

# OLAP Query personalisation and recommendation: an introduction

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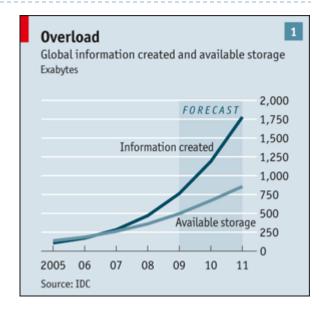
# Outline

- Introduction
- Query personalisation
  - Basics on preferences
  - Overview of existing approaches in relational databases
  - Existing approaches in multidimensional databases
- Query recommendation
  - Basics on recommender systems
  - Overview of existing approaches in relational databases
  - Existing approaches in multidimensional databases
- Conclusion
- Bibliography

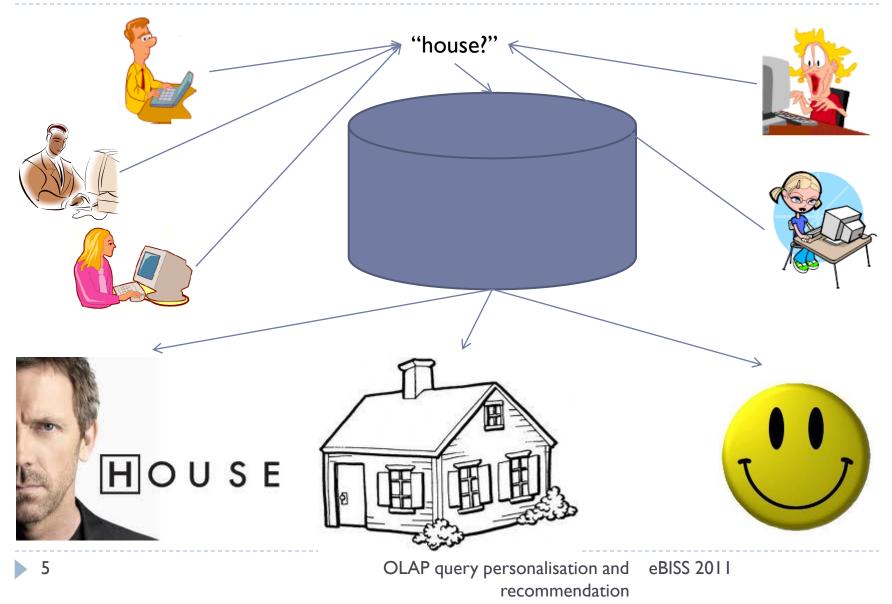
#### Introduction

#### Why personalisation or recommendation?

- Mankind created 150 exabytes (billion gigabytes) of data in 2005. In 2010, it will create 1,200 exabytes.
  - The Economist, The Data Deluge, Feb 25th 2010
- Databases should be more userfriendly [Jagadish & al., 2007]
  - Instances are huge, schemas are complex
  - The user may not know SQL, the schema, the values



### Why personalisation?



# Why personalisation in database?

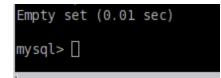
#### Given a database query q

- > Am I always happy with the result?
  - Too many answers
    - □ How to focus on the most relevant?
  - Too few answers
    - $\Box$  How to soften hard constraints?

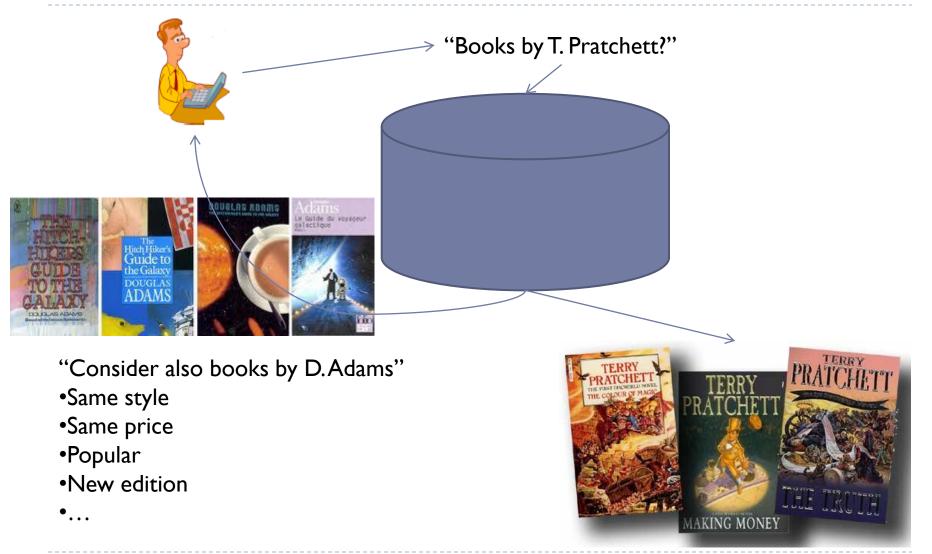
#### Adding preferences to queries

- If too many answers
  - Rank them to focus on the preferred ones
- If too few answers
  - Consider selections as preferences, not constraints

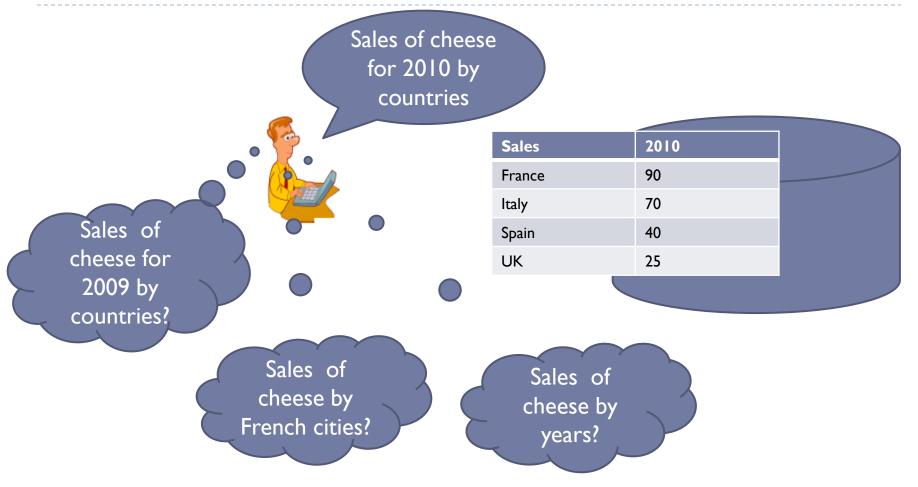
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	819	718	6381
	968	718	6381
	519	718	6381
+	+	+	+
86837	rows in se	et (0.32 sec	:)
mysql>	> []		



### Why recommendation?



## Why recommendation in databases?



# Scope

#### Personalisation

A process that, given a database query q and some profile, computes another query q' ⊂ q that has an added value for the user

#### Recommendation

A process that, given a database query q and some profile, computes another query q' ⊄ q, q ⊄ q' that has an added value for the user

#### What is outside the scope

- Other forms of query transformation (relaxation, completion, etc.)
- Non relational data types (XML, etc.)
- Implementation and evaluation issues

