ins:UpperAustria, actDoc:GP} \rangle, \langle \text{ins:Styria, actDoc:GP} \rangle).s(\text{ins:RuralDistrict}, \text{ins:RuralDistrict})=1.4$



## Example: Guidance Rules of Use Case





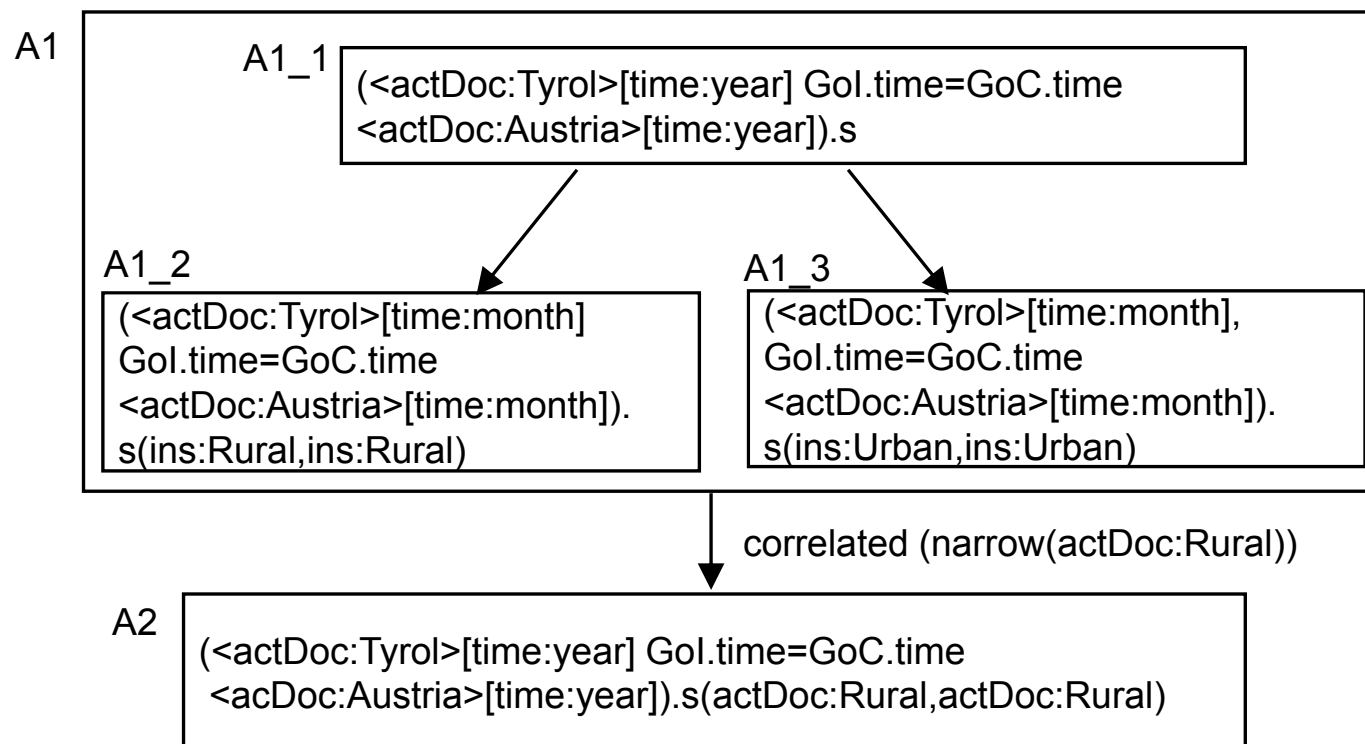
# Guidance Rules: Conflict Resolution

---

- Conflicts: Multiple guidance rules with different guidance
  - a) Apply for an analysis situation (set-oriented rule)
  - b) Apply for a comparative fact (fact-oriented rule)
- Strategies for rules with different names:
  - Follow all, parallel in cloned tasks or iteratively in a work stack
  - Use rule priorities
  - Use priorities for guidance actions
- Strategies for rules with the same name:
  - Use inheritance and overriding, based on subsumption of rule domains (i.e., specialization of analysis situations)

