

Semantic-Aware Business Intelligence

Speaker: Oscar Romero (oromero@essi.upc.edu)



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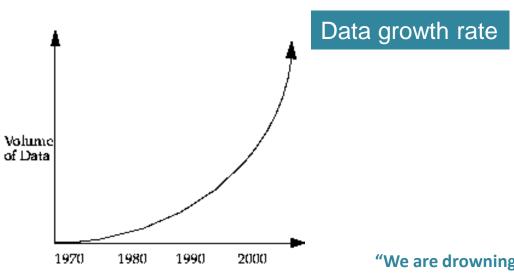


- Motivation
 - Traditional BI Vs. Exploratory BI
 - On the Need of Semantic-Aware BI Systems
- > Semantic-Aware Formalisms
- > A Characterization of BI Systems
 - Current State of the Art
 - Discussion and Future Research Trends
- > An Open-Access Semantic-Aware BI System
 - Architecture
 - Modules
 - AMDO, GEM, ORE and COAL

The Fact



"The amount of information in the world doubles every 20 months and the size and number of databases are increasing even faster"





"We are drowning in information but starved for knowledge" John Naisbitt, "Megatrends" (1982)

Small amounts of data will be ever considered by a human Automatic Knowledge Discovery is badly **NEEDED**



 Business intelligence is "the ability to apprehend the interrelationships of presented facts in such a way as to guide action towards a desired goal"

H. P. Luhn
A Business Intelligence System
IBM Journal of Research and Development. Vol. 2(4). 1958



• Business intelligence is "an umbrella term that includes the applications, infrastructure and tools, and best practices that enable access to and analysis of information to improve and optimize decisions and performance"

Gartner Reports, IT Glossary, 2013



- [Business] Business intelligence is "the process of collecting business data and turning it into information that is meaningful and actionable towards a strategic goal"
- [IT] Business Intelligence is "aimed at gathering, transforming and summarizing available business data from available sources to generate analytical information suitable for decision-making tasks"

Data Analytics: Reporting, OLAP, data mining, prediction (what-if analysis), etc.

Data Modeling: Data warehousing and the multidimensional model



• [IT] Business Intelligence is "aimed at gathering, transforming and summarizing available business data from available sources to generate analytical information suitable for decision-making tasks"

Data Modeling: Data warehousing and the multidimensional model

The Market



- BI has become a huge industrial and scientific domain and a major economic driver
- Some numbers:
 - In 2014, the overall BI market value will be \$100 billion (the Economist)
 - It is expected to have the largest increment in data management and analytics, at almost 10% each year, roughly twice as fast as the software business as a whole.
 - The market growth is estimated in \$14 billion in 2014, up from \$8.8 billion in 2008 (Forrester and the Economist)
 - BI remains unaffected by the economic crisis and it is mentioned among the top priorities of Chief Information Officers worldwide (ranging from 1st to 5th according to the source)

Traditional Vs. Exploratory BI

Joint work with:

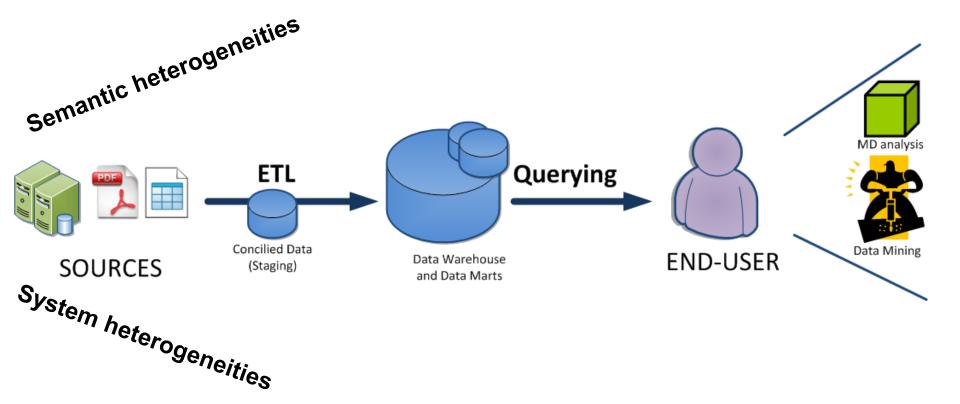
Alberto Abelló (UPC) Torben Bach Pedersen (AAU)

Rafael Berlanga (UJI) Victoria Nebot (UJI)

M.J. Aramburu (UJI) Alkis Simitsis (HP Labs)

Traditional BI

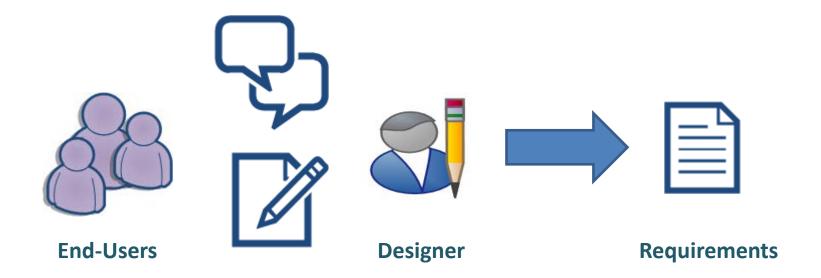




Lessons Learnt



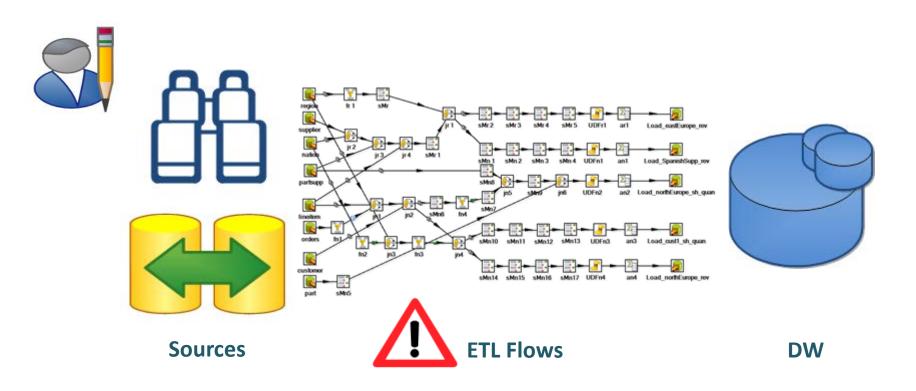
1. Requirement Elicitation



Lessons Learnt



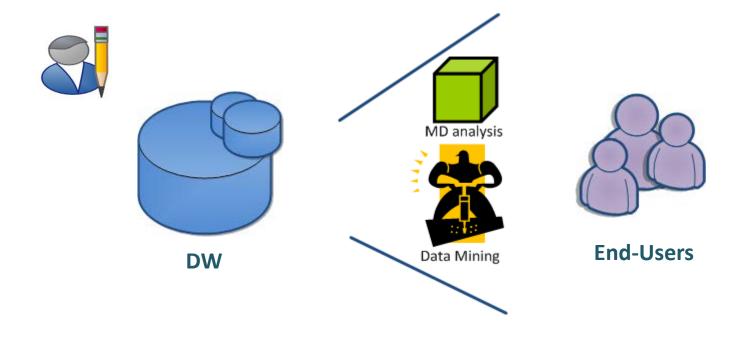
2. Design and Deployment of the DW and ETL flows



Lessons Learnt



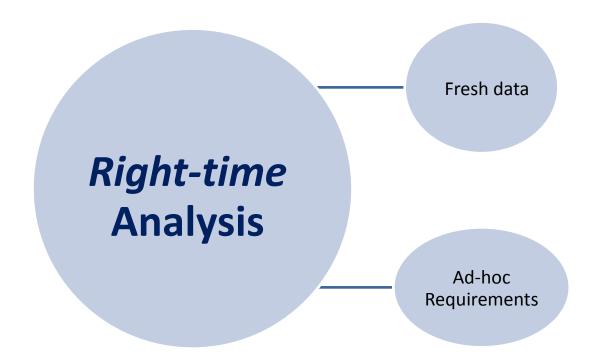
3. Flexible and Dynamic Query Tools



New Requirements



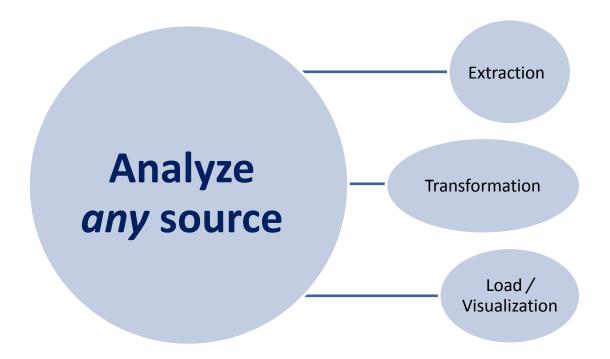
From the point of view of the end-user:



New Requirements

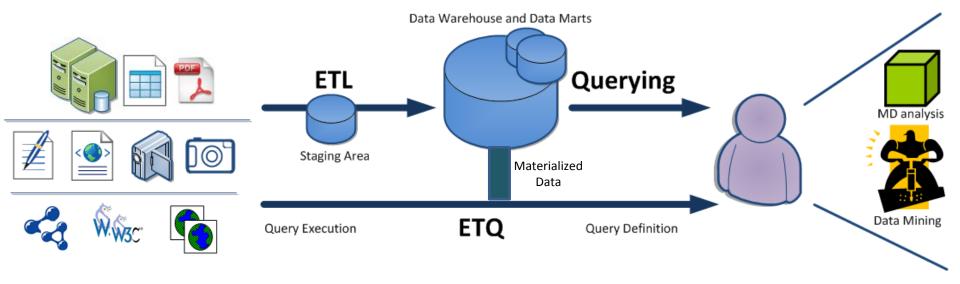


From the point of view of the end-user:



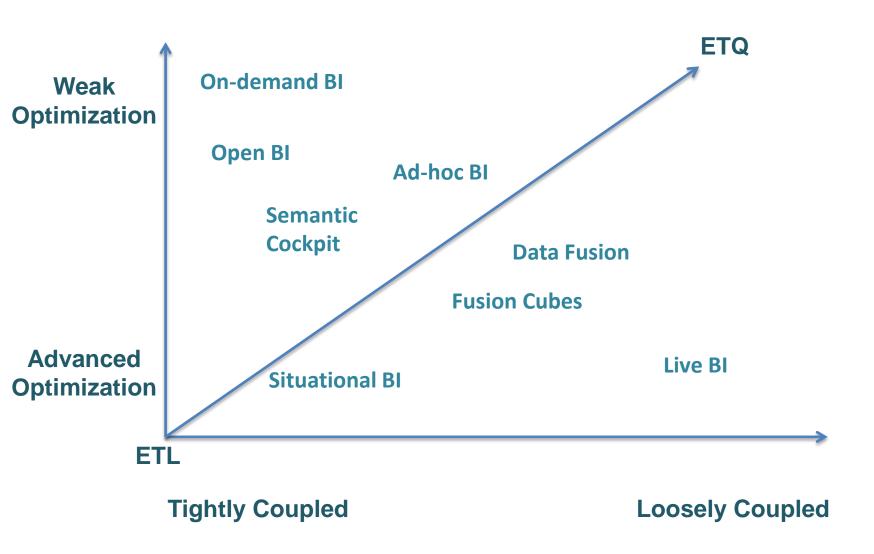
Exploratory BI





Towards Exploratory BI



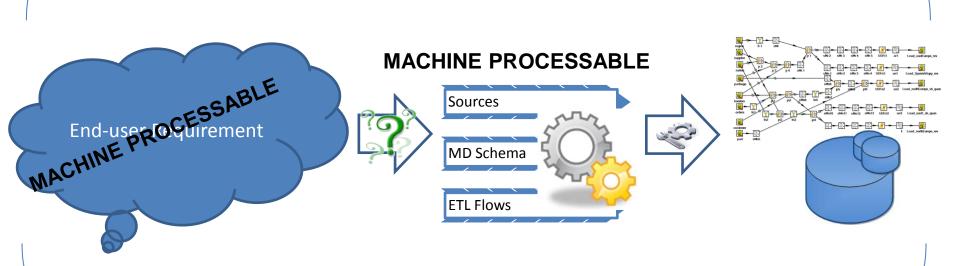


Challenge



From the IT point of view:







Semantic-Aware Formalisms

Joint work with:

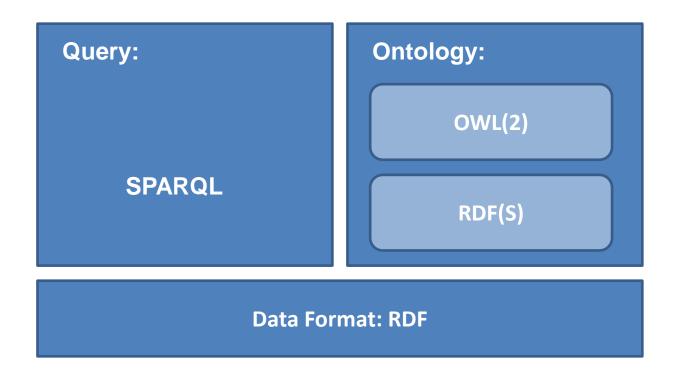
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Basic Semantic Web Architecture



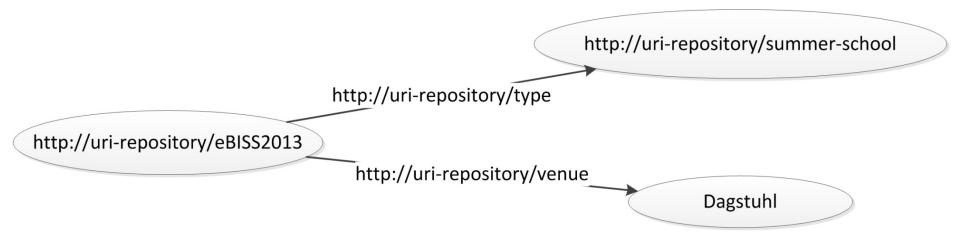


Source: Sven Groppe. Data Management and Query Processing in Semantic Web Databases

RDF Data



RDF model



- Several serialization formats
 - N3, Turtle, RDF/XML, etc.