# Categorisation: [Golfarelli & Rizzi, 2010]

- Formulation effort:
  - How profile is specified
- Prescriptiveness:
  - How profile is incorporated to the query

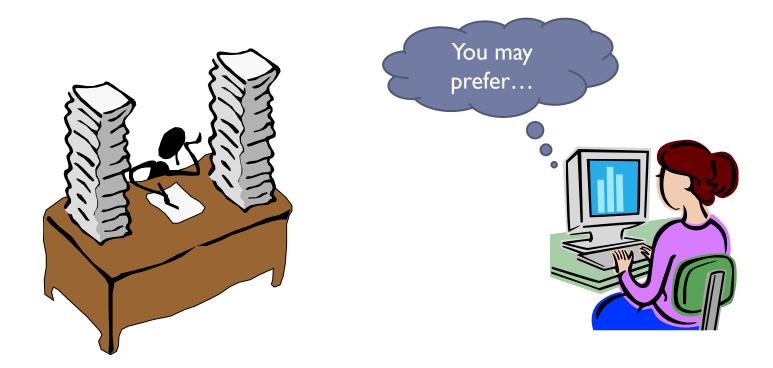
#### Proactiveness:

How profile affects query evaluation

#### Expressiveness:

How complex profile is

# Formulation effort



#### Formulation effort:

- Profile elements manually specified for each query, or
- Profile inferred from the context and/or past actions.

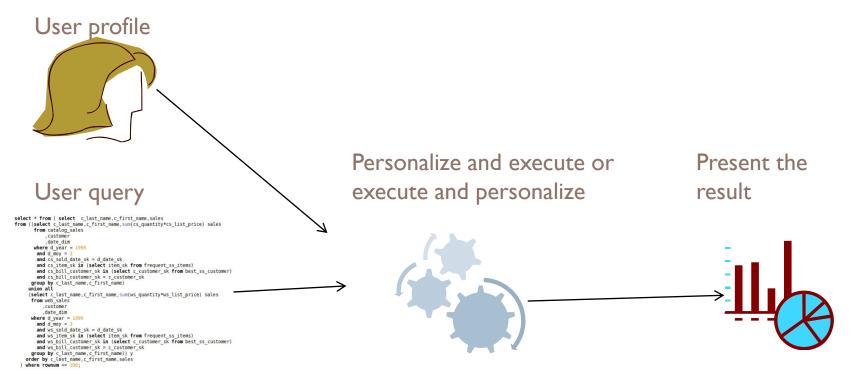
#### Prescriptiveness



#### Prescriptiveness:

- Profile elements added as hard constraints to a query, or
- Tuples that satisfy as much profile as possible are returned even if no tuples satisfies all the profile.

# Proactiveness (1)

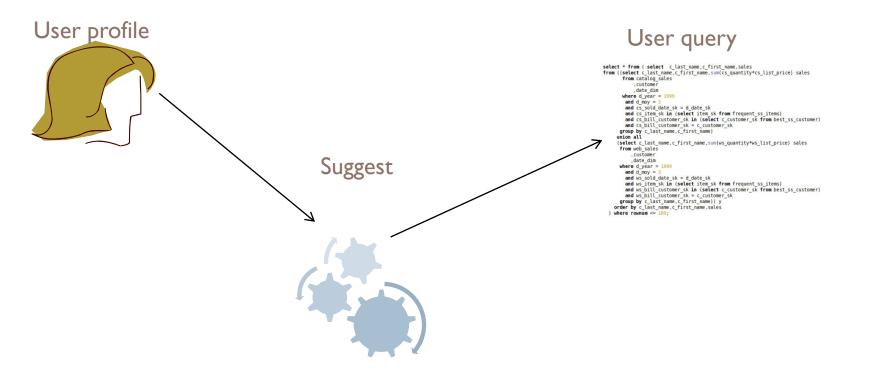


#### Proactiveness:

- 1. Change the current query before execution or post process its results, or
- 2. Suggest new queries without executing them.

D

# Proactiveness (2)



#### Proactiveness:

- 1. Change the current query before execution or post process its results, or
- 2. Suggest new queries without executing them.

### Expressiveness

 I prefer movies directed by David Lynch

- I prefer movies directed by David Lynch
- But I also prefer short movies
- I like Julia Roberts more than Nicole Kidman
- Well it depends if it is a drama or a comedy
- Length is more important than the director
- Except if it is a comedy

#### Query personalisation

#### Basics on preferences

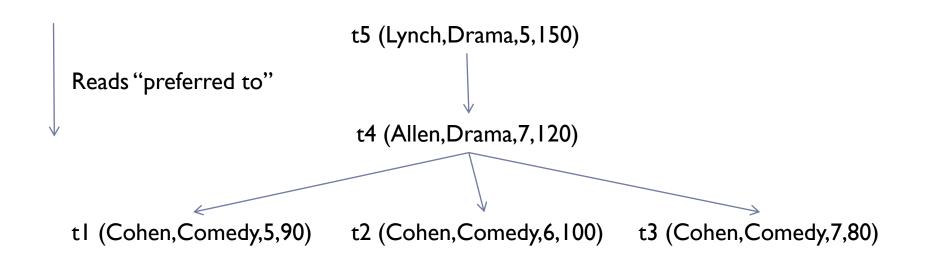
### Example

Movies	Author	Genre	Price	Duration
tl	Cohen	Comedy	5	90
t2	Cohen	Comedy	6	100
t3	Cohen	Comedy	7	80
t4	Allen	Drama	7	120
t5	Lynch	Drama	5	150

"I prefer Lynch movies over Allen's and Allen movies over Cohen's"

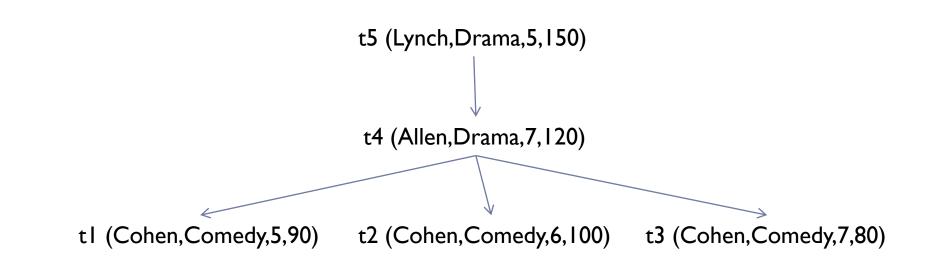
- Then t5 preferred to t4 and t4 preferred to t1, t2, t3
- Nothing is said e.g., for t1 and t2, neither for t1 and t3

# Example of representation



- "I prefer Lynch movies over Allen's and Allen movies over Cohen's"
  - t5 > t4
     Prefers(t5,t4)
  - t4 > t1, t4 > t2, t4 > t3
    Prefers(t4,t1), Prefers(t4,t2), Prefers(t4,t3)

# Another formulation



- "I like Lynch: score=0.9"
- "I like Allen: score=0.8"
- "I like Cohen: score=0.5"