# Guidance Rules over composite ASs

- Considers multiple, related facts in rule condition
- Tied to the root AS, e.g., such a rule may guide from A1 to A2





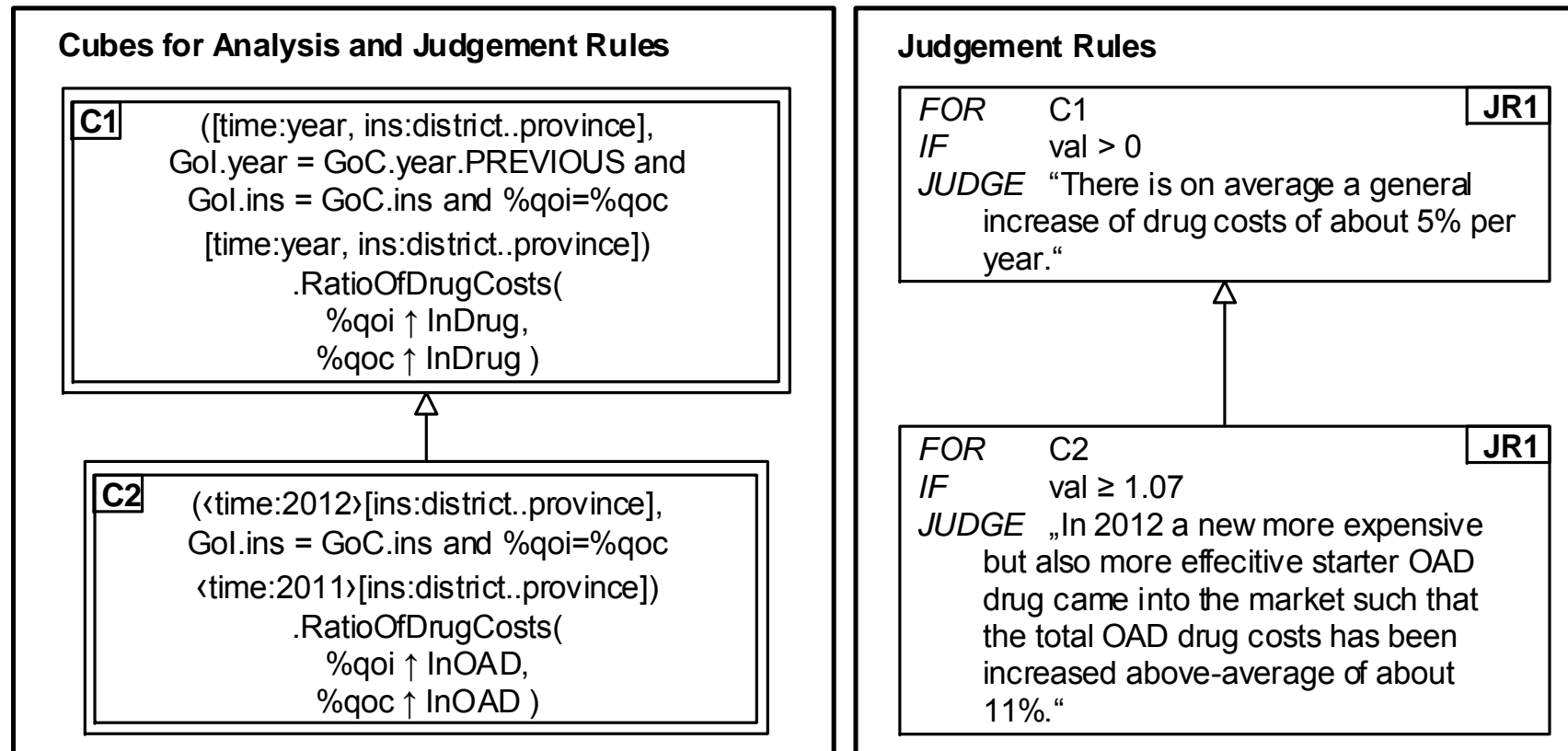
# Judgement Rules

---

- Capture knowledge what a comparative fact *may* mean
- Defined for generic comparative cubes, i.e. comparative cubes with a generic score; condition over score, action is some text
- Specialization hierarchy for generic comparative cubes:  $C'$  is *more specific* than  $C$ , if
  - the comparative cube space of  $C'$  is subsumed by that of  $C$
  - each qualifier of the generic score at  $C'$  has the same or less restrictive domain than it has at  $C$
- A judgment rule  $r$  is evaluated for a comparative fact  $f$ 
  - when  $f$  in the domain of  $r$  is retrieved and no more specific judgment rule of the same name exists for  $f$
  - and the fact is annotated by the judgment if the condition is met