Ontologies: RDF(S)



- Describe the schema within the same framework
 - Extends RDF to allow triples to be defined over classes and properties
- Semantics based on type systems
 - Classes (rdfs:Class / rdf:type)
 - Subclasses (rdfs:subClassOf)
 - Typed properties (rdfs:domain / rdfs:range)

Ontologies



	Datalog	Description Logics
Focus	Instances	Knowledge
Approach	Centralized	Decentralized
Reasoning	Closed-world assumption	Open-world assumption
Unique name	Unique name assumption	Non-unique name assumption

Description Logics



TBox (Terminology)

$$X \sqsubseteq Y \Leftrightarrow \forall \mathcal{I} : X^{\mathcal{I}} \subseteq Y^{\mathcal{I}}$$
$$X \equiv Y \Leftrightarrow X \sqsubseteq Y \land Y \sqsubseteq X$$

ABox (Assertions)

C(a)

R(a,b)

Source: DL Handbook

Description Logics



Woman ≡ Person □ Female

 $Man \equiv Person \sqcap \neg Woman$

Mother ≡ Woman □ ∃hasChild.Person

Father ≡ Man □ ∃hasChild.Person

Parent ≡ Father ⊔ Mother

Grandmother

Mother □ ∃hasChild.Parent

MotherWithManyChildren \equiv Mother $\square \geqslant 3$ hasChild

 $MotherWithoutDaughter \equiv Mother \sqcap \forall hasChild. \neg Woman$

Wife ≡ Woman □ ∃hasHusband.Man

Source: DL Handbook

Reasoning



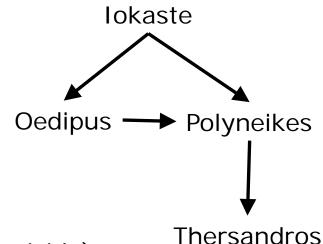
- Traditional Reasoning Inferences
 - Concept satisfiability: Is a concept noncontradictory?
 - Example: Concept correctness
 - Subsumption: Is an ontology concept C more general than another concept D?
 - Example: Taxonomies and equivalences
 - Query Answering: All asserted instances that satisfy a concept description
 - Example: Arbitrary queries

Open-World Assumption



 Something evaluates false only if it contradicts other information in the ontology

hasSon(lokaste,Oedipus)
hasSon(lokaste,Polyneikes)
hasSon(Oedipus,Polyneikes)
hasSon(Polyneikes,Thersandros)
patricide(Oedipus)
¬patricide(Thersandros)

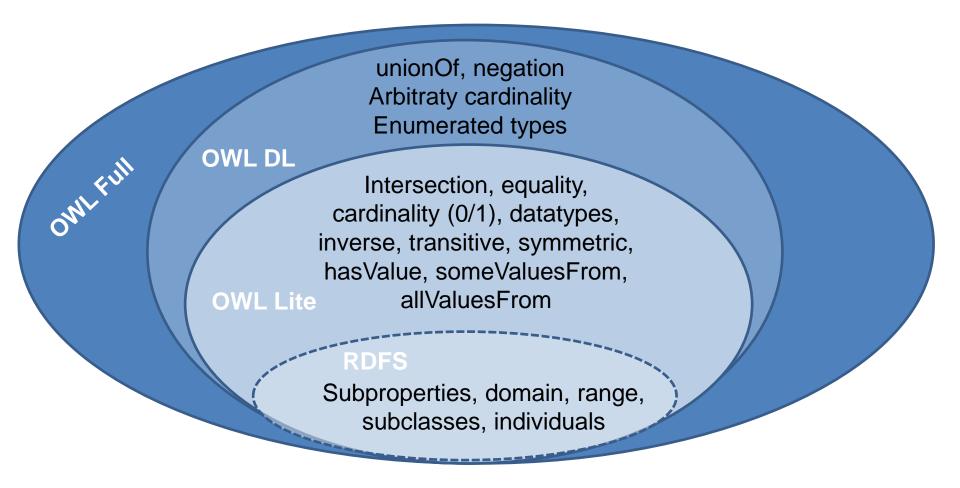


Query≡∃hasSon.(patricide □ ∃hasSon.¬patricide) ABox ⊨ Query(lokaste)?

Source: DL Handbook

OWL





Source: Sven Groppe. Data Management and Query Processing in Semantic Web Databases

OWL 2 Profiles



OWL 2 EL:

Based on *EL*++

Large number of properties / classes

Reasoning:
Polynomial with regard to the ontology TBOX

OWL 2 QL:

Based on DL-Lite

Captures (most of) ER and UML expressive power

Reasoning: Reducible to LOGSPACE (i.e., DBs)

OWL 2 RL:

Based on Description Logic programs

Scalable reasoning without sacrificing much expressivity

Reasoning:
Polynomial with
regard to the size of
the ontology

A Characterization of BI Systems

Joint work with:

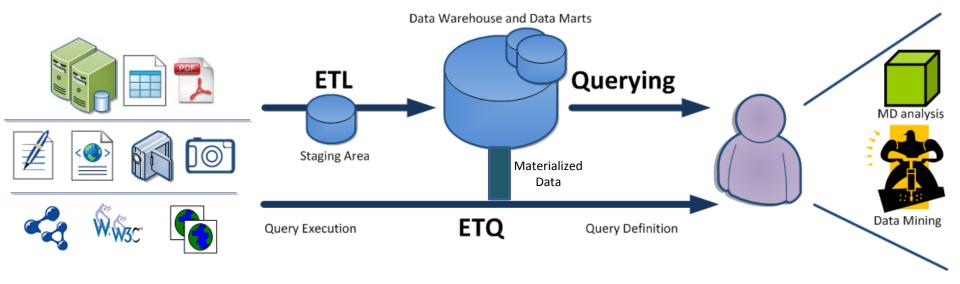
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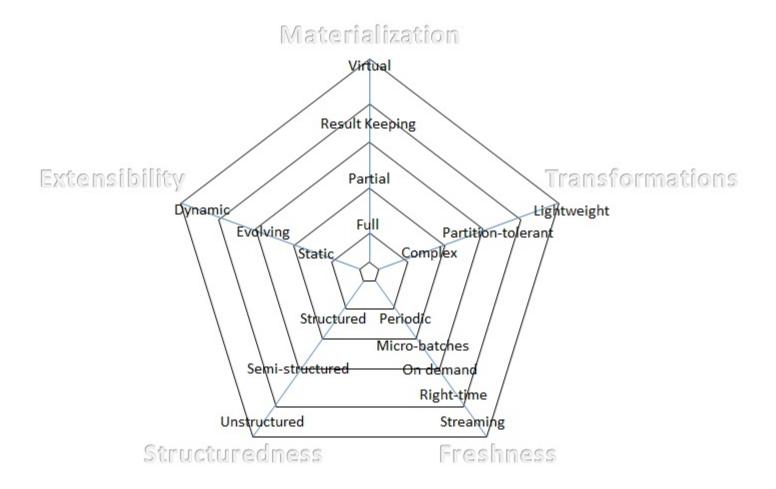
A Characterization of BI Systems





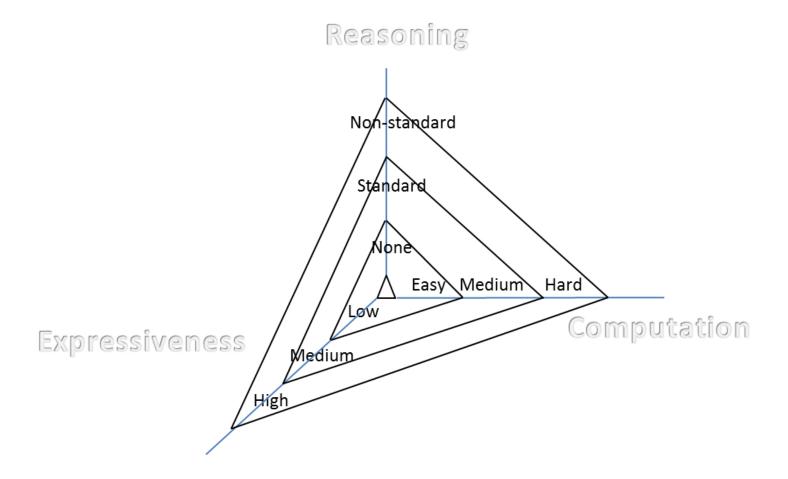
BI Categorization Criteria





SW Categorization Criteria





State of the Art

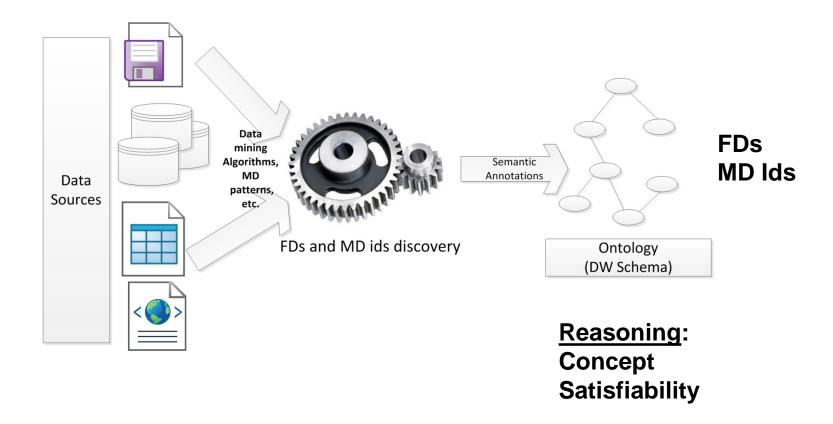


		Reference	Struct.	Mater.	Trans.	Fresh.	Exten.	Reasoning	Expressiveness	Computation
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		[35]			×	×		Œ)	(3)	(3)
		[36]			×	×		<u>(i)</u>	(3)	(3)
		[38], [58]		•	×	×	·	<u>(i)</u>	<u>(1)</u>	<u>(L)</u>
		[41]	•	•	×	×	·	(1)	<u>(1)</u>	(3)
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	Exploratory	[47]	\odot	\odot	•	\odot	\odot	<u>(L)</u>	(2)	(3)
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Trends Identified



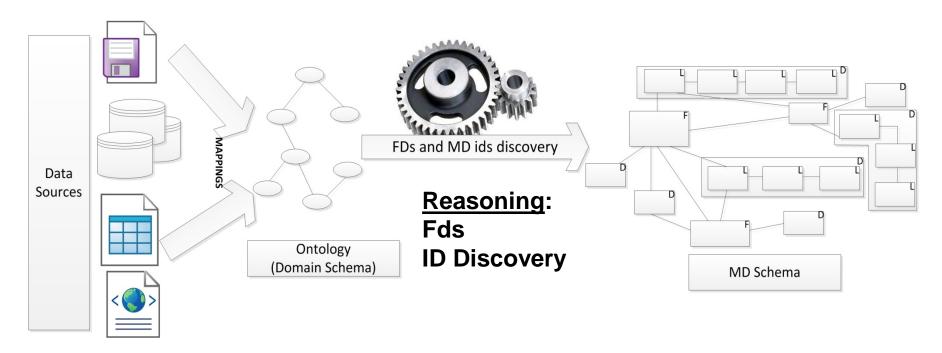
Data Schema Design (Trend I)



Trends Identified



Data Schema Design (Trend II)



UML2DL UML2Datalog

Common Features



Data Schema Design

	Reference	Struct.	Mater.	Trans.	Fresh.	Exten.	Reasoning	Expressiveness	Computation
	[33], [61]	•		×	×		(<u>+</u>	•	(
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	[42]	•	•	×	×	•	Ф	(<u>r</u>)	(3)

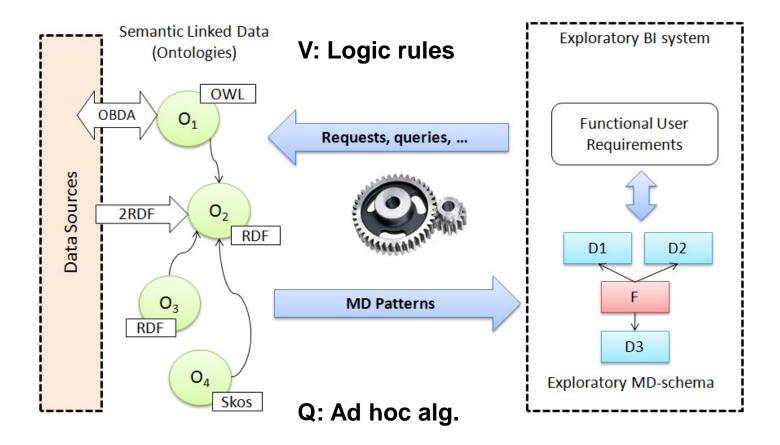
Legend:

Criterion/Category	Easy (\varTheta)	Feasible (🖰)	Difficult (⊕)
Reasoning	None	Standard	Non-standard
Expressiveness	RDF/Taxonomies	Datalog, OWL2 profiles, DL-Lite	OWL-DL
Computation	Less than Polynomial	Polynomial	Exponential

Trends Identified



Data Schema Design (Trend III)