# Qualitative versus quantitative

#### Qualitative Approaches

- Relative preferences of the form I like A better than B
- Based on Partial ordering
  - I like A better than B iff (A > B) where ">" is a partial ordering
- Quantitative Approaches
  - Absolute preferences of the form I like A to a specific degree
  - Based on Scoring / Utility Functions
    - ▶ I like A better than B iff u(A) > u(B) where "u" is a scoring function
- However, not every intuitively plausible preference relation can be captured by scoring functions
  - But scoring functions can express the "intensity" of the preference

#### Preferences are usually SPO

- Strict Partial Order (SPO)
  - A binary relation ">" over a set O which is
    - Irreflexive:  $\neg(a > a)$
    - Asymmetric: If  $(a \neq b)$  and (a > b) then  $\neg(b > a)$
    - Transitive: If (a > b) and (b > c) then (a > c)

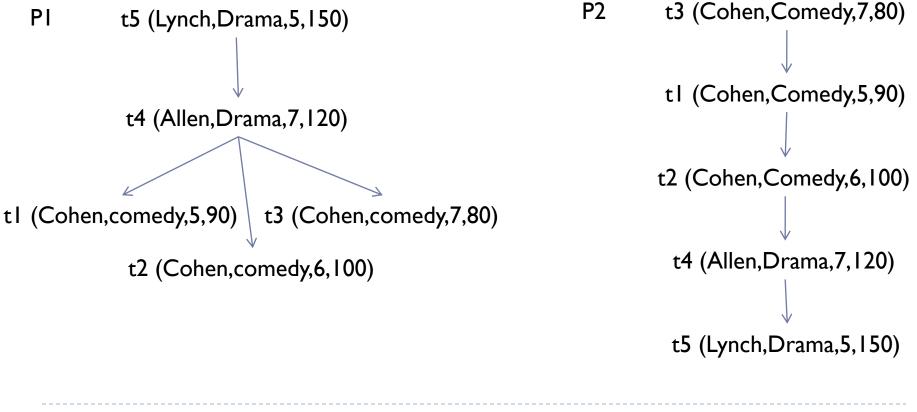
#### Preferences are usually assumed to be SPO

- I like "a" better than "b" if (a > b)
- ▶ I consider a and b indifferent (a ~ b) if  $\neg(a > b)$  and  $\neg(b > a)$

Preference composition

PI:"I prefer Lynch's over Allen's and Allen's over Cohen's"

P2:"I also prefer shorter movies"



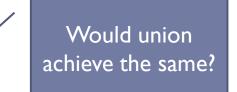
# Example of quantitative composition

#### "I prefer Lynch's over Allen's and Allen's over Cohen's"

- "I like Lynch with score<sub>PI</sub>=0.9"
- "I like Allen with score<sub>PI</sub>=0.8"
- "I like Cohen with score<sub>PI</sub>=0.5"
- "I also prefer shorter movies"
  - "I like (duration=80) with score<sub>P2</sub>=1","I like (duration=90) with score<sub>P2</sub>=0.9", ...,"I like (duration=150) with score<sub>P2</sub>=0.6"
- Combination can be with weighted summation
  - Score<sub>f(P1,P2)</sub>(t<sub>i</sub>)=x score<sub>P1</sub>(t<sub>i</sub>) + (1-x) score<sub>P2</sub>(t<sub>i</sub>)

# Intersection P1 $\cap$ P2 (t > $\cap$ t') if (t > P1 t') and (t > P2 t')

- "I prefer Lynch's over Allen's and Allen's over Cohen's"
- "I also prefer shorter movies"



t3 (Cohen, Comedy, 7, 80)

tl (Cohen, Comedy, 5, 90)

t2 (Cohen, Comedy, 6, 100)

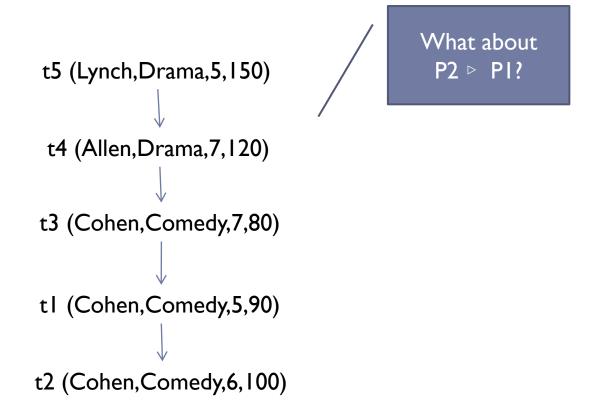
t4 (Allen, Drama, 7, 120)

t5 (Lynch, Drama, 5, 150)

#### Prioritization P1 $\triangleright$ P2 (t ><sub>\bircc</sub> t') if (t ><sub>P1</sub> t') or (¬(t' ><sub>P1</sub> t) and (t ><sub>P2</sub> t'))

"I prefer Lynch's over Allen's and Allen's over Cohen's"

"I also prefer shorter movies"

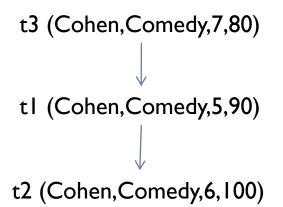


 $\begin{array}{l} \textbf{Pareto P1} \bigotimes \textbf{P2} \\ \textbf{(t } \texttt{>}_{\otimes} \textbf{t') if ((t \texttt{>}_{P1} \textbf{t'}) and (t \texttt{>}_{P2} \textbf{t' or t } \texttt{~}_{P2} \textbf{t'}))} \\ \textbf{or ((t \texttt{>}_{P2} \textbf{t'}) and (t \texttt{>}_{P1} \textbf{t' or t } \texttt{~}_{P1} \textbf{t'}))} \end{array}$ 

- "I prefer Lynch's over Allen's and Allen's over Cohen's"
- "I also prefer shorter movies"

t5 (Lynch,Drama,5,150)

t4 (Allen, Drama, 7, 120)



#### Existing approaches

In relational databases

# Two approaches

#### Preference operators

- Use explicit preference operators in queries
  - Winnow [Chomicki, 2003]
  - Preference SQL [Kießling, 2002]
    - $\hfill\square$  High formulation effort , not prescriptive, not proactive, high expressiveness
  - Skyline [Börzsönyi & al., 2001]

#### Query expansion

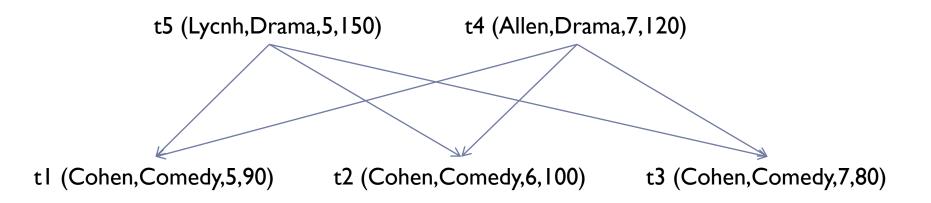
- Rewrite regular queries with elements of a profile
  - [Koutrika & Ioannidis, 2004]
    - □ Low formulation effort, prescriptive, not proactive, low expressiveness