## Example: Judgement Rules







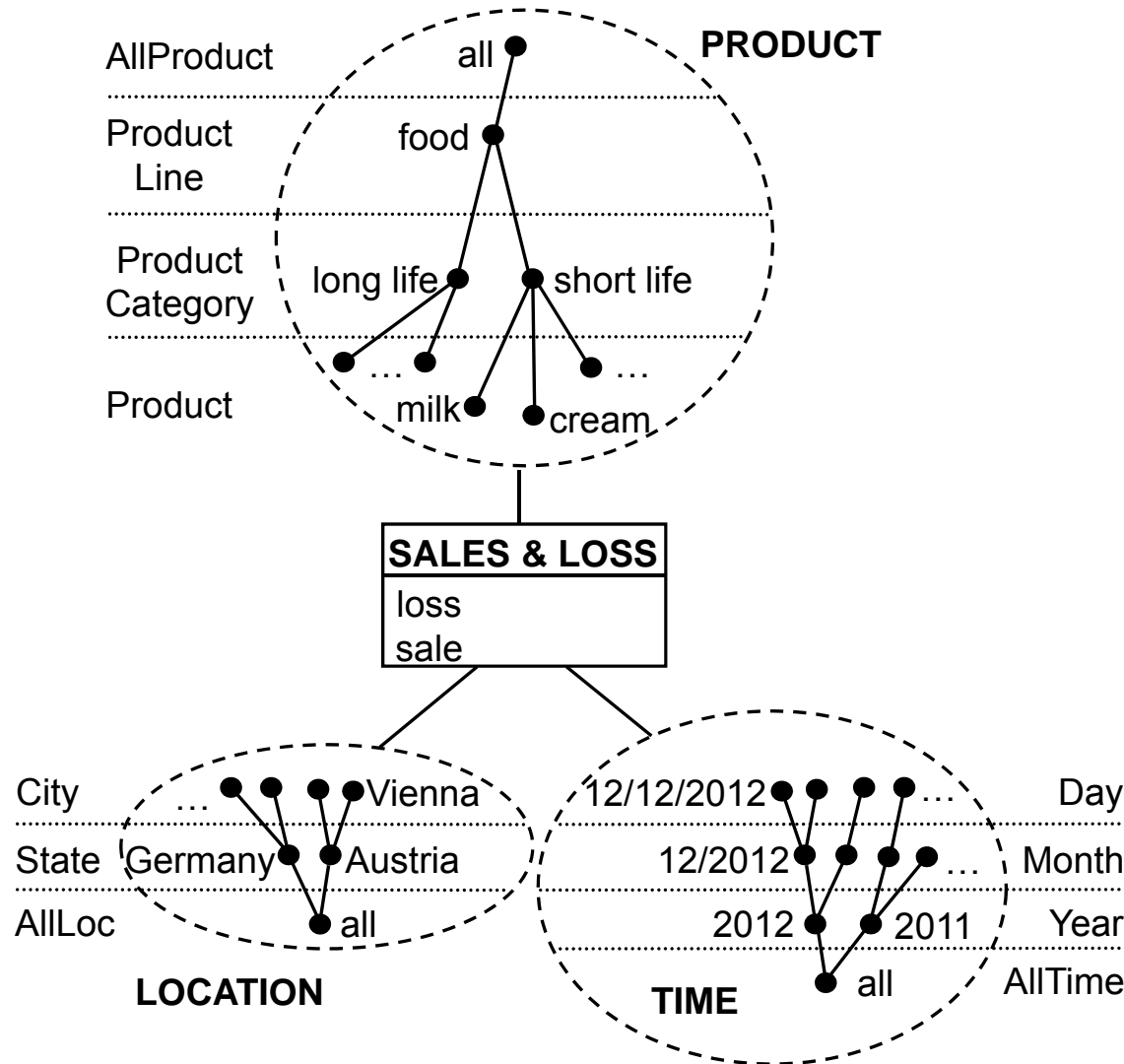
# Analysis Rules

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- Defined like judgment rules, but
  - Evaluated only for indicated set of facts (e.g., those of last ETL-cycle)
  - Rule action is report (reporting rules) or “real” (actionable knowledge)
  - Positive and negative activation condition (“decision scope approach”)
- Multi-granular evaluation
  - Consider roll-up relationships between facts in rule evaluation
  - Rule evaluation strategies: prerogative vs. presumed
  - Explained for non-comparative case first