Common Features



	Reference	Struct.	Mater.	Trans.	Fresh.	Exten.	Reasoning	Expressiveness	Computation
>	[47]	\odot	\odot	•	\odot	\odot	(1)	(3)	(3)
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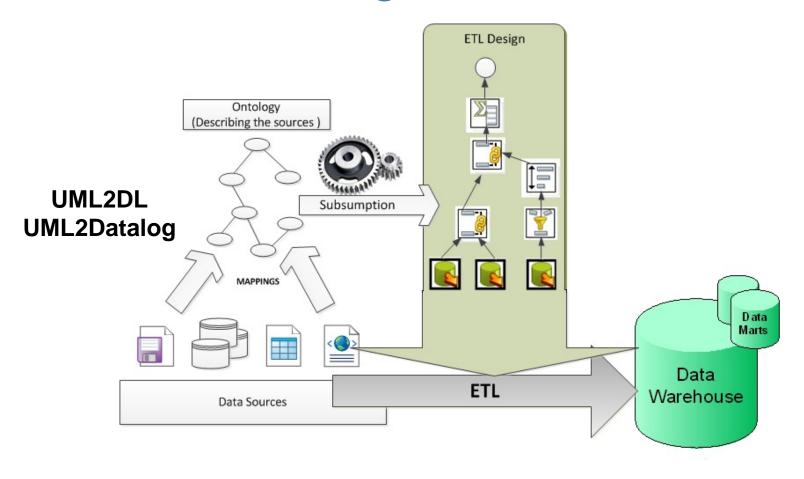
Legend:

Criterion/Category	Easy (\varTheta)	Feasible (🖰)	Difficult (⊕)
Reasoning	None	Standard	Non-standard
Expressiveness	RDF/Taxonomies	Datalog, OWL2 profiles, DL-Lite	OWL-DL
Computation	Less than Polynomial	Polynomial	Exponential

Trends Identified



Data Provisioning



Common Features



		Reference	Struct.	Mater.	Trans.	Fresh.	Exten.	Reasoning	Expressiveness	Computation
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Legend:

Criterion/Category	Easy ()	Feasible (⊕)	Difficult (⊕)
Reasoning	None	Standard	Non-standard
Expressiveness	RDF/Taxonomies	Datalog, OWL2 profiles, DL-Lite	OWL-DL
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Common Features



	_	Reference	Struct.	Mater.	Trans.	Fresh.	Exten.	Reasoning	Expressiveness	Computation
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		[65]	\odot	\odot	\odot	\odot		•	•	(1)

Legend:

Criterion/Category	Easy (\varTheta)	Feasible (🖰)	Difficult (⊕)
Reasoning	None	Standard	Non-standard
Expressiveness	RDF/Taxonomies	Datalog, OWL2 profiles, DL-Lite	OWL-DL
Computation	Less than Polynomial	Polynomial	Exponential

Conclusions and Future Research Trends



- Small steps towards exploratory BI
 - Far from being mature!
- Expressivity and Computation is correlated (expected!)
 - Non-standard reasoning services not considered
- Reasoning at the instance level is prohibitive
 - Size matters for data complexity
 - Current solutions for ETL yield combined complexity
 - Datalog and Ontology-Based Data Access
- Reasoning at the schema level is feasible...
 - Combined complexity
 - ... but exploratory systems demand further advances
 - Aggregations have been completely overlooked
 - LaV Vs. GaV

Conclusions and Future Research Trends



- The multidimensional model as a mature modeling paradigm for exploratory BI
 - Specific ontology languages (RDF Data Cube Vocabulary)
 - Detecting MD expressions
 - MD optimization
 - Expressiveness Vs. Reasoning Vs. Kind of Queries
 - Cloud and parallel computing (TROWL)
- The Web and Data Silos / Data Niches
 - Autonomy Vs. Consistency
 - Registries (e.g., Freebase, DBPedia)

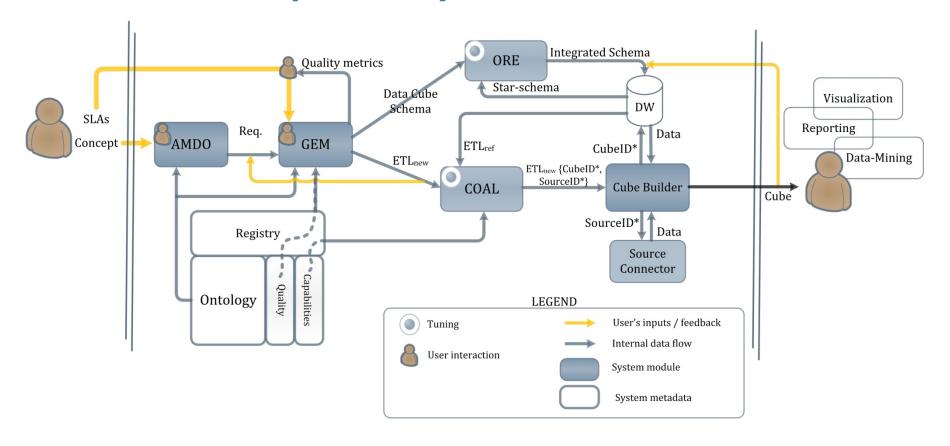
A Semantic-Aware Business Intelligence System

Joint work with:
Alberto Abelló (UPC)
Petar Jovanovic (UPC)
Alkis Simitsis (HP Labs)

Our Vision

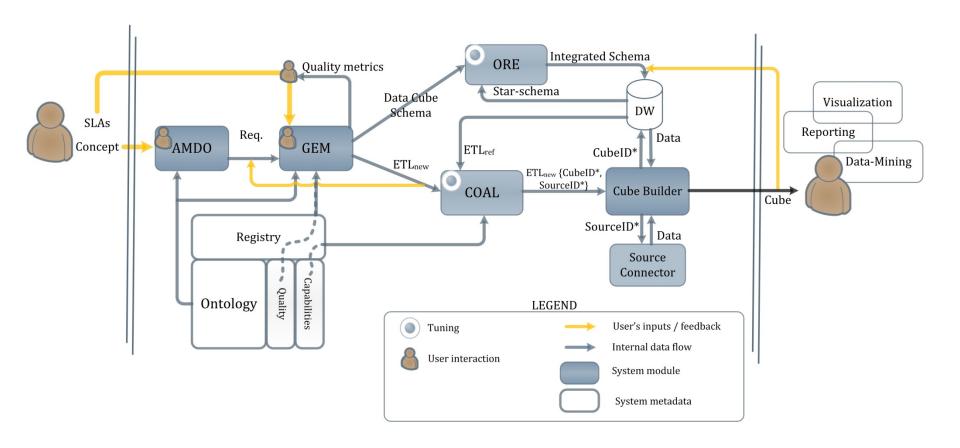


Towards Exploratory BI:

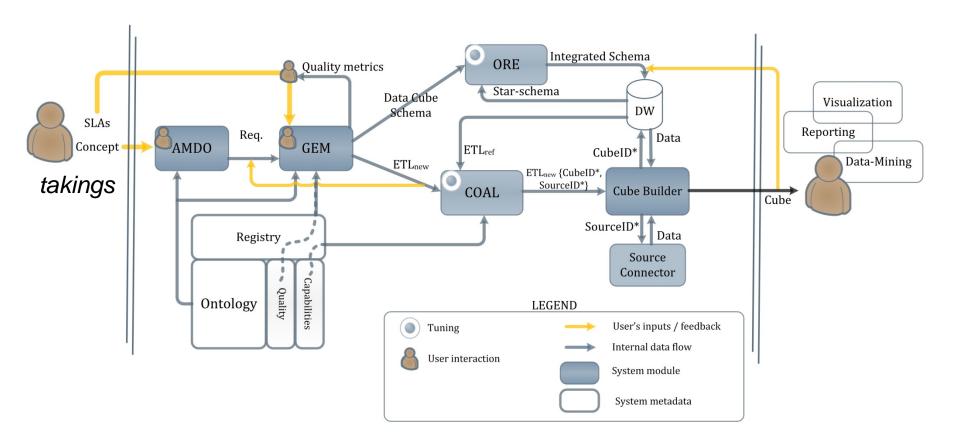


MULTIDIMENSIONAL MODEL AND BPMN

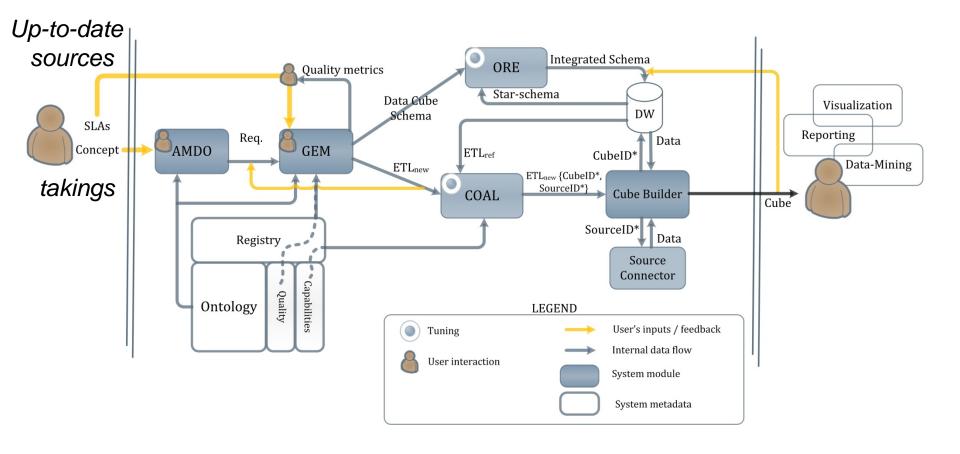


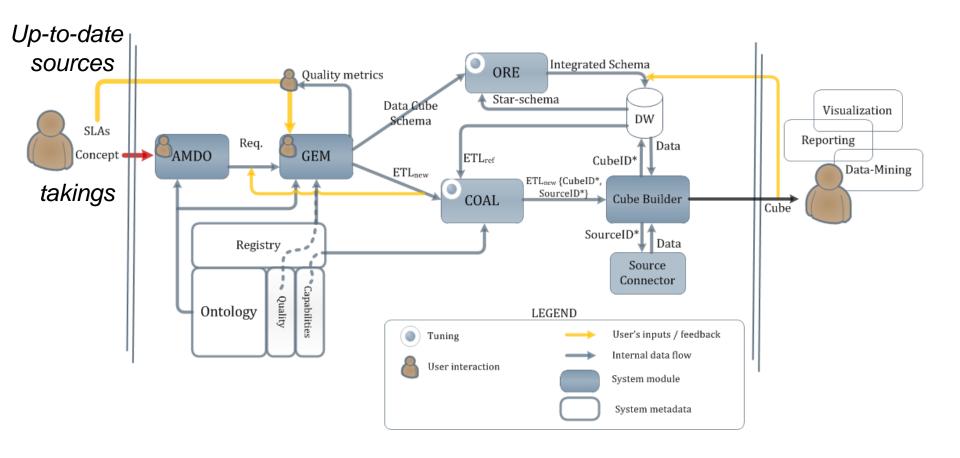




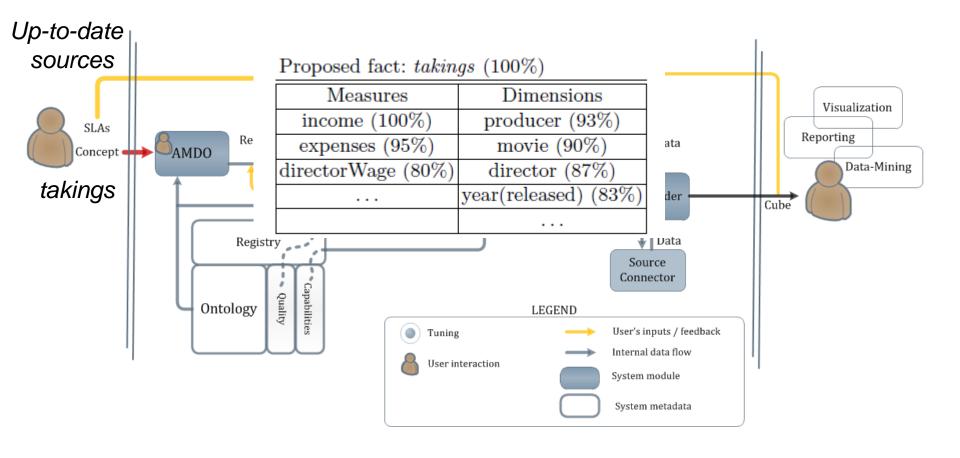




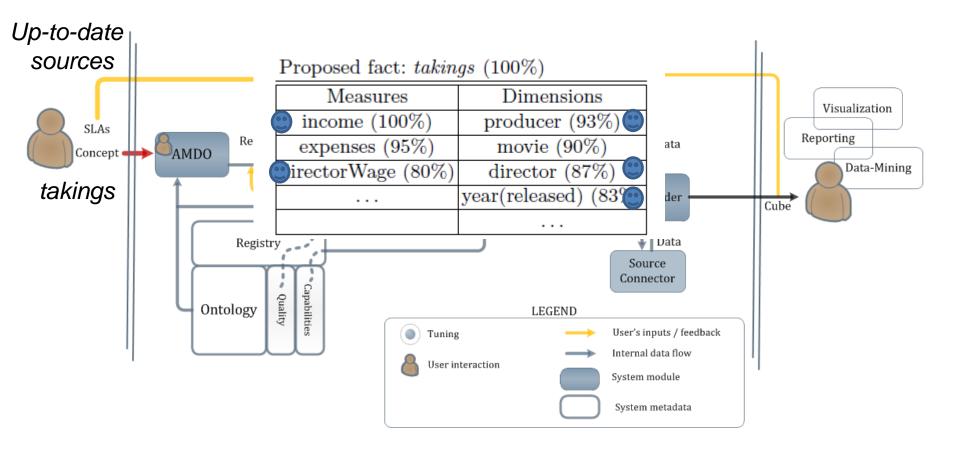




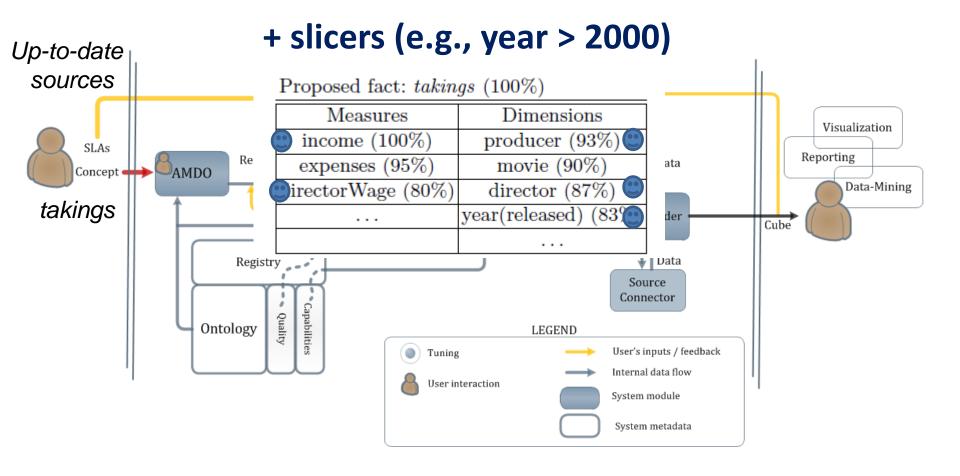


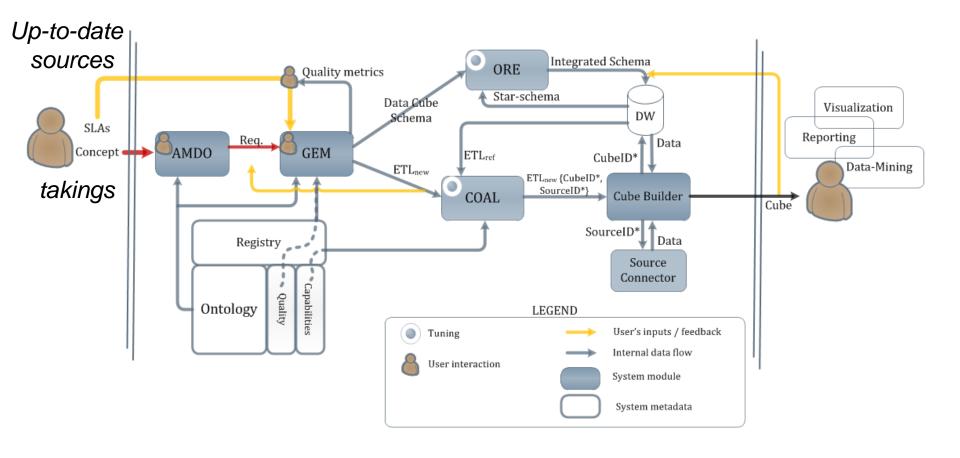




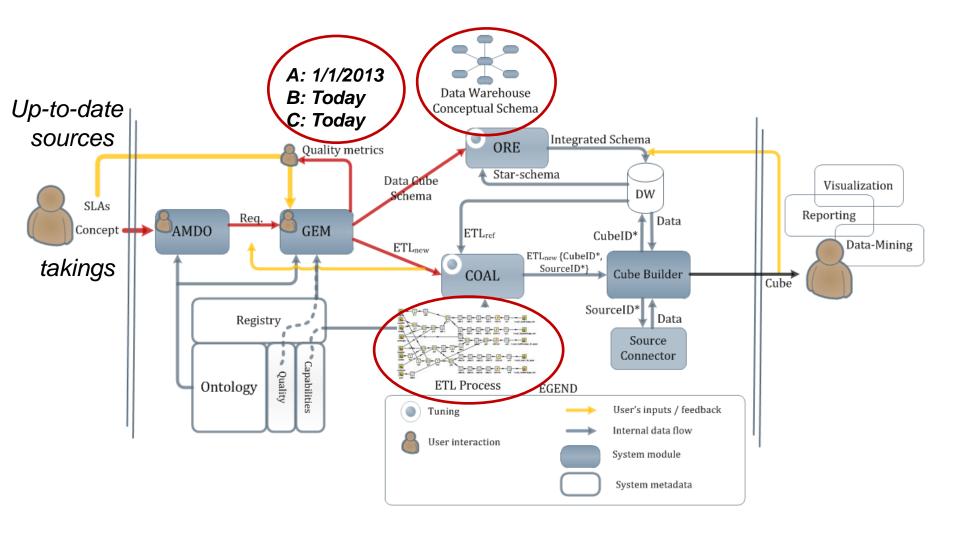




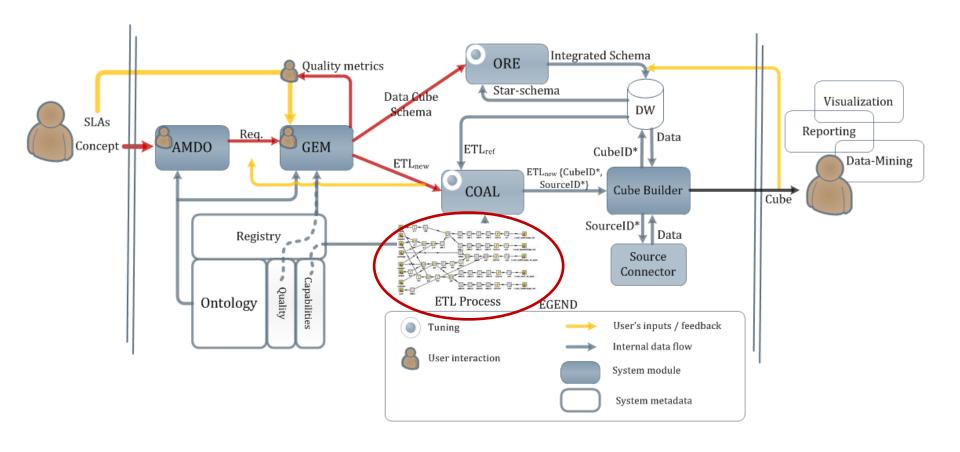




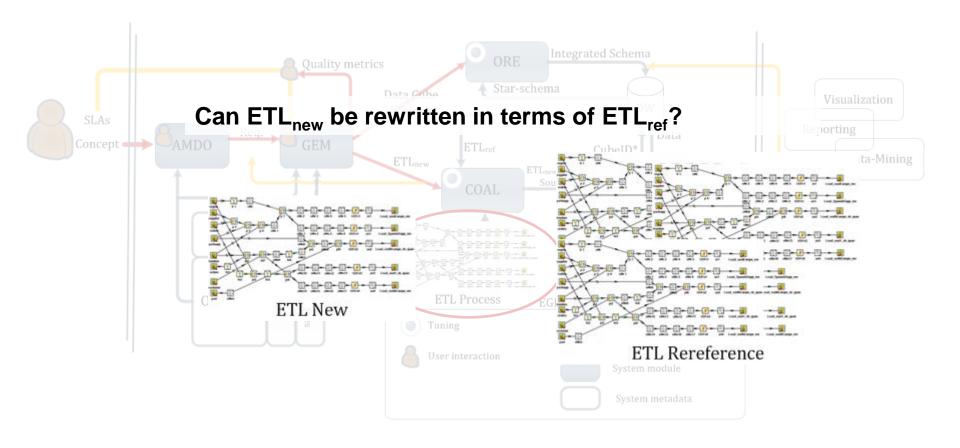




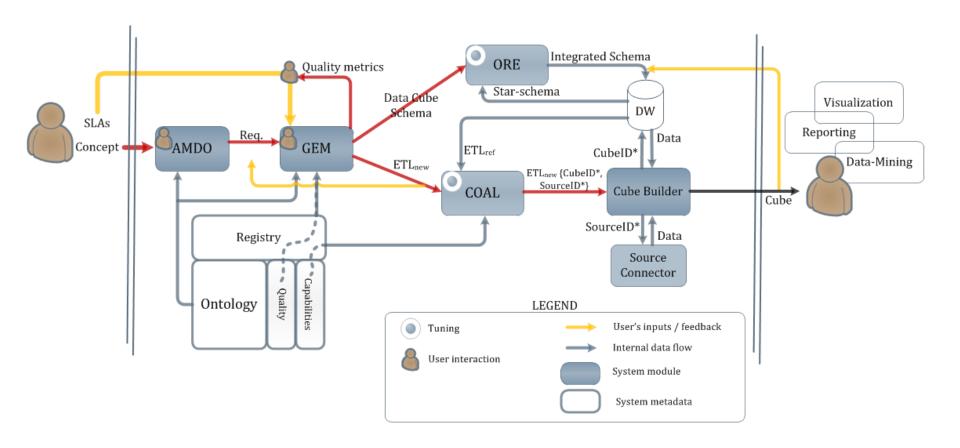




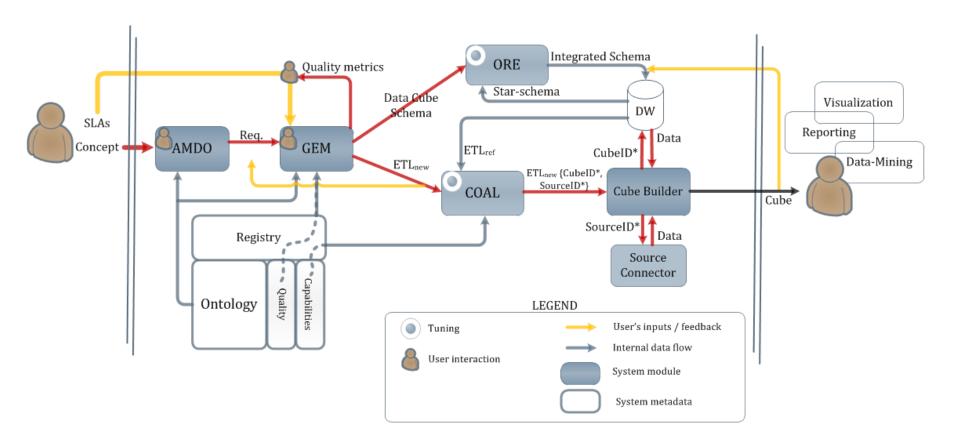




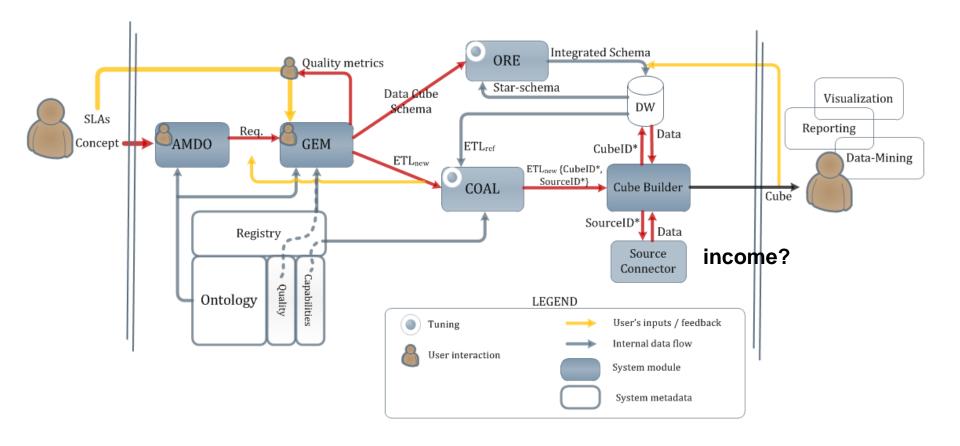




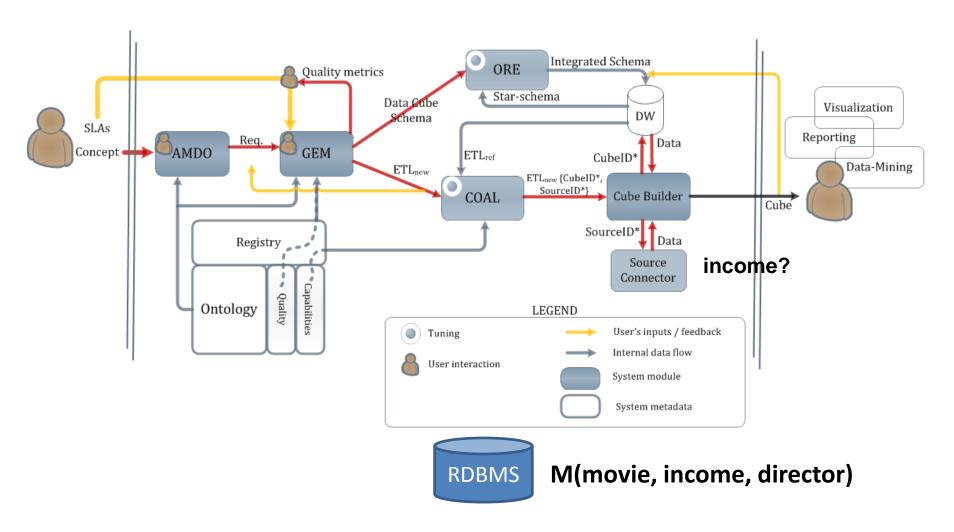




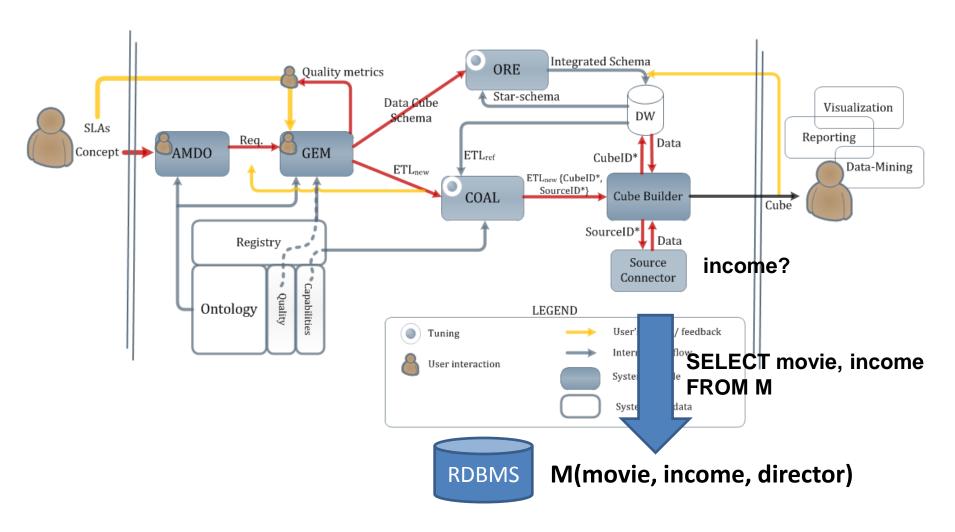




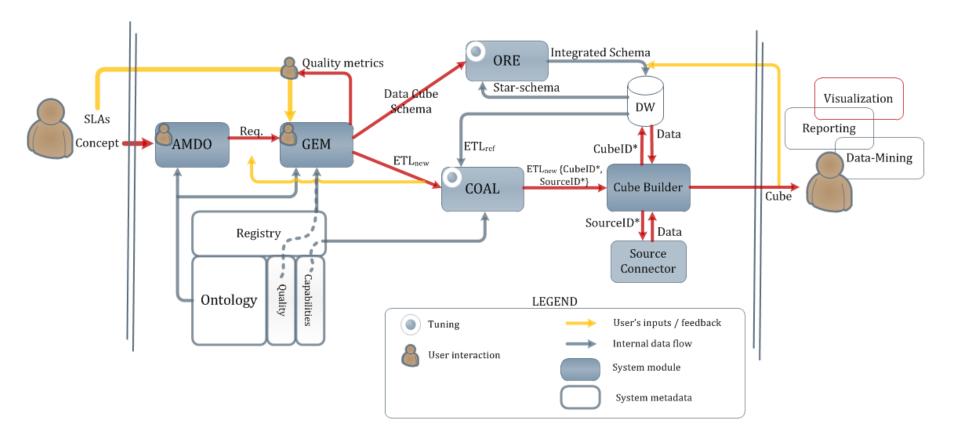






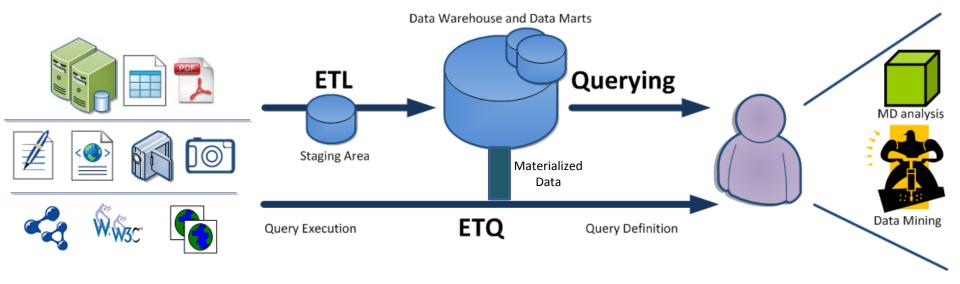






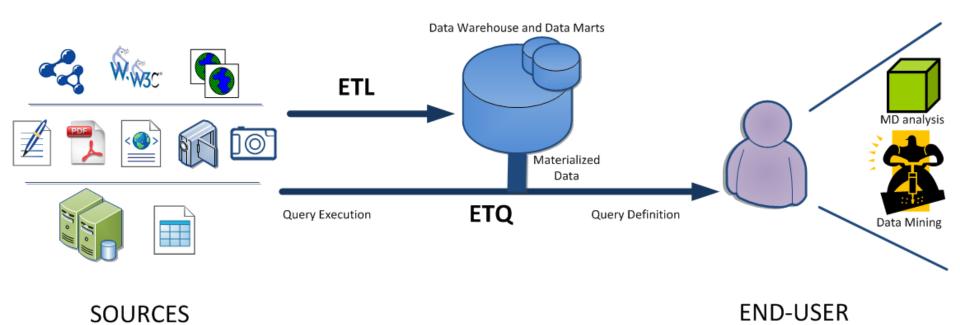
Contextualization



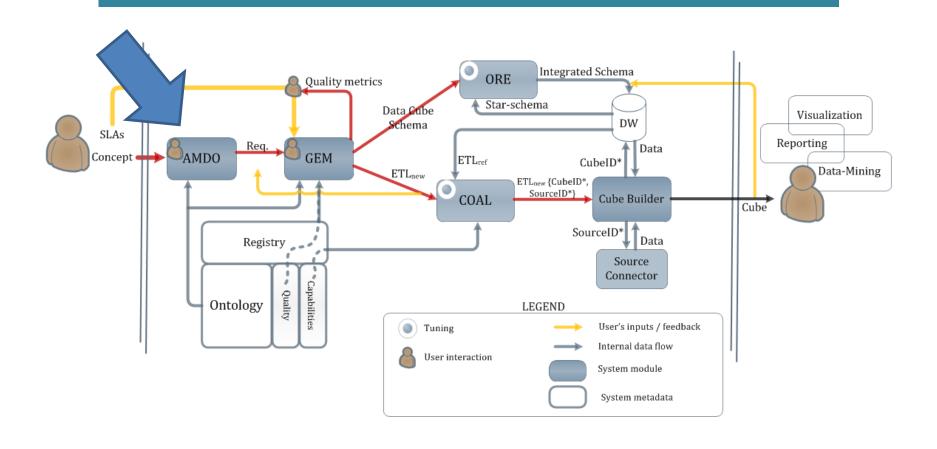


Contextualization

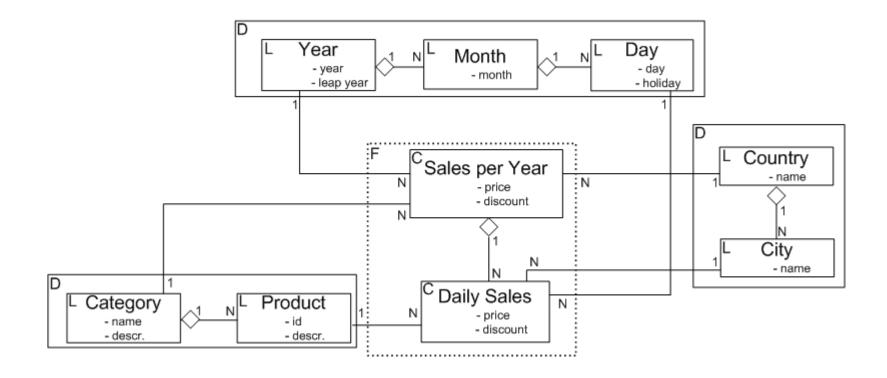




The AMDO Module



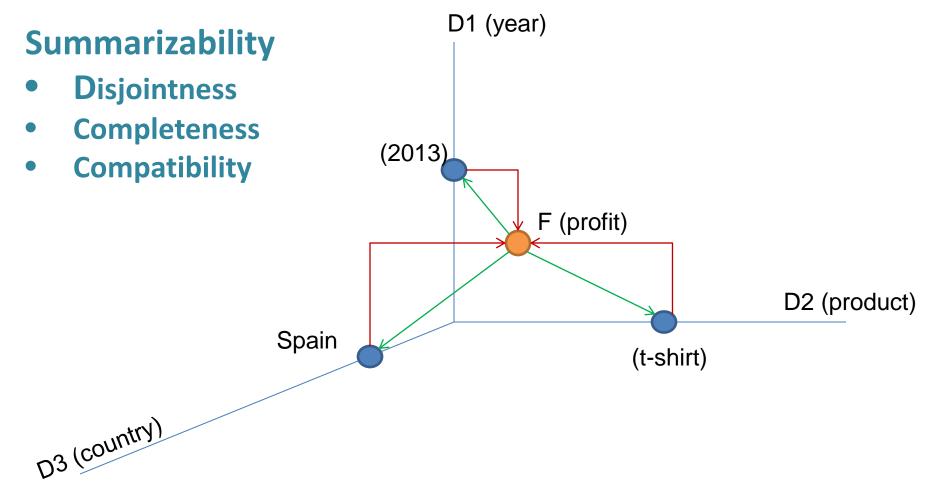
AMDO: The MD Integrity Constraints



AMDO: The MD Integrity Constraints

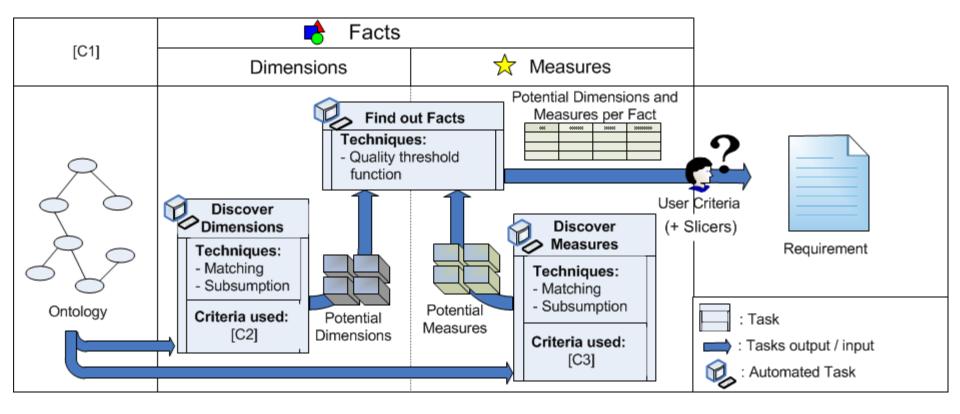