# Winnow / BMO (Best-Matches-Only)

#### Given

- A relation r of schema sch(r)
- A preference C over sch(r) defining a preference relation ><sub>C</sub>
- The winnow operator, denoted w<sub>C</sub>, is defined by:
   w<sub>C</sub>(r) = { t ∈ r | (∄ t' ∈ r)(t' ><sub>C</sub> t) }
- Can be used to order query results
  - The answer to q can be partitioned according to C
    - ▶  $q = w_C(q) \cup w_C(q w_C(q)) \cup ...$

#### Example



- Model C is
  - "I prefer drama"
- What are my most preferred affordable movies?
  - $w_C(\sigma_{Price < 7}(Movies))$
- Answer is
  - First: t5
  - Then: t1,t2

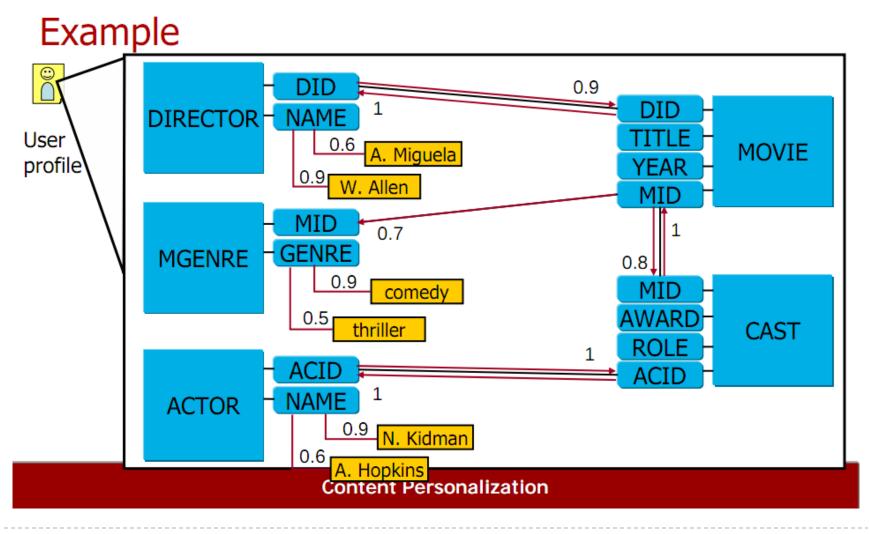
# Preference SQL [Kießling, 2002]

- Built-in Preference Constructors
  - SELECT \* FROM Movies
     PREFERING HIGHEST(Duration)
    - $(x >_{HIGHEST} y)$  if x > y
  - SELECT \* FROM Movies
     PREFERING genre IN ('Drama','Thriller')
     (x ><sub>IN ('Drama','Thriller')</sub> y) if x ∈{'Drama','Thriller'} and y ∉{'Drama','Thriller'}
  - SELECT \* FROM Movies
     PREFERING Duration AROUND 90
    - $(x >_{AROUND(90)} y)$  if |x 90| < |y 90|

# Preference SQL

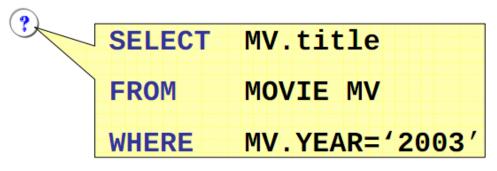
- How to assemble Complex Preferences
  - With Pareto Composition
    - SELECT \* FROM Movies
       PREFERING HIGHEST(Duration)
       AND Genre IN ('Drama','Thriller')
  - With Prioritized Composition
    - SELECT \* FROM Movies
       PREFERING HIGHEST(Duration)
       CASCADE Genre IN ('Drama','Thriller')

#### Query expansion [Koutrika & Ioannidis, 2005]



#### User query

#### Example



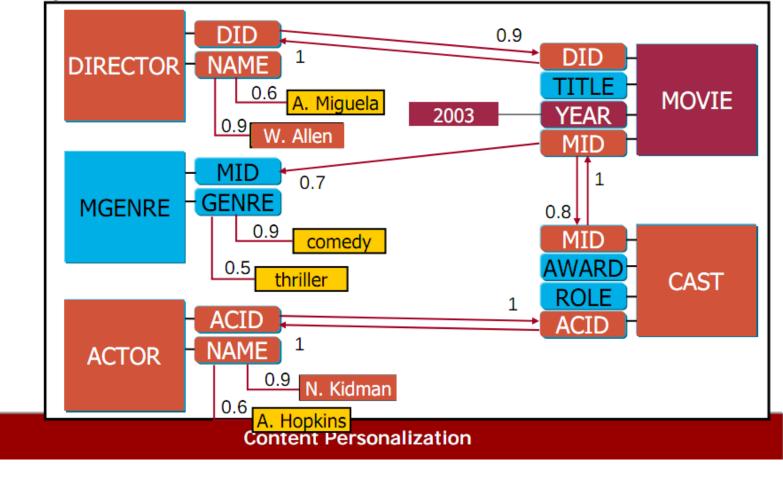
Results should satisfy at least L of the K preferences

#### Parameters for personalization: K=2, L=1

**Content Personalization** 

# Using the profile

#### **Example: Preference Selection**



Expanding the query

Example: Personalized Query

• Query rewriting [70]

SELECT MV.title

FROM MOVIE M, CAST C, ACTOR A, DIRECTOR D

WHERE MV.YEAR='2003'

and (M.DID=D.DID and D.NAME='W.Allen') or

(M.MID=C.MID and C.ACID=A.ACID and

A. NAME='N.Kidman')

**Content Personalization** 

#### Existing approaches

In multidimensional databases

#### Peculiarities of data warehouses

#### Data warehouses are particular databases

- Read mostly instance, with an inflationist evolution
- Schema inducing a particular topology (lattice of cuboids)
- Shared in a multi-user environment
- OLAP queries over data warehouses
  - Expressed in a dedicated query language (MDX)
  - May produce large results, visualised as crosstabs
  - Are grouped into sessions having an analytical goal
  - Are written based on:
    - Past results of the session
    - User expectations

## Two existing approaches

- [Bellatreche & al. 2005]
  - Inspired by Koutrika & Ioannidis
  - Query expansion for computing preferred visualisations
    - Low formulation effort, prescriptive, not proactive, low expressiveness

#### [Golfarelli & Rizzi, 2009]

- Inspired by Kießling
- Preference operators adapted to the multidimensional context
  - High formulation effort, not prescriptive, not proactive, high expressiveness

[Bellatreche & al. 2005]