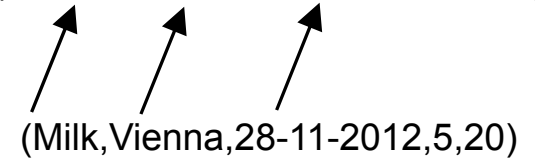


# Ex.: Data Warehouse SALES & LOSS



Ex.: Base fact and roll-up fact

(shortLife,Austria,2012,800,2700)



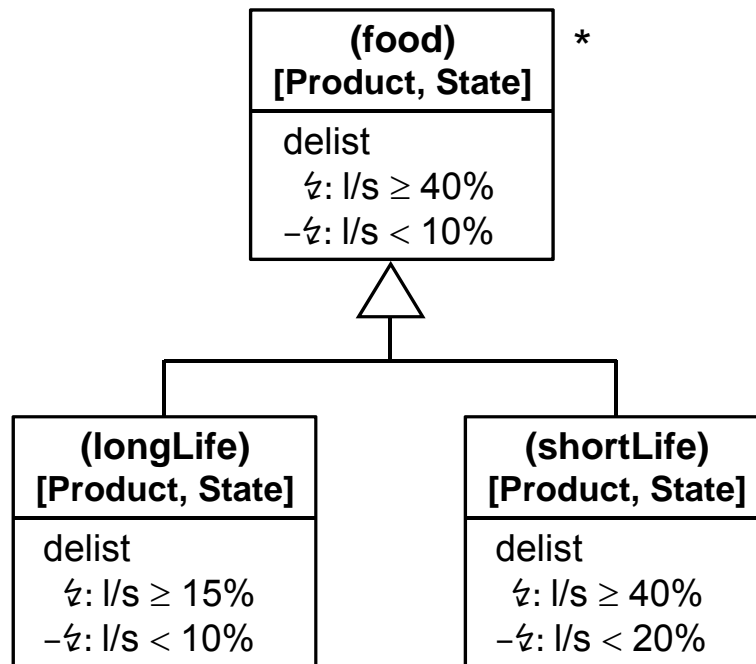
Ex.: Analysis rule

<b>(food)</b>	*
<b>[Product, State]</b>	
delist	
↗: l/s ≥ 40%	
↘: l/s < 10%	

\* set of descendent points of point (product:food, location:all) at granularity [Product, State]