The MD Space



AMDO: Overview





AMDO: Dimension Discovery



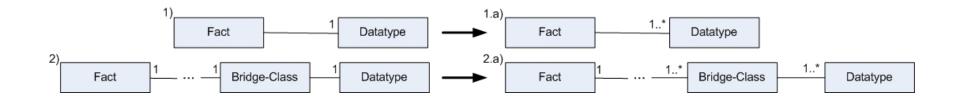
- IC: Facts are related to concepts by means of to-one relationships
- Definition: A dimensional concept is defined by an ending concept and a path of properties. The path must be considered because it adds relevant semantics.

$$F \sqsubseteq = 1r.D$$
, where $r \equiv (r_1 \circ \ldots \circ r_n)$

AMDO: Measure Discovery



- IC: Measures are numerical attributes enabling <u>correct</u> data aggregation (datatype)
- Definition: A measure is defined by a datatype and a path of properties (i.e., a composite property)



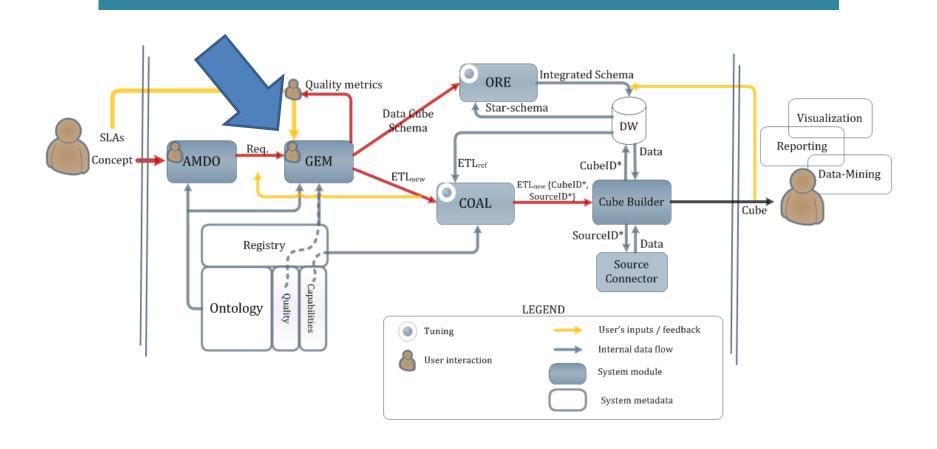
AMDO: Fact Likeliness



- Fact Estimation
 - -f(#D, #M)
 - Other parameters could be considered

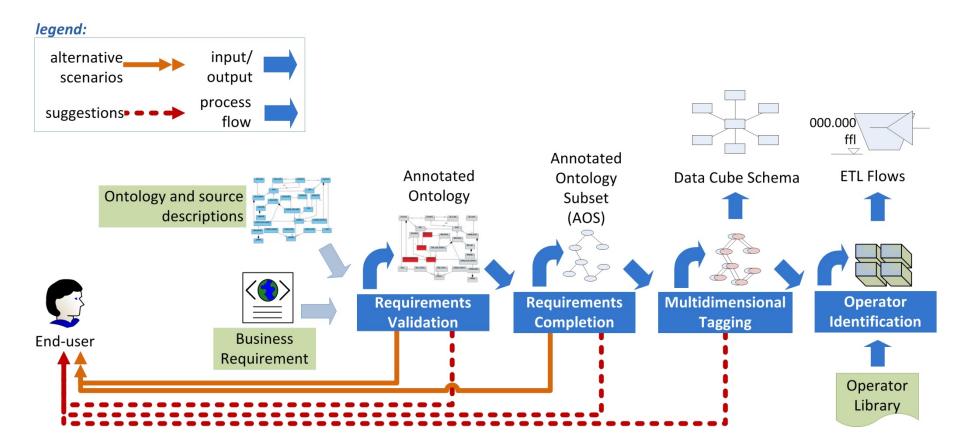
Concept	#Dimensional Concepts	#Potential Measures	FactEstimation
LateReturn	78	5	88
DamageCost	81	3	87
Prepared	81	3	87
AssignedCar	80	3	86
PaidWithPointsRental	74	4	82
ClosedRental	74	4	82
EarlyReturn	74	4	82

The GEM Module



GEM: Overview



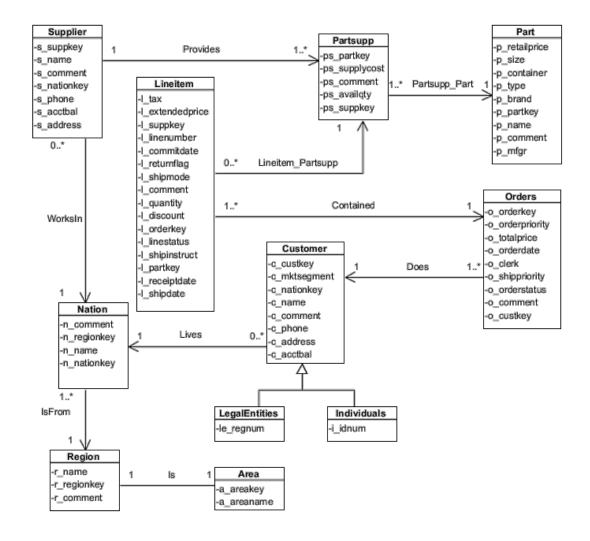




Requirement: Revenue related to Serbian customers.