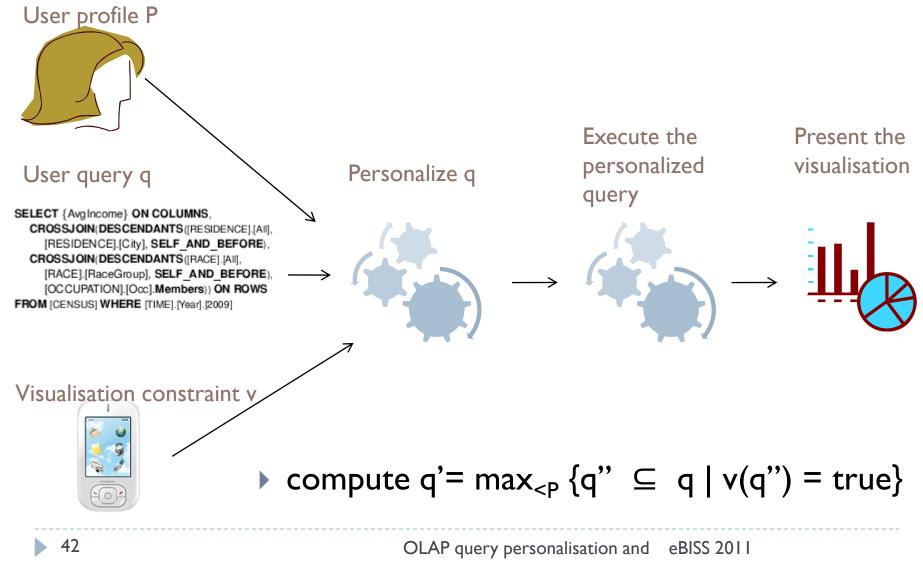
SELECT CROSSJOIN({City.Tours, City.Orleans}, {Category.Members}) ON ROWS {2003, 2004, 2005, 2006} ON COLUMNS FROM SalesCube WHERE (Measures.quantity)

#### Visualization depends on the user's profile

		2003	2004	2005	2006
Tours	Drink	77	54	55	33
	Food	89	61	30	41
Orleans	Drink	25	50	49	32
	Food	33	44	59	27

		2003	2004	2005	2006
Tours	Drink	77	54	55	33
	Food	89	61	30	41
	Cloth	55	50	51	52
	Shoes	21	22	29	27

### Problem formulation



recommendation

## Example of personalization (1)

The query:

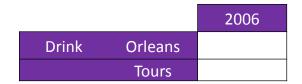
#### SELECT CROSSJOIN({City.Tours, City.Orleans}, {Category.Members}) ON ROWS {2003, 2004, 2005, 2006} ON COLUMNS FROM SalesCube WHERE (Measures.quantity)

**Preferences:** 

Time < Location and Product < Location 2002 < 2003 < 2004 < 2005 < 2006 Electronics < shoes < cloth < food < drink Quantity < price

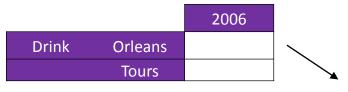
Constraint: 2 axes, no more than 4 positions on each axis

## Example of personalization (2)



Step I The most preferred references

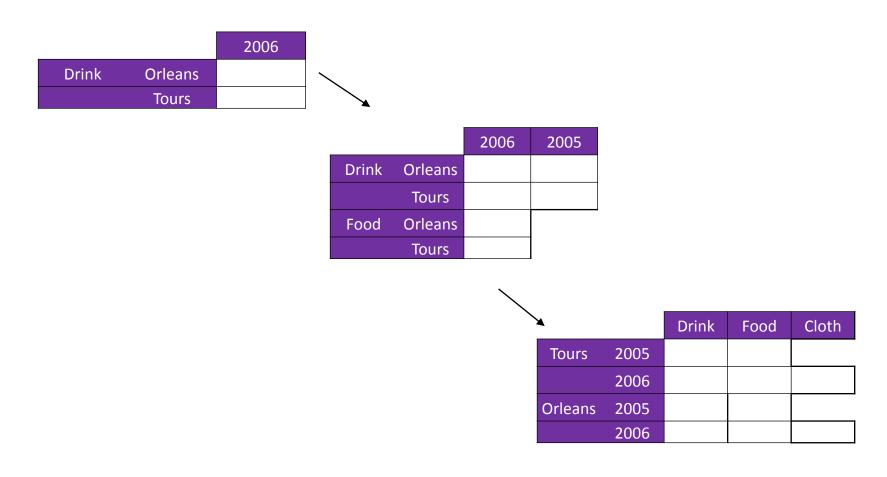
## Example of personalization (3)



Step 2 The second most preferred references

		-	
		2006	2005
Drink	Orleans		
	Tours		
Food	Orleans		
	Tours		

## Example of personalization (4)



Step 3: the next most preferred references

OLAP query personalisation and eBISS 2011 recommendation

#### Example of personalization (5)

... finally, the constructed query is

#### SELECT CROSSJOIN({City.Tours, City.Orleans}, {Category.Food, Category.drink}) ON ROWS {2003, 2004, 2005, 2006} ON COLUMNS

FROM SalesCube WHERE (Measures.quantity)

		2003	2004	2005	2006
Tours	Drink	77	54	55	33
	Food	89	61	30	41
Orleans	Drink	25	50	49	32
	Food	33	44	59	27

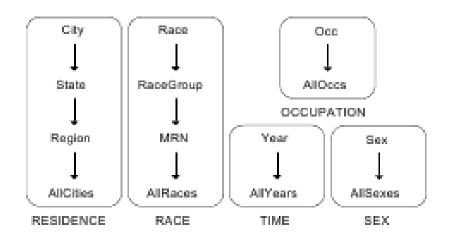
## [Golfarelli & Rizzi 2009,2011]

#### Adaptation of preference constructors to a multidimensional context

- Taking into account hierarchies
- Preferences can be expressed over levels and thus over cuboids
- Preferences can be expressed over measures
- Composition: Prioritization and Pareto

SELECT {AvgIncome} ON COLUMNS, CROSSJOIN(DESCENDANTS([RESIDENCE].[AII], [RESIDENCE].[City], SELF\_AND\_BEFORE), CROSSJOIN(DESCENDANTS([RACE].[AII], [RACE].[RaceGroup], SELF\_AND\_BEFORE), [OCCUPATION].[Occ].Members)) ON ROWS FROM [CENSUS] WHERE [TIME].[Year].[2009] PREFERRING AvgIncome BETWEEN 500 AND 1000 AND RESIDENCE CONTAIN State