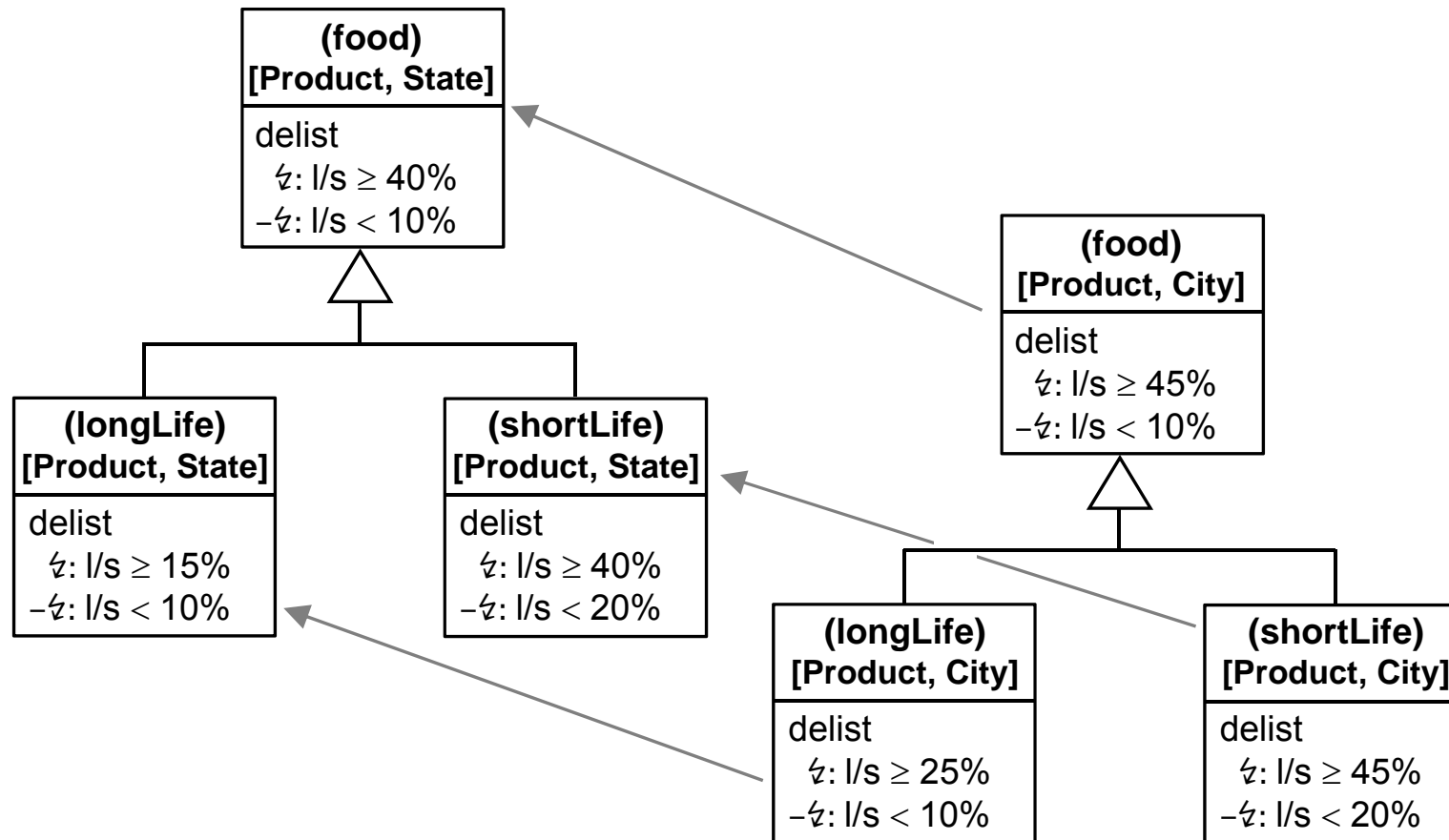


## Ex.: Mono-Granular Analysis Rule „Delist“



\* set of descendent points of point  
(product:food, location:all)  
at granularity [Product, State]

# Ex.: Multi-Granular Analysis Rule „Delist“



→ rolls-up-to



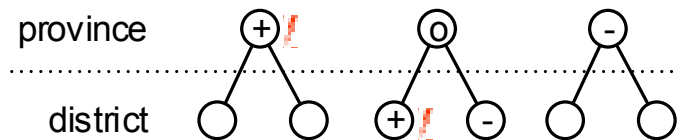
# Evaluation Strategies for Multi-Granular Rules

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- Two rules
  - Same name (regarded together as “one” analysis rule)
  - Domains at different granularities in “roll-up”-relationship
  - Rules evaluated “top-down”
- *Prerogative Evaluation* (for “action rules”)
  - If rule applies positively or negatively for a roll-up fact, the rule is not checked for its drill-down facts.
- *Presumed Evaluation* (for “reporting rules”)
  - If a rule applies positively or negatively for a roll-up fact, the rule is checked for its drill-down facts, but only reported if the decision would be different (e.g., “Beer sales are down, except Heineken”)

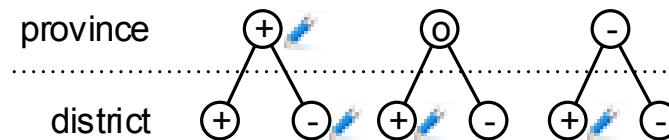
# Evaluation Strategies: Comparison

## prerogative evaluation of AR



- ⊕ pos. activation condition ist true
- ⊖ neg. activation condition ist true
- ⊖ pos. and neg. activation condition is false
- activation condition is not evaluated
- ⚡ action is performed