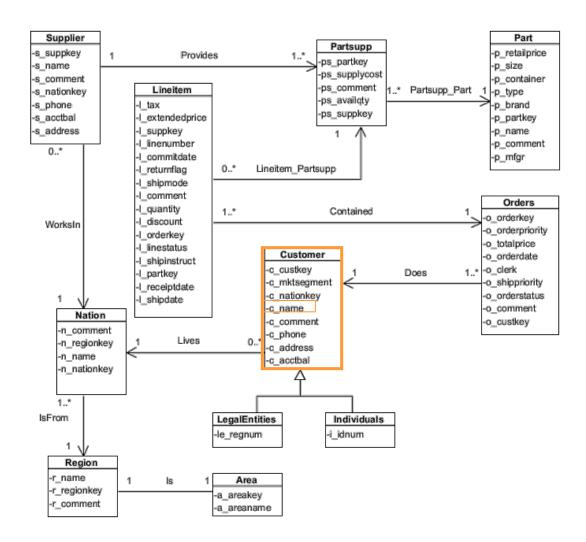
Requirement: Revenue related to Serbian customers.





Requirement: Revenue related to Serbian customers.

Concept's tagging...
•Identifying concepts in the ontology

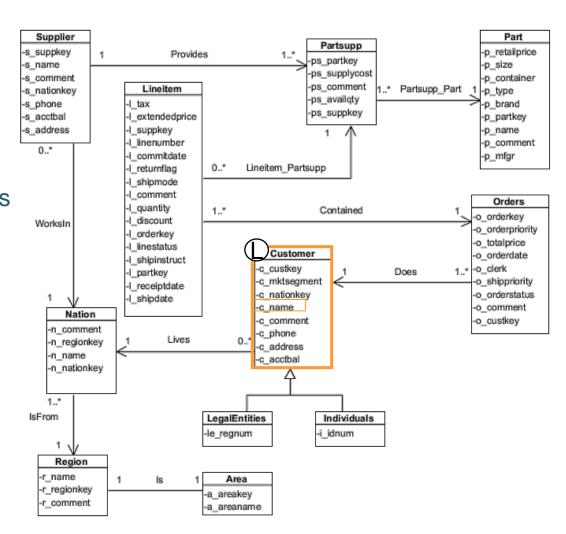




Requirement: Revenue related to Serbian customers.

Concept's tagging...

- Identifying concepts in the ontology
- Tagging the concepts with appropriate MD roles

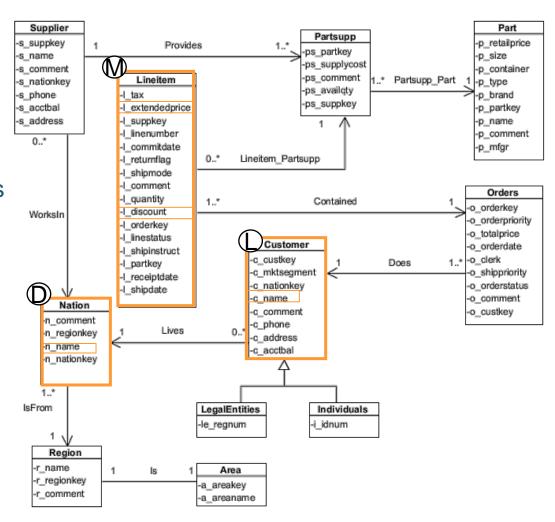




Requirement: Revenue related to Serbian customers.

Concept's tagging...

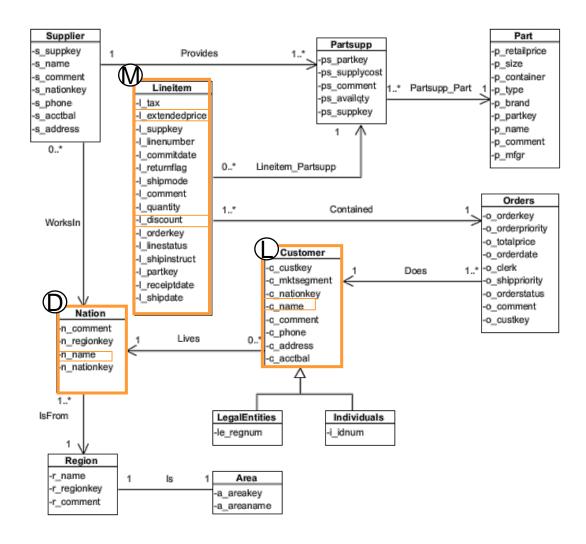
- Identifying concepts in the ontology
- Tagging the concepts with appropriate MD roles





Requirement: Revenue related to Serbian customers.

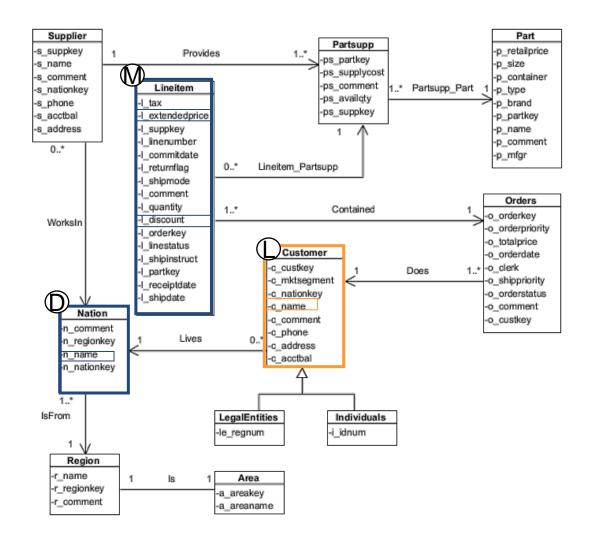
Concept available?





Requirement: Revenue related to Serbian customers.

Concept available?

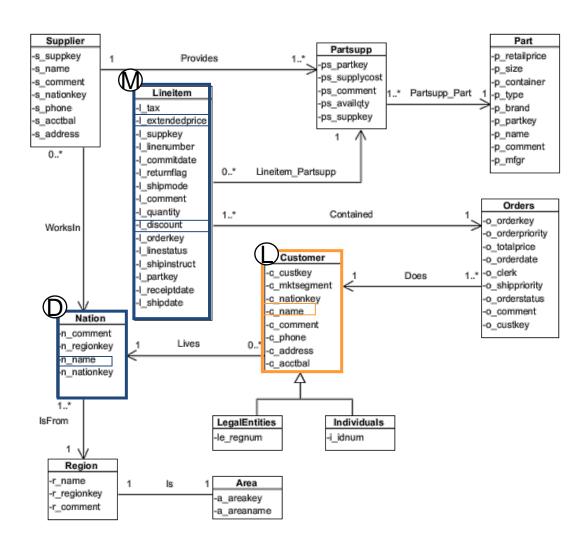




Requirement: Revenue related to Serbian customers.

Concept available?

If no source can supply that concept:

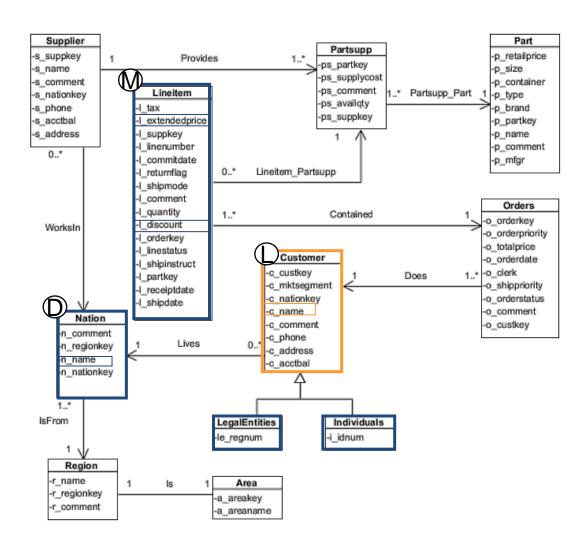




Requirement: Revenue related to Serbian customers.

Concept available?
If no source can supply that concept:

- Search for taxonomies or synonyms
- Operations

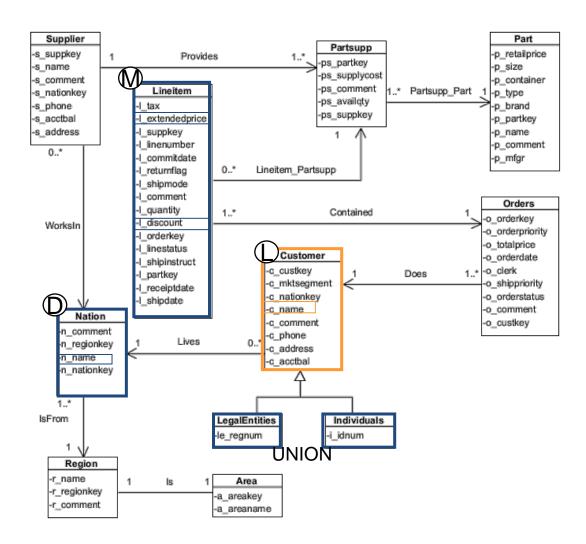




Requirement: Revenue related to Serbian customers.

Concept available?
If no source can supply that concept:

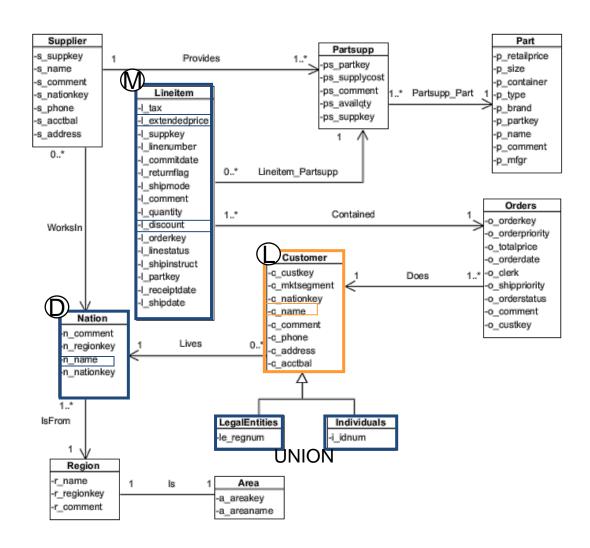
- Search for taxonomies or synonyms
- Operations





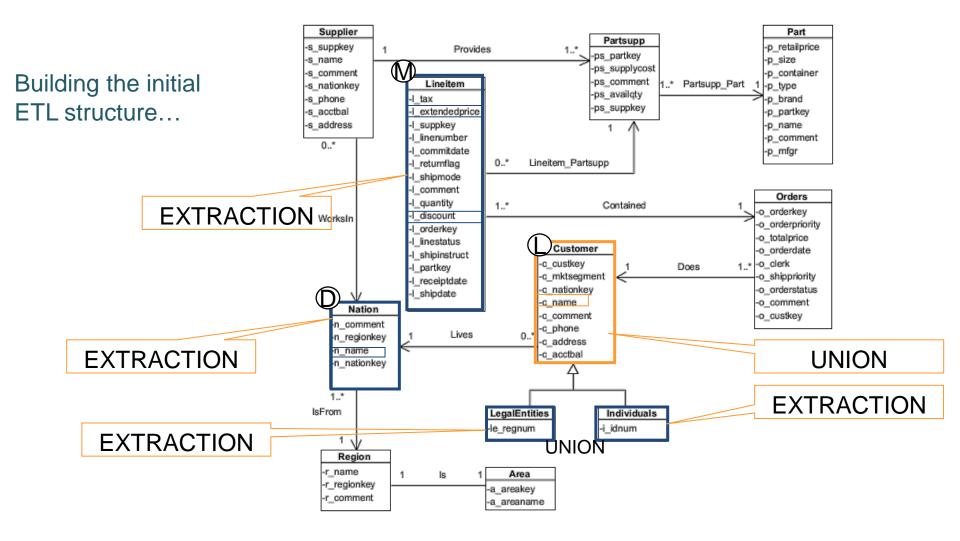
Requirement: Revenue related to Serbian customers.

Building the initial ETL structure...



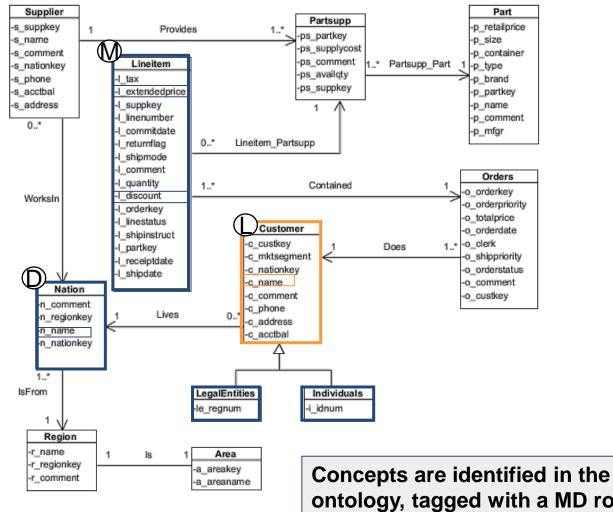


Requirement: Revenue related to Serbian customers.





Requirement: Revenue related to Serbian customers.