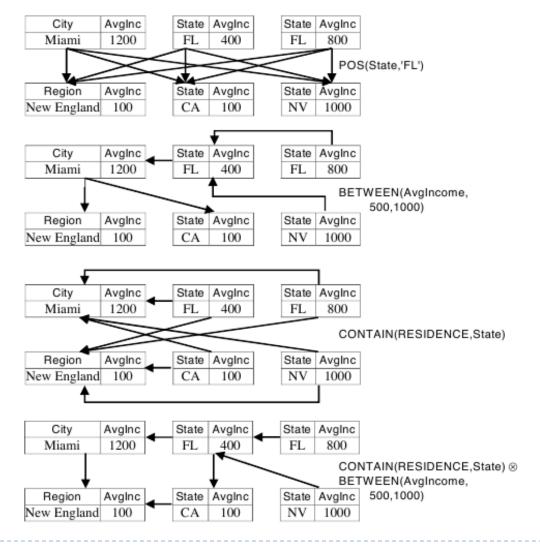
## Example of constructors



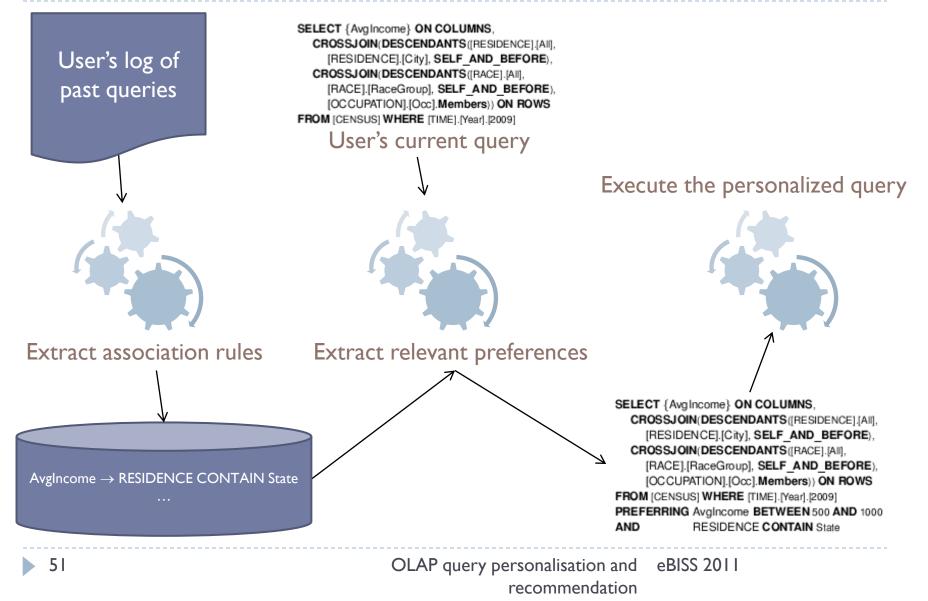
#### POS(City,LA)

- (LA,all,2010,F,all) > (NY,all,all,all,all)
   (California,all,2009,all,all) > (NY,all,2010,all,all)
- CONTAIN(RESIDENCE,City)
  - (LA,all,2010,F,all) > (California,all,2009,all,all)

#### Example of dominations



#### Improving proactiveness [Aligon & al, 2011]



#### Query recommendation

## Basics of recommender systems

#### Recommender systems



## The basic model

interest	ltem l	ltem 2	ltem 3	•••	ltem m
User I	0.3		0.9		0.7
User 2		0.4	0.8		0.6
User 3					
User n	0.9	0.5			0.2

- A matrix customers \* items recording the interests
- Recommend the items having highest ratings
- But
  - Ratings are hard to find
  - Matrix is huge and sparse
  - Everyone is a bit eccentric [WSDM 2010]

## Three classical approaches

#### Content-based

Recommend items similar to those highly rated

#### Collaborative

- Recommend items highly rated by similar users
- Hybrid
  - Combine content-based and collaborative
- A lot of works in the areas of e-commerce, Web, IR, ...
  - See e.g., "Recommender systems handbook", Springer, 2011

#### Example of content-based recommendations 1. build item profiles

	Donuts	Duff	Apple	Tofu	Water	Bud	Ribs
Homer	0.9	0.8				0.7	
Marge			0.8		0.6		
Bart	0.7	0.6	0.1				0.8
Lisa	0.2			0.8	0.6		
Maggie	0.6			0.5	0.6		

- Features: contains sugar, ok for diet
- Profile of Donuts: (0.9,0)
- Profile of Duff: (0.6,0.1)
- Profile of Apple: (0.4,0.6)
- Profile of Tofu: (0,0.9)

# Example of content-based recommendations 2. build user profiles

	Donuts	Duff	Apple	Tofu	Water	Bud	Ribs
Homer	0.9	0.8				0.7	
Marge			0.8		0.6		
Bart	0.7	0.6	0.1				0.8
Lisa	0.2			0.8	0.6		
Maggie	0.6			0.5	0.6		

- Features: contains sugar, ok for diet
- Profile of Homer: (0.9\*(0.9,0) + 0.8\*(0.6,0.1) ...)/3
  - ► = (0.8,0.1)
- Profile of Lisa: (0.3,0.8)

. . .

# Example of content-based recommendations 3. compare profiles to score

	Donuts	Duff	Apple	Tofu	Water	Bud	Ribs
Homer	0.9	0.8				0.7	
Marge			0.8		0.6		
Bart	0.7	0.6	0.1				0.8
Lisa	0.2			0.8	0.6		
Maggie	0.6			0.5	0.6		

- Compare Homer profile to Apple profile:
  - cosine((0.8,0.1),(0.4,0.6)) =0.33
- Compare Homer profile to Tofu profile
  - cosine((0.8,0.1),(0,0.9)) =0.1
- • •
- In the end, recommend Ribs to Homer, Apple to Lisa

#### Example of collaborative recommendations 1. find similar users

	Donuts	Duff	Apple	Tofu	Water	Bud	Ribs
Homer	0.9	0.8				0.7	
Marge			0.8		0.6		
Bart	0.7	0.6	0.1				0.8
Lisa	0.2			0.8	0.6		
Maggie	0.6			0.5	0.6		

#### Find similar users

- Compare Homer and Marge
  - Cosine((0.9,0.8,0,...),(0,0,0.8,...))
- Compare Homer and Bart
  - Cosine((0.9,0.8,0,...),(0.7,0.6,0.1,...))

. . .

# Example of collaborative recommendations 2. compute scores

	Donuts	Duff	Apple	Tofu	Water	Bud	Ribs
Homer	0.9	0.8				0.7	<i>∧</i> *
Marge			0.8		0.6		
Bart	0.7	0.6	0.1		/		0.8
Lisa	0.2			0.8	0.6		
Maggie	0.6			0.5	0.6		

- Recommend items highly rated by similar users
  - Rating weighted with similarity score
    - Cosine(Homer,Bart)

#### Existing approaches

In relational databases

#### How to recommend? [Stefanidis & al., 2009]

- Use current state of the database
  - Find correlated attributes, most frequent values, etc.
- Use history (query log)
  - Compute similarities among users, similarities among queries
- Use external data
  - E.g., wikipedia, etc.