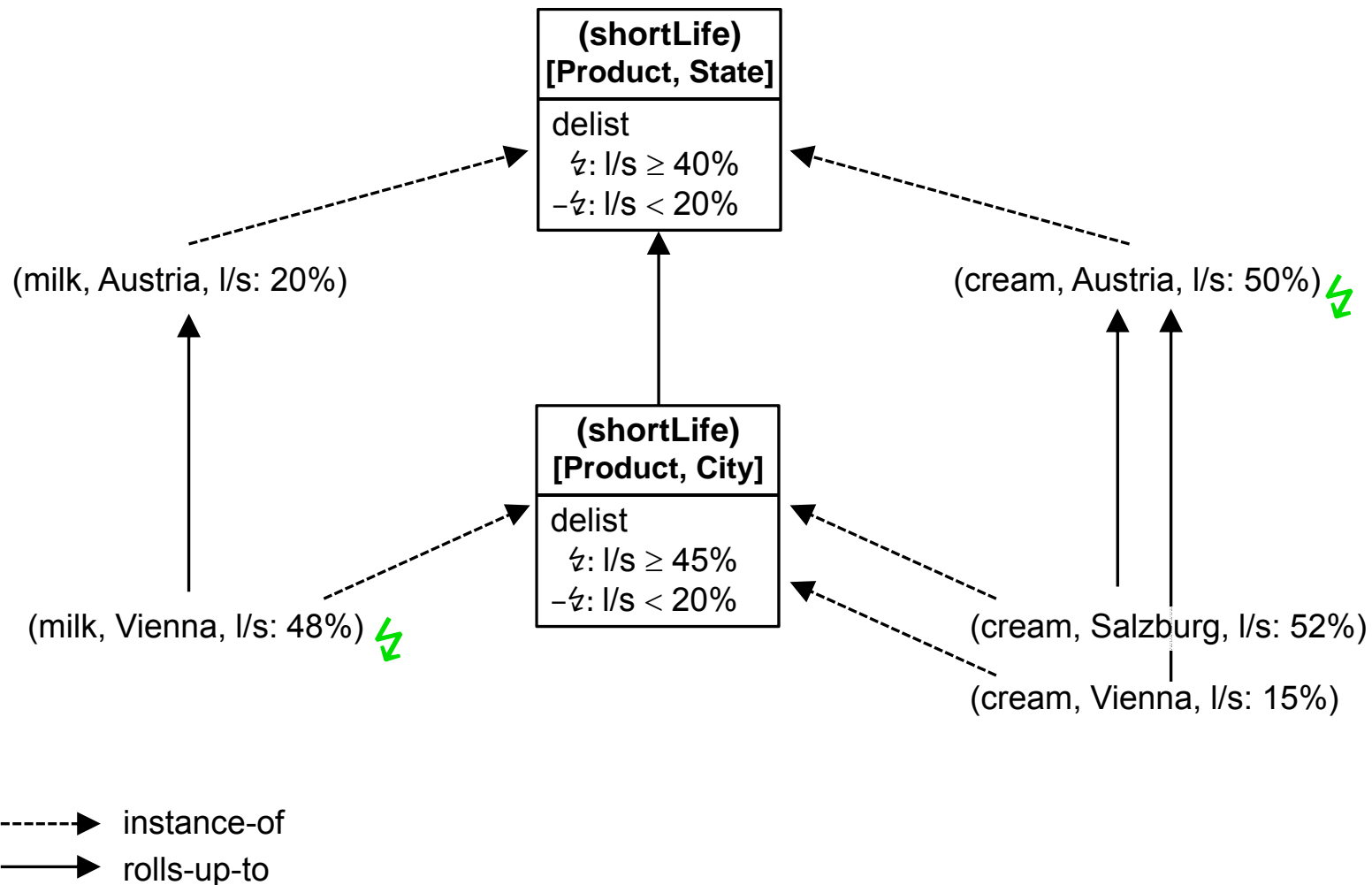
## presumed evaluation of AR



- ⊕ pos. activation condition ist true
- ⊖ neg. activation condition ist true
- ⊖ pos. and neg. activation condition is false
- activation condition is not evaluated
- ⚡ point is reported