09/07/2013

Semantic-Aware Business Intelligence

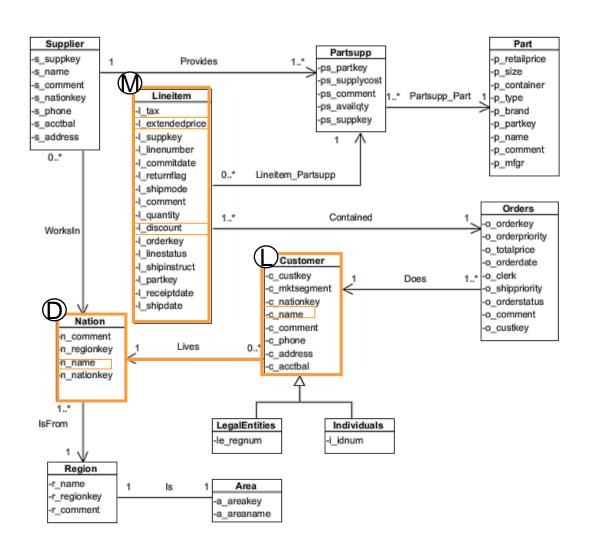
ontology, tagged with a MD role and it is guaranteed at least one source can supply them

GEM: Requirement Completion



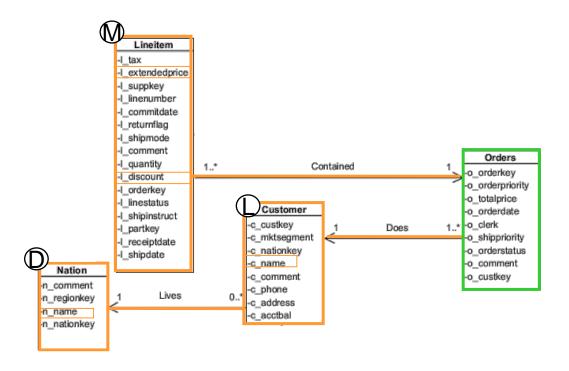
Identifying paths...

Paths between tagged concepts



GEM: Requirement Completion

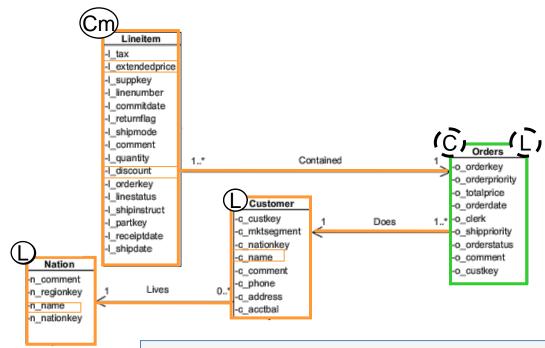




Paths between the required concepts are identified, concepts are partially tagged with MD roles

GEM: MD Validation and ETL Generation





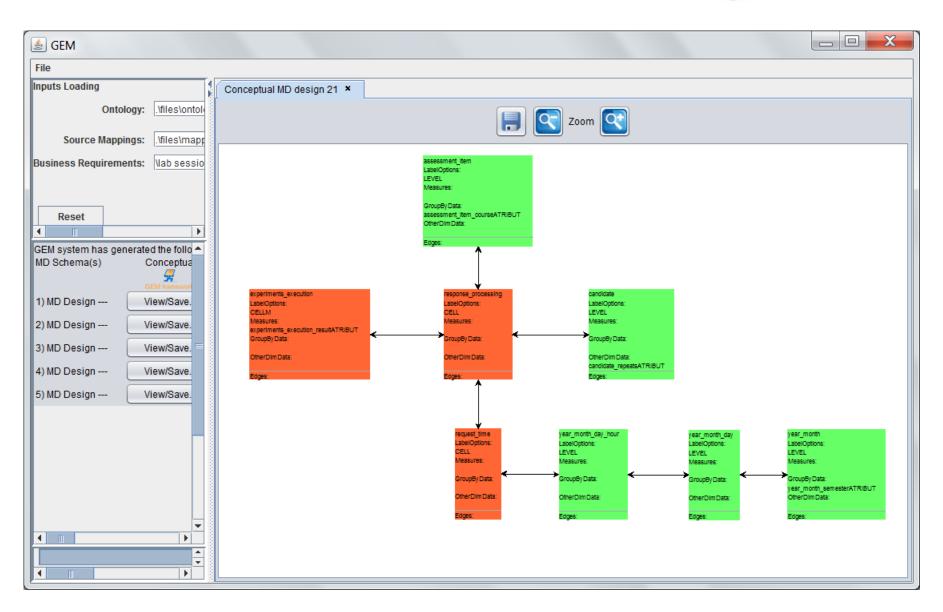
All concepts are appropriately tagged and generated schemas are validated according to MD integrity constraints.

Then, the schema transformations are lowered to the instance level by means of ETL operators (Operator Library)

Semantic-Aware Business Intelligence

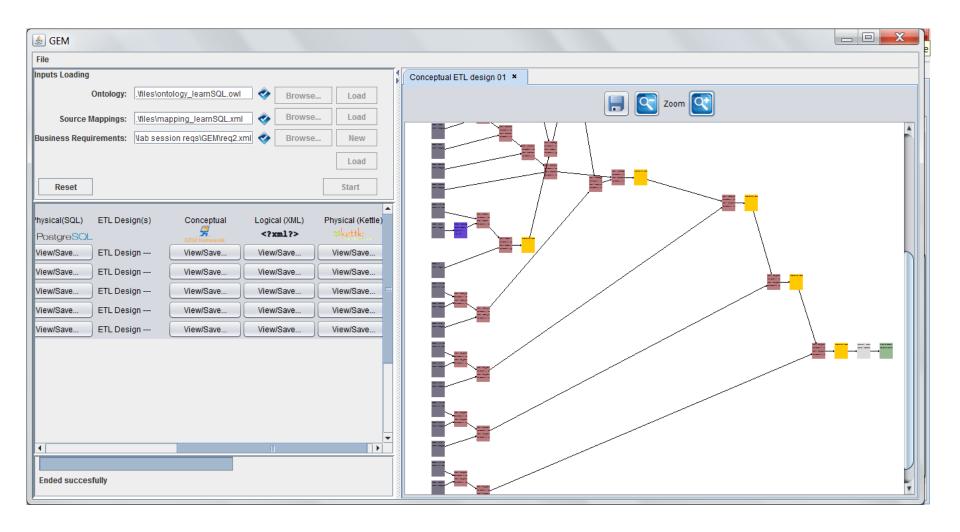
GEM Output: Multidimensional Schema



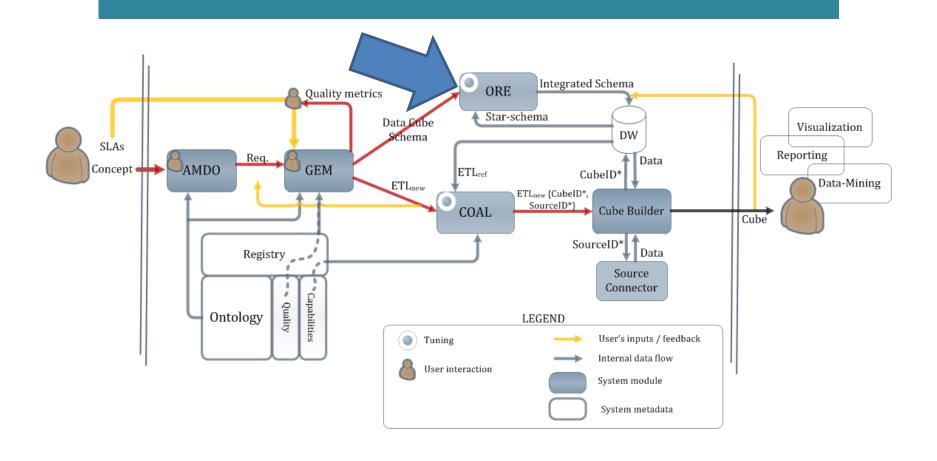


GEM Output: ETL Flows



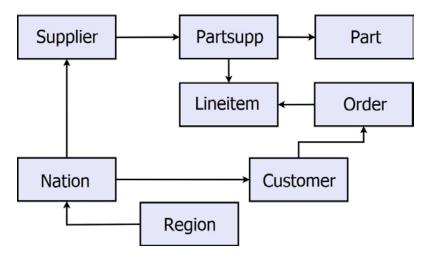


The ORE Module



ORE: TPC-H Example



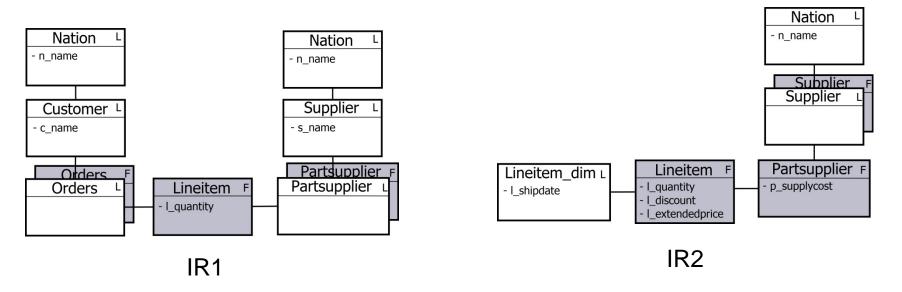


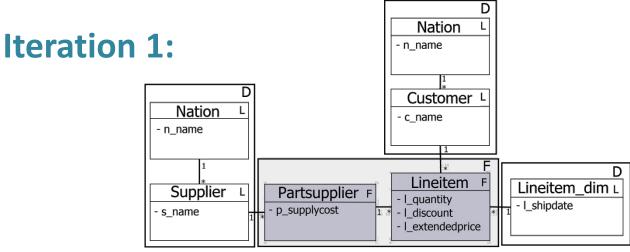
Example information requirements:

- ▶ **IR1**: The total quantity of the parts shipped from Spanish suppliers to French customers.
- ▶ **IR2**: For each nation, the profit for all supplied parts, shipped after 01/01/2011.
- ▶ **IR3**: The total revenue of the parts supplied from East Europe.
- ▶ **IR4**: For German suppliers, the total available stock value of supplied parts.
- ▶ **IR5**: Shipping priority and total potential revenue of the parts ordered before certain date and shipped after certain date to a customer of a given segment.

ORE: TPC-H Example



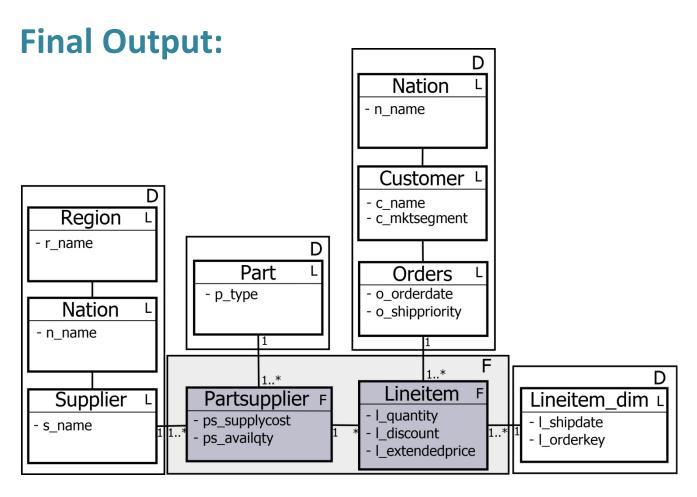




MD Schema satisfying IR1 + IR2

ORE: TPC-H Example

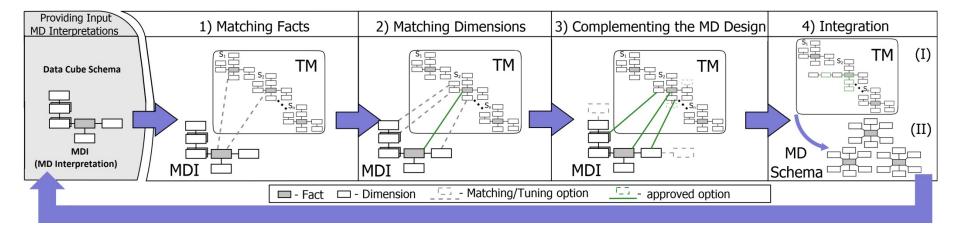




MD Schema satisfying IR1- IR5

ORE: Overview



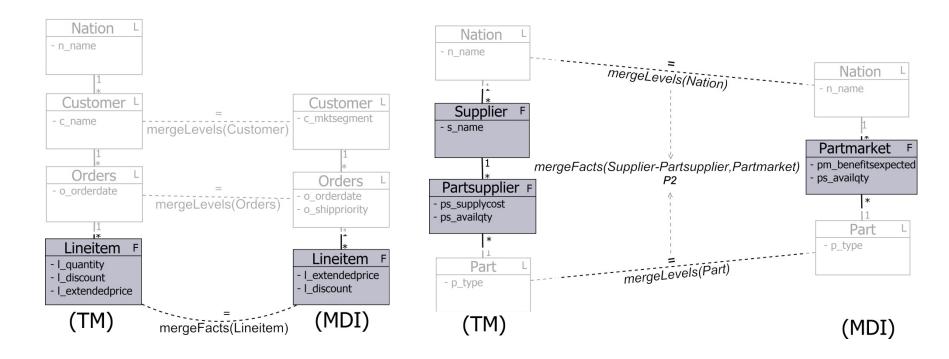


- Inputs
 - MD interpretations of requirements (GEM)
- Stages
 - Matching Facts
 - 2. Matching Dimensions
 - 3. Complementing the MD Design
 - 4. Integration

ORE: Matching Facts



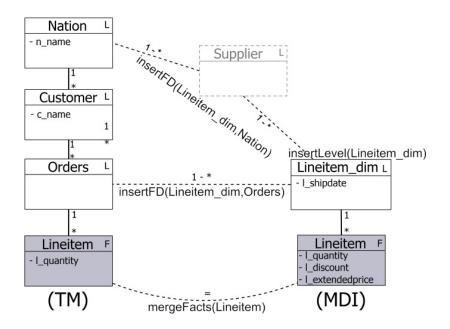
- Two facts match if they produce an equivalent set of points in the MD space
- Alternative solutions with different costs