#### YMAL [Stefanidis & al., 2009] Example

#### Local analysis

- Select title, genre from Movies where actor='C. Lee'
- The result has a lot of genre='fantastic'
- Recommend:
  - Select title, genre from Movies where genre='fantastic'

#### Global analysis

- Value 'Allen' of attribute Director is correlated with value 'Comedy' of attribute Genre
- Select \* from Movies where director='Allen'
- Recommend:
  - Select \* from Movies where genre='Comedy'

## QueRIE [Chatzopoulou & al., 2009]

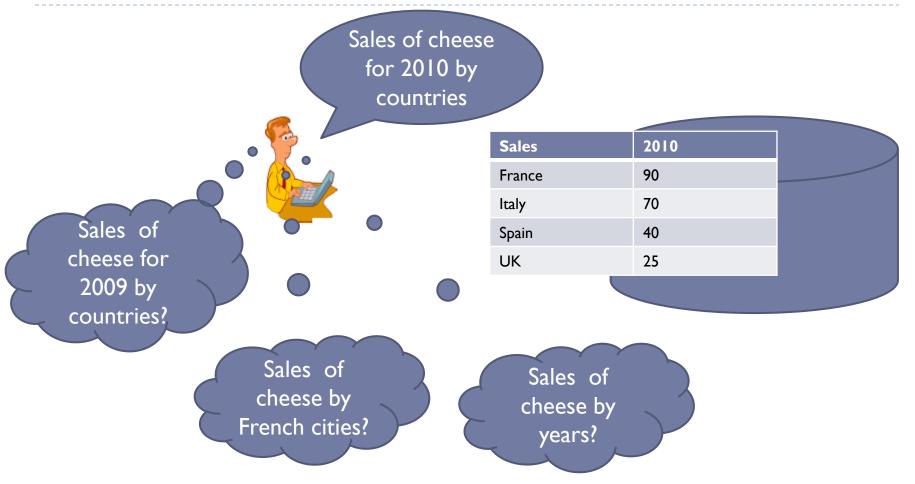
	Tuple I	Tuple 2	Tuple 3	•••	Tuple n
Session I	I	0	0		0
Session 2	0	I	I		I
Session 3	0	0	0		I
Session m	I	I	0		0

- Current session  $S_c = (1, ..., 0)$
- Find session S the most similar to S<sub>c</sub> using cosine
- Recommend the query of S that is the most similar to  $S_c$

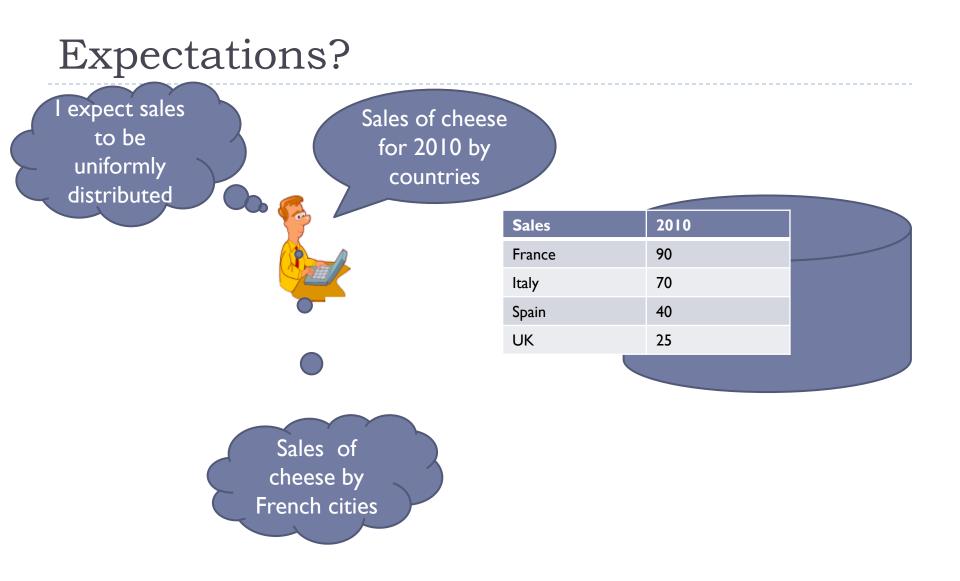
#### Existing approaches

In multidimensional databases

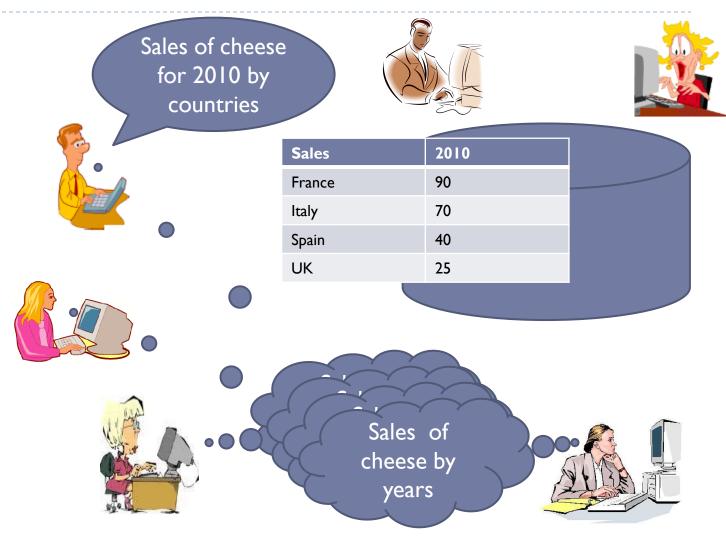
#### Why recommendation?







#### Others?



OLAP query personalisation and eBISS 2011 recommendation

## Four different approaches

- I. Content-based methods based on user preferences
  - Current state, with external data
- 2. Content-based methods based on expectations
  - Current state
- 3. Collaborative methods based on a query log
  - History-based
- 4. Collaborative methods based on log and expectations
  - Current state and history-based

#### All approaches:

Low formulation effort, prescriptive, proactive, low expressiveness

#### 1. Preference-based recommendations [Jerbi & al., 2009]

If query concerns 2009, score of Barcelona is 0.9 The If query concerns N-Y, score of SUM(REVENUE)>5 is 0.8 preferences If query concerns 2009, score of Madrid is 0.4 If query concerns 2010, score of Paris is 0.3 The query SALES CUSTOMER SUM\_(REVENUE) > 10 DATE Year Country ≥ 200 Lyon N-Y Washington Paris

**Recommend:** Add Barcelona to the list of cities Change SUM(REVENUE)>10 by SUM(REVENUE)>5

> OLAP query personalisation and eBISS 2011 recommendation

. . .

## 2. Expectation-based recommendations Discovery driven analysis [Sarawagi, 2000]

Sales	Sales				The current query result		
Europe		100		quei	y result		
Not surprising, do not recommend it Quarter I Surprising, recommend it							
25	25						
25			Sales	Jan	Feb	Mar	
25			Europe	80	10	10	
25							