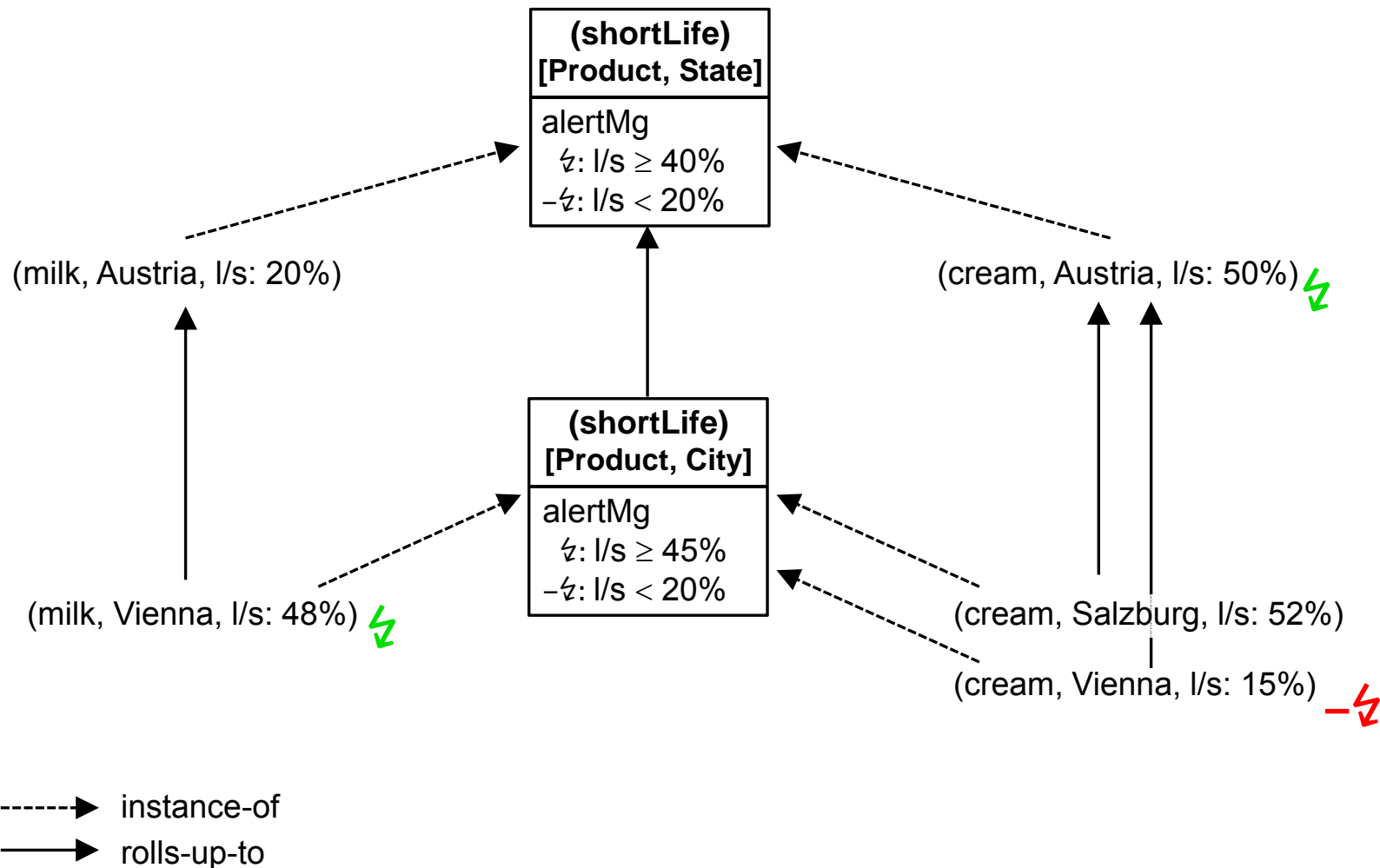


## Ex.: Multi-Granular, Prerogative Evaluation



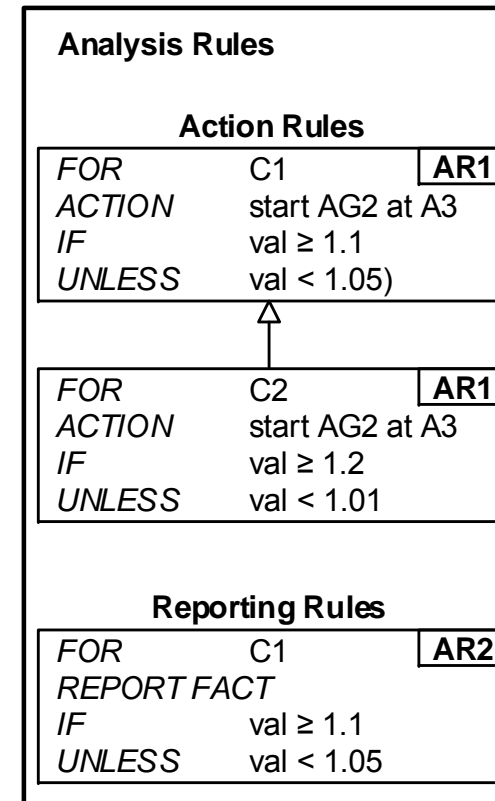
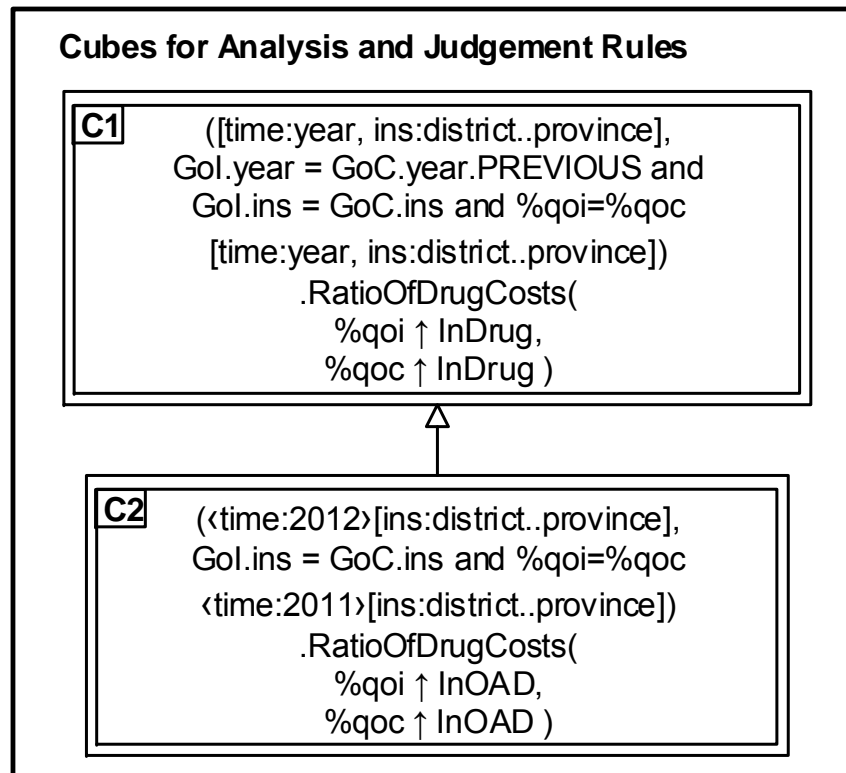


## Ex.: Multi-Granular, Presumed Evaluation





# Example: Analysis Rules (Use Case)





# Conclusion

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## ■ Comparative Data Analysis

- *Is-to-is* comparison, exploratory, pre-cursor to data mining
- Hundreds of light variations of simple measures / scores
- Previous experience (knowledge) guides later analysis

## ■ Approach

- Define business terms through ontology; reuse existing ontology
- Define generic measures & scores based on concepts of ontology
- Map concepts and measures & scores to SQL
- Explorative analysis: use concepts and instantiated scores to compare particular group of interest vs. group of comparison
- Capture process knowledge by analysis graphs and guidance rules, and previous insights on comparisons by judgment and analysis rules