ORE: Matching Dimensions



- Dimension partially ordered set of individual levels (DAG)
- We search for possible matchings among the individual levels
- Match levels through the shortest path producing a valid MD relation (=, 1-1, 1-* or *-1) between them
- Alternative solutions with different costs

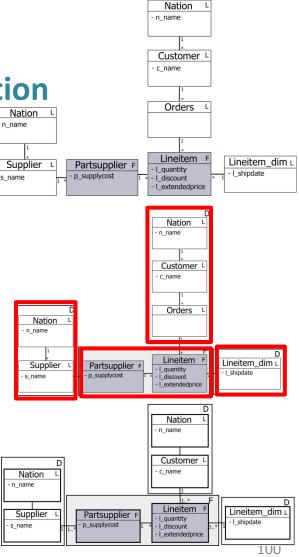


ORE: Integration

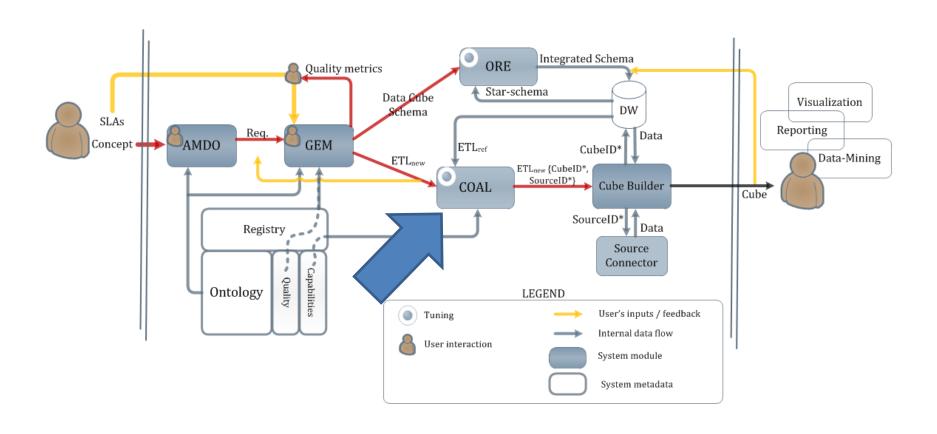


IR1 + IR2

- Producing the final MD schema
 - Relaxing the final schema from currently irrelevant information
- Two phases
 - i. Partitioning grouping different concepts that:
 - Produce a connected subgraph
 - Have the same MD interpretation
 - ii. Folding
 - Consider only the concepts currently required by the user
 - All the knowledge still preserved in TM for future integration steps

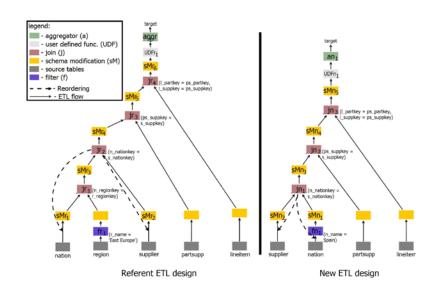


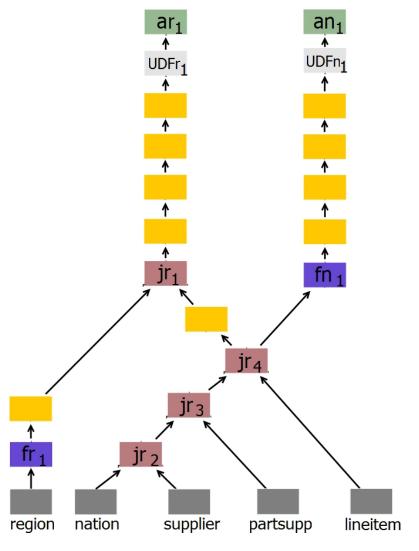
The COAL Module



COAL: TPC-H Example

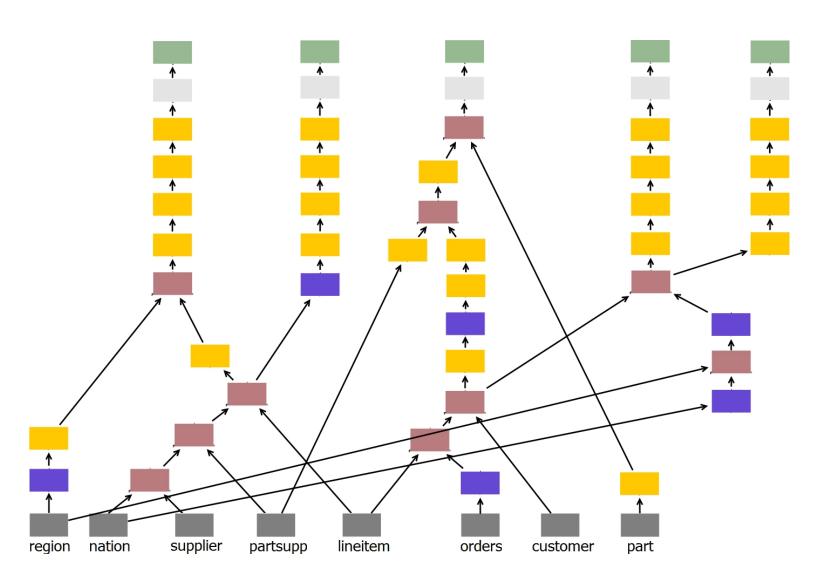






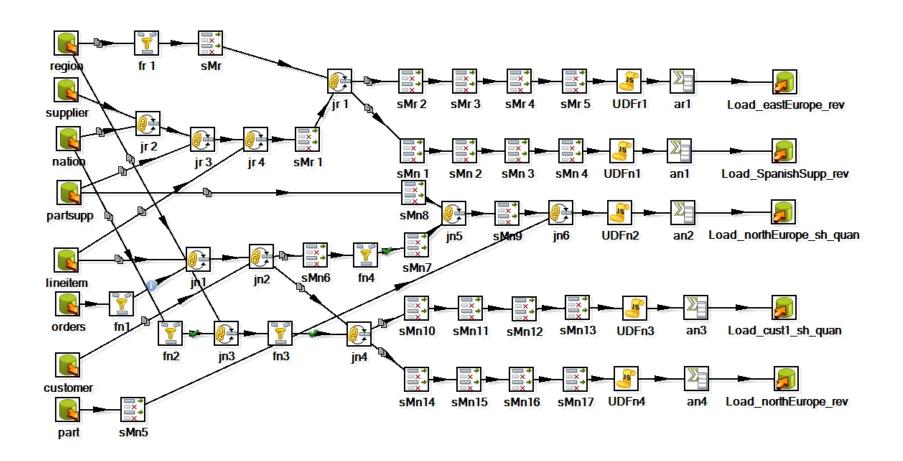
COAL: TPC-H Example





COAL: TPC-H Example





COAL: Goals and Challenges



WHAT?

- Incremental integration of ETLs
- Consolidation Algorithm
 - Apply equivalence rules
 - Maximize matching area
 - Consider partial matching
- Consider execution costs

HOW?

- Consider the ETL as DAG
 - 1. Match the inputs
 - 2. Match paths from the same input(s)
- Consider a pair of operations can match
 - a. Fully
 - b. Partially
- Two operations may match if their inputs coincide

COAL: Equivalence Rules



- Unary Operations:
 - Swap
 - Distribute
 - Factorize
- Binary Operations:
 - Associate
 - Distribute

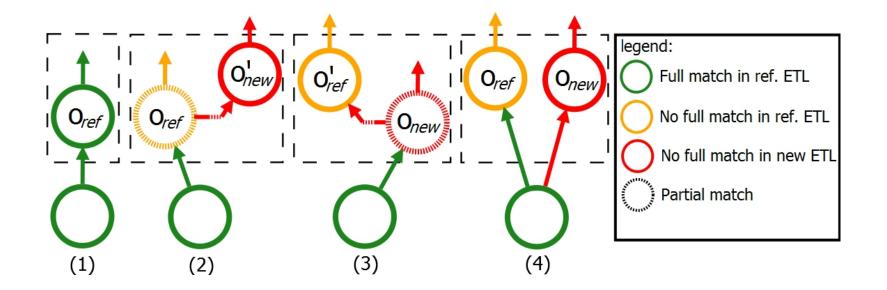
COAL: Equivalence Rules



oper.	f	sM	j	U	a	\mathbf{UDF}	\mathbf{SK}
f	$\sqrt{_{swp}}$	\sim_{swp}	$\sqrt{_{dst/fct}}$	$\sqrt{_{dst/fct}}$	\sim_{swp}	$\sqrt{_{swp}}$	$\sqrt{_{swp}}$
sM	$\sqrt{_{swp}}$	×	$\sqrt{_{dst/fct}}$	$\sqrt{_{dst/fct}}$	\sim_{swp}	$\sqrt{_{swp}}$	$\sqrt{_{swp}}$
j	$\sqrt{_{dst/fct}}$	$\sim_{dst/fct}$	$\sqrt{_{asc}}$	×	$\sim_{dst/fct}$	$\sim_{dst/fct}$	$\sim_{dst/fct}$
U	$\sqrt{_{dst/fct}}$	$\sqrt{_{dst/fct}}$	$\sqrt{_{distr}}$	$\sqrt{_{asc}}$	×	$\sqrt{_{dst/fct}}$	$\sim_{dst/fct}$
a	\sim_{swp}	\sim_{swp}	$\sim_{dst/fct}$	×	×	\sim_{swp}	\sim_{swp}
UDF	\sim_{swp}	\sim_{swp}	$\sim_{dst/fct}$	$\sqrt{_{dst/fct}}$	\sim_{swp}	\sim_{swp}	\sim_{swp}
$\mathbf{S}\mathbf{K}$	\sim_{swp}	\sim_{swp}	$\sim_{dst/fct}$	$\sqrt{_{dst/fct}}$	\sim_{swp}	\sim_{swp}	×

COAL: Operator Matching





COAL: Operator Matching



Filter

- $\mathbf{f}_{\psi_1}(R) = \mathbf{f}_{\psi_2}(S) \ iff \ R=S \land \psi_1 \equiv \psi_2;$
- $\mathbf{f}_{\psi_1}(R) \prec \mathbf{f}_{\psi_2}(S) \ iff \ R=S \land \psi_1 \Leftarrow \psi_2;$

Schema modification

- $sM_{a1,..,an}(R) = sM_{b1,..,bm}(S) \ iff \ R=S \land \{a1,..,an\} = \{b1,..,bm\};$
- $sM_{a1,..,an}(R) \prec sM_{b1,..,bm}(S) \ iff \ R=S \land \{a1,..,an\} \supset \{b1,..,bm\};$

Join

- $P \mathbf{j}_{\psi_1} Q = R \mathbf{j}_{\psi_2} S iff ((P=R \land Q=S) \lor (P=S \land Q=R)) \land \psi_1 \equiv \psi_2;$
- $P \mathbf{j}_{\psi_1} Q \prec R \mathbf{j}_{\psi_2} S iff ((P=R \land Q=S) \lor (P=S \land Q=R)) \land \psi_1 \Leftarrow \psi_2;$

Union

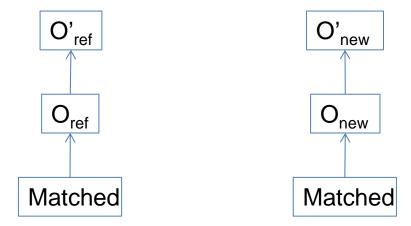
• $P \cup Q = R \cup S \ iff \ ((P=R \land Q=S) \lor (P=S \land Q=R));$



- 1. Match leaves-sources → queue
- 2. While queue is not empty
 - I. Try to match next (topological) operation
 - II. Else for each pair of operations
 - i. Reorder both graphs
 - ii. If full match then queue
 - iii. Elsif partial match then add to output list
 - III. If no match then add to output list
- 3. Choose the lowest cost in output list

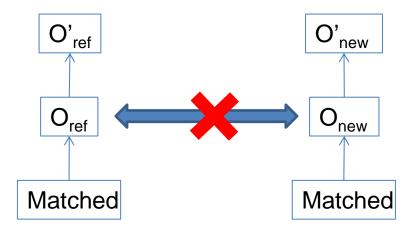


- Invariants
 - One pair of operations matches
 - A new match is only considered if inputs match
- Rule
 - Compare operations before trying to move



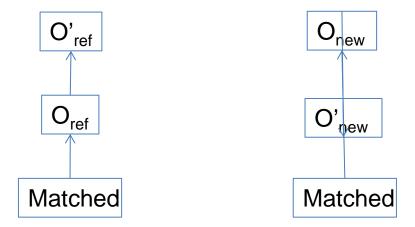


- Invariants
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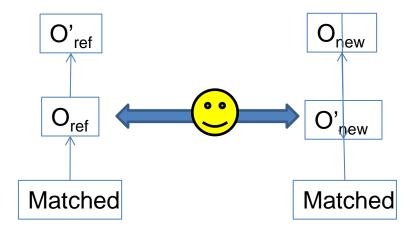


- Invariants
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- Invariants
 - One pair of operations matches
 - A new match is only considered if inputs match
- Rule
 - Compare operations before trying to move



Conclusions



- BI Systems Characterization
 - Exploratory BI
 - State of the Art: Trends
- Technical Challenges
 - Semantic-Aware Systems
 - Autonomy Vs. Consistency
 - Automation
- Our Vision: A System to Enable Exploratory BI
 - AMDO
 - GEM
 - ORE
 - COAL
- Still a lot to do!

Gràcies per la seva Atenció! ¡Gracias por su Atención! Thank you for your Attention!



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EM Joint Doctorate IT4BI-DC: http://it4bi-dc.ulb.ac.be/