Sales

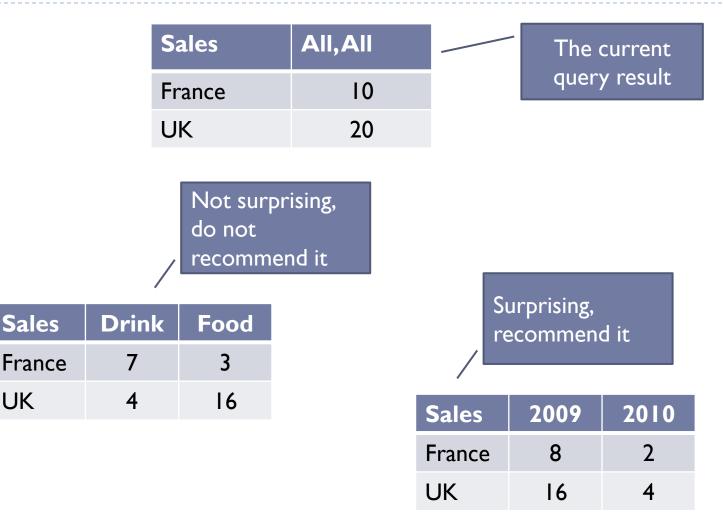
France

Italy

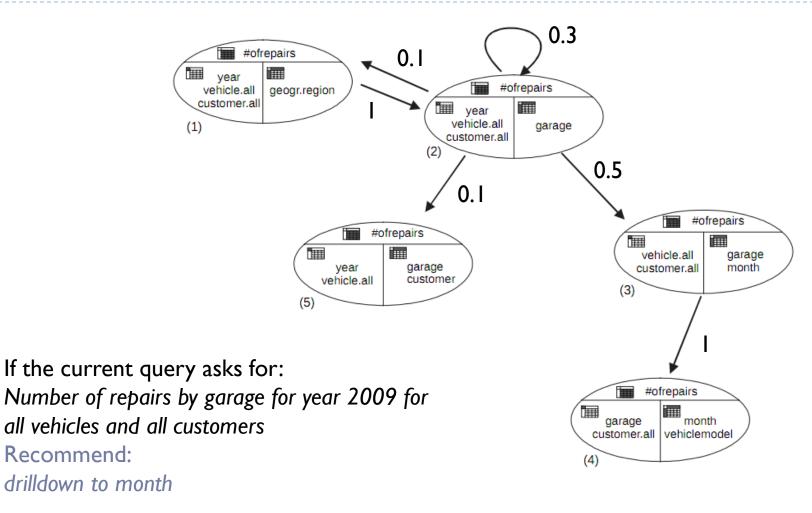
Spain

UK

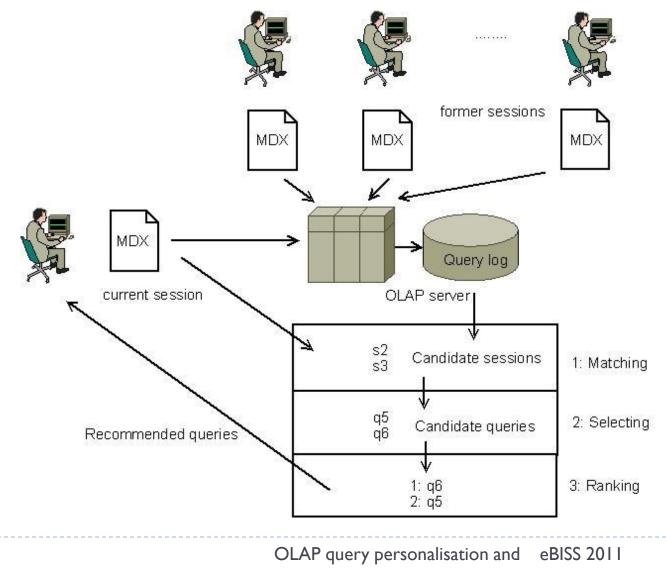
#### 2. Expectation-based recommendations Discovery driven analysis [Cariou & al., 2008]



## 3. Log-based recommendations Promise [Sapia, 2000]



### 3. Log-based recommendations [Giacometti & al., 2009]



recommendation

D

### 3. Log-based recommendations [Giacometti & al., 2009]

- Distances proposed
  - Between positions in a cube
    - Hamming
    - Based on the shortest path in the dimension
  - Between queries
    - Based on dimension-wise differences
    - Hausdorff
  - Between sessions
    - Based on the subsequence
    - Edit distance

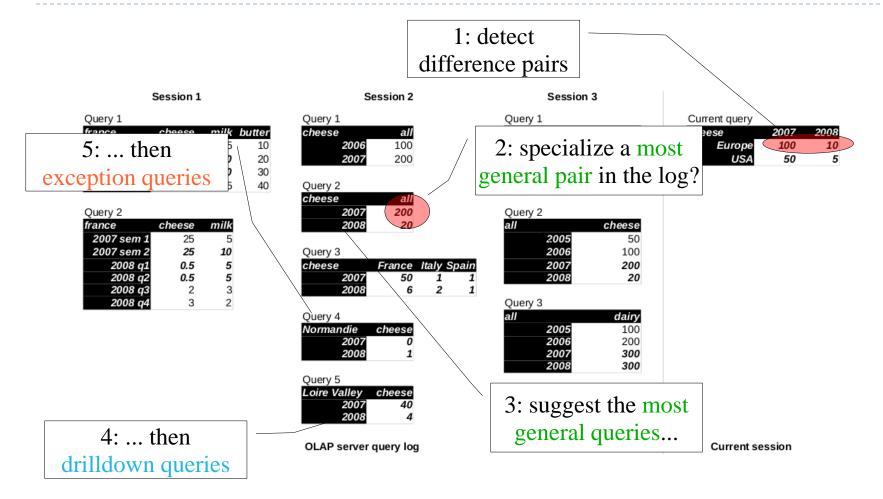
More distances? See "Similarity measures for multidimensional data" by Baikousi, Rogkakos, Vassiliadis at ICDE 2011

# 4. Log and expectation-based recommendations [Giacometti & al., 2009]

			(Hm this looks
Session 1	Session 2	Session 3	strange to me
Query 1         france       cheese       milk       butter         2007 sem 1       25       10       20         2008 sem 1       1       10       30         2008 sem 2       5       5       40         Query 2         france       cheese       milk         2008 sem 2       5       5       40         Query 2         france       cheese       milk         2007 sem 1       25       5         2007 sem 1       25       5         2008 q1       0.5       5         2008 q2       0.5       5         2008 q3       2       3         2008 q4       3       2	Query 1         2006       100         2007       200         Query 2       2007         Cheese       all         2007       200         2008       20         Query 3       2007         Cheese       France Italy Spain         2007       50       1       1         2008       6       2       1         Query 4       Normandie       cheese       2007       0         Query 5       1       1       2008       1         Query 5       2007       40       2008       4         OLAP server query log       0       208       4	Query 1       all     goat cheese       2005     10       2006     11       2007     10       2008     11       Query 2     all       2005     50       2006     100       2007     200       2008     20       Query 3     20       all     dairy       2005     100       2006     200       2007     300       2008     300	Current queryCheese20072008Current session10010Current session10010
78	OLAP auer	y personalisation and	eBISS 2011

recommendation and eBISS 2011

# 4. Log and expectation-based recommendations [Giacometti & al., 2009]



#### Conclusion

## Conclusion

So far...

• Given q, compute q' such that q'  $\subset$  q or q  $\not\subset$  q', q  $\not\subset$  q'

#### The best approach?

- Low formulation effort, proactive, not prescriptive, high expressiveness... yet to be proposed!
- Collaborative for naïve user, content-based for advanced user

#### How about effectiveness?

- Need to categorize database user's navigational behavior
  - A taxonomy exists in the web but not in databases...

## Some open issues

#### Some open issues

- How to learn preferences? Navigational habits?
- Can preferences be revised? What if I don't know what I prefer?
- What about privacy?
- How to handle preferences on data distribution?
- How to assess the quality of a recommendation?
- What recommendation in what context?
- When are two sessions similar?
- How to guess the intent of a query?

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